

2007 Foster Parent Survey Highlights (09/20/07 final)

Areas of strength—caregivers report: (*Braam benchmarks are in italics*)

Received the respite care they requested in a timely manner	77% of all caregivers report receiving the respite care they need
Are treated professionally and with respect	85% of all caregivers by their social workers; 89% of all caregivers by their licensors
Children needing mental health services received it in a timely manner	86% of foster parents
Have at least monthly telephone or email contact with child’s social worker	79% of foster parents; 77% of all caregivers (61% of all caregivers report social worker contact several times each month)
Return calls within the next working day most of the time	68% of all caregivers from their social workers; 76% from their licensors
Child having only one or two different social workers	75% of foster parents; 71% of all caregivers
Caregivers who accessed the CA foster parent website found it useful	81% of all caregivers
<i>Licensed caregivers receive adequate training for their roles</i>	88.6% of licensed caregivers
<i>Licensed caregivers receive adequate support for their roles and responsibilities</i>	76.3% of licensed caregivers
<i>Licensed caregivers receive adequate information about the needs of children placed with them</i>	72.8% of licensed caregivers
<i>Receive adequate support in caring for medically fragile children</i>	74.9% of all caregivers
<i>Receive behavioral health services from the same individual provider</i>	75.4% of all caregivers

Areas for improvement—caregivers report: (*Braam benchmarks are in italics*)

Rarely or never receive the five-day notice about shared planning meetings	40% of all caregivers (51% report they are not encouraged to attend)
Unmet training needs (child development, dealing with biological families, discipline and behavior management)	45% of foster parents; 40% of all caregivers
Relative caregivers attending training in previous three years	59% of relative caregivers reported attending no training in previous three years
Dissatisfied with how CA communicates with them	33% of all caregivers
Not familiar with the after hours support line for foster parents	47% of all caregivers

Not familiar with the new educational programs to help foster children	Over 50% of all caregivers
<i>Monthly face-to-face visits of caseworker with child</i>	37.9% of all caregivers reported children received monthly visits
<i>Meeting and documenting protective measures for children with history of sexually aggressive and physically assaultive behavior</i>	44.7% of all caregivers reported all protective measures in place
<i>Children not placed with siblings have two or more visits or contacts per month</i>	48.4% of all caregivers reported children having 2 or more visits/contacts with siblings each month