

Policy 7.01 Plan
Region 1 Community Services Division
2011-12 Annual Plan and Progress Report

Fiscal Year Timeframe: July 1, 2011 to June 30, 2012

Plan Due Dates: April 2 (Regional Plan submitted to Assistant Secretary) and April 30 (Assistant Secretary Plan submitted to OIP) of each year.

Progress Report Due Dates: April 2 (Regional Plan submitted to Assistant Secretary) and April 30 (Assistant Secretary Plan submitted to OIP) of each year.

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To keep open lines of communication with Yakama Nation Tribal Council, Administrators, and Programs.	The Wapato CSOA meets with the Yakama Nation HEW Committee Chairperson when necessary or requested.	Keep open positive communication lines to best serve clients	Wapato CSOA and Yakama Nation HEW Committee Chairperson	The Wapato CSOA sends the Yakama Nation HEW Committee Chairperson updates on Native caseloads/sanction rates/policy Changes that may affect Yakama Nation members.
	The Wapato CSOA meets With the Deputy Director of Human Services	Meet monthly to keep communication open	Wapato CSOA and the Deputy Director of Human Services	Monthly meetings are held to discuss issues Concerns, updates on service delivery, and discuss future ideas to enhance services.
	The Wapato CSO staff work Cordially with the NakNuWe Sha Program, Commodity Foods/LIHEAP Program, Contract Care, AAOA to provide services	To alleviate any problems, questions, Or concerns on the application/benefits To clients	Wapato Staff and Yakama Nation staff	The staff have and still work together on a daily basis so the clients benefits can be processed quickly and accurately—any issues are brought to supervisors to work out. CSO staff attend the CA 7.01 Planning meeting also.

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To keep open lines of communication (cont.)	The Wapato CSO houses the Indian Policy and Support Services Liaison, which helps coordinate DSHS services, and consult on program and policy issues.	Allows quicker response time to solve Tribal members issues	Wapato CSOA and OIP Regional Manager	The Indian Policy and Support Services Liaison is still housed in Wapato. Keeps OIP Regional Manager updated of various issues related to the Yakama Nation and Yakama members.
	The Wapato CSOA meets with the Yakama Deputy Director and Program Managers to discuss eligibility, policies/procedures and special income limits.	To enhance services through knowledge of DSHS programs and how they effect clients	Wapato CSOA and Yakama Nation Deputy Director and Program Managers	Quarterly informational meetings in the Eagle Seelatsee Auditorium about programs and changes will be held with Yakama Nation Human Services Programs.
	The Wapato CSO shares employment and training opportunities with Yakama Nation	To share information with Yakama Nation to enhance opportunities	Wapato CSOA and Yakama Nation Personnel Office/members	Job announcements sent to Yakama Nation Personnel Office, HSD, and members. Training notices are sent also. The YN Personnel Offices sends notices to the CSO so we can alert clients looking for employment.

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	Region 1 HR Office will hold seminars at the Agency to inform Yakama members about employment (if the hiring freeze lifts)	To assist Yakama Nation members apply for State employment	Wapato CSOA and R1 HR staff	Due to State hiring freeze one seminar was given, but individuals who inquired were set up with HR to assist them in applying for employment. This assistance is one on one.
To work with Yakama Nation and share resources and information to benefit Tribal members	The Wapato CSO invites Tribal Programs/Enterprises to give presentations at the Employers Roundtable	Employment for Wapato CSO clients	Wapato CSOA	Employers Roundtable is held the 3 rd Friday of every month---Tribal Programs/Enterprises participate and hire Wapato CSO/ESD clients. Currently, the Roundtable is being retooled by Employment Security due to WF redesign.

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	The Wapato CSO works with Pahto Public Transit to assist on collaborative efforts to ensure funding and support the grant.	Pahto Public Transit assists clients to overcome transportation barriers.	Wapato CSO and Pahto Public Transit	Pahto Public Transit provides schedules, workshops, and transportation to assist clients in reaching the Wapato CSO. The Wapato staff informs clients about the service and we attend the monthly/qtrly. meetings.
To share information and resources (cont.)	Share data regarding Yakama Nation and Native American participation, sanction rate, and other aggregate data to help Yakama Nation plan and provide coordinated services.	Collaboration and coordination for services and support services for clients	Wapato CSO, DVR, CA, BIA Social Services and Yakama Nation Deputy Director.	Will begin to share more data than we already do to address budget deficits of all agencies.
	Sent staff and Mobile CSO to White Swan to assist after fire disaster.	Assist White Swan residents in need	DSHS, Mobile CSO, Yakama Nation Tribal Council, EMS Team	We assisted 191 people during the week and continue assisting. Attended community meetings, EMS meetings, and assisted with getting other community agencies involved with donations, meals, etc.

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	The Wapato CSO and Yakama Nation Commodity Food Program work together on Yakama client eligibility.	Assist clients to get food assistance quickly.	Wapato CSO staff and Commodity Food Program staff	We work together on a daily basis to make sure there is no duplication and eligibility for client is timely and accurate.
To share information and resources (cont.)	The Wapato CSO works with the Cultural Program to help Yakama members and other Native clients in Workfirst.	Assist Natives in participating with Workfirst activities by allowing them to go to class with the Cultural Program.	Wapato CSO staff and the Program Manager of the Cultural Program.	The Cultural Program notifies us when a Language or Cultural class is starting so we are able to make referrals to the class. We also assist clients who are willing to work a community job.
	The Wapato CSO works with the Yakama Nation Business Tech Centers. We will also update Centers with WA Connect.	Assist Yakama members closer to their home access services and to help overcome transportation barriers.	Yakama Nation Business Tech Center Managers and Wapato CSOA	The Yakama Nation Business Tech Centers serve as an alternate site for computer classes, tutoring, workshops that count towards Workfirst participation under Job Search. Also the Tech Centers have the DSHS On-Line application icon, which allows clients to complete the on-line application—they do not have to come into

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				the Wapato office.
To share resources (cont.)	The Wapato CSO works with Yakama Nation Housing Authority and Noah's Ark to assist with housing needs.	Assist Yakama members with housing issues and refer homeless clients to Noah's Ark shelter or Transitional housing.	Wapato CSO and Yakama Nation Housing Authority.	The Wapato CSO works with Yakama Nation Housing Authority on a weekly basis, attends monthly meetings for Permanent Housing Solutions, the Housing workshops and activities. Also attend the monthly meeting at Noah's Ark Homeless shelter in Wapato.
	Region 1 will work with partner agencies to provide ongoing counseling and assistance to fire victims and victims of trauma	Work with partners to address grief, trauma, loss, etc	DSHS programs and partners, with Yakama Nation	Will begin this year to setup a "trauma team" that is able to address family issues of trauma, grief, and loss. Try to address suicide issues and health disparities.

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	Region 1 will work closely with DLR, CA, and Yakama Nation to address issues caused by 2106.	Partner with other agencies to address 2106 issues.	DSHS CSD, CA. and DLR, work with NakNuWeSha and Yakama Nation Prosecutor	Work together to assist Yakama Nation children safety, health, and well being as HB 2106 process is implemented.
	The Wapato CSO works with Casey Family Program, NakNuWeSha, and DCFS to help children, relative caregivers, and assist with projects for foster children.	To assist with the care of children placed in relative/foster care.	Wapato Staff, Casey Family, NakNuWeSha, and CA	Continue working with the agencies and look forward to working with the Tribal Navigator soon to assist with projects.
To work together with the Yakama Nation to improve working relationships, community awareness/outreach, and assist Yakama members access to	The Wapato CSO and the Yakama Nation Diabetes Program worked together to inform Wapato Staff and clients about Diabetes.	To inform staff and clients about Diabetes, healthy foods and cooking, exercise.	Yakama Nation Diabetes Program and Wapato CSO staff	The Diabetes Program completed an informational session and handed out health info. Diabetes info and activities are updated on a regular basis so staff and client can attend.

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DSHS programs and supports.				
	The Wapato CSO participates in Yakama Nation Treaty Day activities. Go to parade and setup info booth.	To assist with community outreach efforts and awareness to Yakama member.	Wapato CSO and Yakama Nation Treaty Day Parade organizers and Cultural Center.	Attended Treaty Day Parade and had an info booth where we talked to many people about DSHS programs.
	The Wapato CSO participated in Spring Jam held at White Swan.	To assist members with access to DSHS programs and supports, enhance awareness.	Wapato staff and Yakama Nation Alcoholism Program and White Swan School.	Set up info booth at Spring Jam held in White Swan to increase community awareness and access to DSHS programs. We will participate this Mar. 29 th also.

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	The Wapato staff will try to attend community events at Yakama Nation High School.	To improve communication and provide access to members of the Yakama Nation.	Wapato staff and Yakama Nation Tribal School	For 2010-11 we did not attend events, but plan on doing so this year.
	Presentation at Yakama Headstart.	Increase awareness for teachers, so they access and make referrals for families and students in need of DSHS services.	Wapato CSOA and Yakama Headstart	Held our Annual meeting with All-Staff of Yakama Headstart to explain DSHS programs and encourage staff to refer families and students in need to DSHS for assistance.
	The Wapato CSO participates with the schools, YN Alcohol Program, YN Tobacco Program, and community coalitions to assist with underage drinking, substance abuse, and gang interventions	Work as community partners to bring health and wellness to all communities on the Yakama Nation Reservation	Wapato CSOA, staff, schools, Yakama Nation members and staff, community coalitions	Attend regular meetings and activities to assist with projects and setup informational booths. Also set up and participated at Relay on the Rez.

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To work together with Yakama Nation...(cont.)	The Wapato CSO invites Tribal liaison from DCFS to sit in on Non-Compliance Sanction meetings.	Assist Yakama member understand Workfirst requirements and make sure we are all understanding responsibilities of each other.	Wapato CSO staff, DCFS staff, Yakama members	At the Non-Compliance/Sanction meetings the Yakama Nation members are made aware of Workfirst requirements, activities, and parameters. All end meeting with understanding of better cooperation and communication to be successful.
	The Region 1 Community Relations Coordinator will schedule CSD/DSHS presentations to Headstart staff/parents and Yakama Nation Programs.	Give Yakama Nation members and employees an overview of programs and services to help access and referral.	Community Relations Coordinator, Yakama members and programs—begin scheduling now.	Presented at the Yakama Nation Headstarts to teachers and parents; will continue doing presentations this upcoming year and/or when requested.

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	Provide opportunities for CSD staff to attend Yakama Nation events/workshops/conference , etc.	Better working relationship and understanding between the State employees and Yakama Nation members	CSOA's, State staff, Yakama Nation Programs	Two staff attended Pathways to Hope and Healing Conference- June 16-18 2010. Four staff attended Treaty Day parade activities.
To assist Yakama Nation members who are homeless with access and communication.	Work with Yakama Nation on a method of communication to assist homeless individuals in receiving DSHS letters.	Reduce the number of Yakama Nation homeless clients cut from service due to loss of contact; increase communication	CSOA, Yakama Nation, homeless clients	We have setup mail boxes at shelter and homeless individuals can get their mail there when they check in. We also worked with BIA Social Services to assist in allowing people to check into their office and contact us when needed.
Explore ways to improve access to programs and services	Work with Yakama Nation and area partners to improve CD access for fathers.	Increase the number of Yakama Nation "fathers" accessing CD treatment	CSOA, Yakama Nation Alcohol Program, partner agencies.	Did not get this project worked on but will try again this year.

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	Expedite SSI approval process for Yakama Nation members that are diagnosed with cancer.	Increase the number of Yakama members approved for SSI that are diagnosed with cancer,	Region 1 Management, SSI Management, and Yakama Nation	Discussed possible assistance and will continue to have dialog around this issue for the upcoming year.
				Tribal Communities Transforming Mental Health Policy Track Follow-up Meeting April 6-7, 2010.

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