Childrens Administration
010 - M2 - FM - UNISYS CONTRACT

Agency Submittal: 11-2017-19-YR Agency Req **Budget Period: 2017-19**

SUMMARY

The Unisys mainframe supports mission critical systems for DSHS that are used for child welfare system payments to foster parents, adoptive parents and providers. Children Administration's (CA) requests $400,000 ($392,000 GF-State) in the 2017-19 biennium to fund ongoing maintenance and operating (M&O) costs for the Unisys mainframe. Funding for this contract was approved during the 2016 Legislative session and was held in the state's Information Technology (IT) Investment Pool. A similar funding request is being made by Economic Services Administration (ESA).

PROBLEM STATEMENT

The Unisys mainframe supports three mission critical systems: 1) Support Enforcement Management System (SEMS), 2) Social Services Payment System (SSPS), and 3) Client Receivable System (CRS). These systems are utilized for child support payments, child care subsidy payments, and foster parent maintenance payments, adoption support maintenance payments, and other child welfare provider contracts.

During the 2016 legislative session, DSHS received funding through the Information Technology (IT) Investment Pool to extend the contract with Unisys to allow for the transition to a vendor-provided cloud solution with an additional five years of maintenance. There are no technical changes or additional IT expenditures associated with this agency decision package outside of what was appropriated in the IT Investment pool. However, the funding in the IT pool was not carried forward into the 2017-19 biennium, yet the contractual obligation is for five years.

PROPOSED SOLUTION

CA requests $400,000 ($392,000 GF-State) to fund ongoing maintenance and operations costs for the Unisys mainframe.

This is a mission critical proposal. These systems are needed to directly support foster parent, adoptive parent and child welfare provider payments.

	SFY 2018	SFY 2019	2017-19 BIENNIUM
TOTAL ANNUAL COSTS	$575,000	$575,000	$1,150,000
LESS: CURRENT FUNDING	($391,000)	($391,000)	($782,000)
TOTAL MAINTENANCE AND OPERATING COSTS	**$184,000**	**$184,000**	**$368,000**

Funding for this contract was approved during the 2016 legislative session and funded in the IT Investment Pool. DSHS requests that in the 2017-19 biennium these funds be appropriated directly to CA.

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EXPECTED RESULTS

By funding this request, DSHS will meet its contractual obligation with Unisys and continue to operate the mainframe that hosts the SEMS, SSPS, and CRS systems.

STAKEHOLDER IMPACT

There is no known opposition to this request. These systems are needed to directly support client payments, such as child support collection and payments, child care subsidy payments, and other payments that facilitate client employment and independence.

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Program Contact: Rene Newkirk, (360) 902-7946

OTHER CONNECTIONS

Performance Outcomes/Important Connections

1. **Does this DP provide essential support to one or more of the Governor's Results Washington priorities?**
   Goal 5: Efficient, Effective & Accountable Government - Customer Satisfaction and Confidence - 1.1 Increase customer services.

2. **The decision package meets the following DSHS' strategic objective:**

   1.1: The high percentage of alleged child victims seen by a social worker within 24 hours of the intake in emergent cases will be maintained.

3. **Identify other important connections or impacts below.** (Indicate 'Yes' or 'No'. If 'Yes' identify the connections or impacts related to the proposal.)

a) Regional/County impacts? No.

b) Other local government impacts? No.

c) Tribal government impacts? No.

d) Other state agency impacts? No.

e) Responds to specific task force, report, mandate or executive order? No.

f) Does request contain a compensation change or require changes to a Collective Bargaining Agreement? No.

g) Facility/workplace needs or impacts? No.

h) Capital budget impacts? No.

i) Is change required to existing statutes, rules or contracts? No.

j) Is the request related to litigation? No.

k) Is the request related to Puget Sound recovery? No.

l) Other important connections? No.

Please provide a detailed discussion of connections/impacts identified above. None.

Alternatives/Consequences/Other

4. **What alternatives were explored by the agency, and why was this alternative chosen?** DSHS is exploring alternatives to a mainframe-based payment system. See "Antiquated Payment System" decision packages in Children's Administration and Economic Services Administration. Also, see "Upgrade Aging Child Support System" in ESA for a request to modernize SEMS.

5. **How has or can the agency address the issue or need within its current appropriation level?** Without funding for the Unisys contract, programs would have to reduce services to foster parents and children to free up funding for this purpose.

6. **Does this decision package include funding for any IT-related costs (hardware, software, services, cloud-based services, contracts or IT staff)?**
   - ☐ **No**
   - ☒ **Yes (Include an IT Addendum)**

Fiscal Detail

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Operating Expenditures	FY 2018	FY 2019	FY 2020	FY 2021
001-1 General Fund-State	196,000	196,000	196,000	196,000
001-A General Fund-DSHS Fam	4,000	4,000	4,000	4,000
Total Cost	**200,000**	**200,000**	**200,000**	**200,000**

Staffing	FY 2018	FY 2019	FY 2020	FY 2021
FTEs	0.0	0.0	0.0	0.0

Performance Measure Detail

Activity:		Incremental Changes FY 2018	FY 2019	FY 2020	FY 2021
Program: 010					
A011	Program Support for Children's Administration	0	0	0	0

No measures submitted for package

Object Detail

		FY 2018	FY 2019	FY 2020	FY 2021
T	Intra-agency Reimbursements	200,000	200,000	200,000	200,000
	Total Objects	**200,000**	**200,000**	**200,000**	**200,000**

DSHS Source Detail

Overall Funding

Operating Expenditures		FY 2018	FY 2019	FY 2020	FY 2021
Fund 001-1, General Fund-State					
Sources	**Title**				
0011	General Fund State	196,000	196,000	196,000	196,000
	Total for Fund 001-1	**196,000**	**196,000**	**196,000**	**196,000**
Fund 001-A, General Fund-DSHS Fam					
Sources	**Title**				
658L	Title IV-E-Foster Care (50%)	4,000	4,000	4,000	4,000
	Total for Fund 001-A	**4,000**	**4,000**	**4,000**	**4,000**
	Total Overall Funding	**200,000**	**200,000**	**200,000**	**200,000**

2017-19 Biennial Budget
Department of Social and Health Services

Information Technology Addendum

Recsum Code and Title **010-ML-FM-Unisys Contract**

Part 1: Itemized IT Costs

Please itemize any IT-related costs, including hardware, software, services (including cloud-based services), contracts (including professional services, quality assurance, and independent verification and validation) or IT staff. Be as specific as you can. (See Chapter 12.1 of the OFM Operating Budget Instructions for guidance on what counts as "IT-related costs.")

Information Technology Items in this DP (insert rows as required)	FY 2018	FY 2019	FY 2020	FY 2021
Ongoing Maintenance & Operations	**200,000**	**200,000**	**000**	**000**
Total Cost	**200,000**	**200,000**	**Enter Sum**	**Enter Sum**

Part 2: Identify IT Projects

1. Does this decision package fund the development or acquisition of a new or enhanced software or hardware system or service? (Answer Yes or No) NO

2. Does this decision package fund the acquisition or enhancements of any agency data centers? (See OCIO Policy 184 for definition.) (Answer Yes or No) NO

3. Does this decision package fund the continuation of a project that is, or will be, under OCIO oversight? (See OCIO Policy 121.) (Answer Yes or No) NO

If you answered "yes" to any of these questions, you must complete a concept review with the OCIO before submitting your budget request. Refer to Chapter 12.2 of the Operating Budget Instructions for more information.