



**Economic Services Administration
060 - M2 - FM - UNISYS CONTRACT**

Agency Submittal: 11-2017-19-YR Agency Req

Budget Period: 2017-19

SUMMARY

The Unisys mainframe supports mission critical systems for DSHS) that are utilized for child support payments, child care subsidy payments, and other payments which facilitate client employment and independence. The Economic Services Administration requests \$2,592,000 (\$922,000 GF-State) in the 2017-19 Biennium to fund ongoing maintenance and operating (M&O) costs for the Unisys mainframe. Funding for this contract was approved during the 2016 Legislative session and was held in the state’s Information Technology (IT) Investment Pool. A similar funding request is being made by Children’s Administration (CA).

PROBLEM STATEMENT

The Unisys mainframe supports three mission critical systems: 1) Support Enforcement Management System (SEMS), 2) Social Services Payment System (SSPS), and 3) Client Receivable System (CRS). These systems are utilized for child support payments, child care subsidy payments, and other payments which facilitate client employment and independence.

During the 2016 legislative session, DSHS received funding through the Information Technology (IT) Investment Pool to extend the contract with Unisys, to allow for the transition to a vendor-provided cloud solution with an additional five years of maintenance. There are no technical changes or additional IT expenditures associated with this agency decision package outside of what was appropriated in the IT Investment pool. However, the funding in the IT pool was not carried forward into the 2017-19 biennium, yet the contractual obligation is for five years.

PROPOSED SOLUTION

ESA requests \$2,593,000 (\$922,000 GF-State) in the 2017-19 Biennium to fund ongoing M&O costs for the Unisys mainframe.

This is a mission critical proposal. These systems are needed to directly support client payments. These include child support collection and payments, child care subsidy payments, and other payments that facilitate client employment and independence. The mainframe also supports the CRS which is DSHS’ centralized collection program.

	SFY 2018	SFY 2019	2017-19 BIENNIUM
TOTAL ANNUAL COSTS	\$4,056,000	\$4,056,000	\$8,112,000
LESS: CURRENT FUNDING	(\$2,760,000)	(\$2,760,000)	(\$5,520,000)
TOTAL MAINTENANCE AND OPERATING COSTS	\$1,296,000	\$1,296,000	\$2,592,000



DSHS VISION
People are healthy • People are safe • People are supported • Taxpayer resources are guarded

DSHS MISSION
To transform lives

DSHS VALUES
Honesty and Integrity • Pursuit of Excellence • Open Communication • Diversity and Inclusion • Commitment to Service

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Funding for this contract was approved during the 2016 legislative session and funded in the IT Investment Pool. DSHS requests that in the 2017-19 biennium these funds be appropriated directly to CA.

EXPECTED RESULTS

By funding this request, ESA will meet its contractual obligation with Unisys and continue to operate the mainframe that hosts the SEMS, SSPS, and CRS systems.

STAKEHOLDER IMPACT

There is no known opposition to this request. These systems are needed to directly support client payments, such as child support collection and payments, child care subsidy payments, and other payments that facilitate client employment and independence.

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Program Contact: Joe LaChance, (360) 725-4514

OTHER CONNECTIONS

Performance Outcomes/Important Connections

- 1. Does this DP provide essential support to one or more of the Governor's Results Washington priorities?**
Goal 5: Efficient, Effective & Accountable Government - Customer Satisfaction and Confidence - 1.1 Increase customer services.
- 2. The decision package meets the following DSHS' strategic objectives:**
Not Applicable
- 3. Identify other important connections or impacts below.** (Indicate 'Yes' or 'No'. If 'Yes' identify the connections or impacts related to the proposal.)
 - a) Regional/County impacts? Yes.
 - b) Other local government impacts? Yes. See response to #4.
 - c) Tribal government impacts? Yes. See response to #4.
 - d) Other state agency impacts? Yes. See response to #4.
 - e) Responds to specific task force, report, mandate or executive order? No
 - f) Does request contain a compensation change or require changes to a Collective Bargaining Agreement? No
 - g) Facility/workplace needs or impacts? No
 - h) Capital budget impacts? No

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- i) Is change required to existing statutes, rules or contracts? No
- j) Is the request related to litigation? No
- k) Is the request related to Puget Sound recovery? No
- l) Other important connections? Yes. See response to #4.

4. Please provide a detailed discussion of connections/impacts identified above.

ESA works with many businesses, counties, tribes, other agencies, and other states, to collect child support payments. The Division of Child Support (DCS) and child support agencies across the nation touch the lives of one in every four families in the United States and provide the largest single source of income for many low-income custodial parents.

Alternatives/Consequences/Other

5. What alternatives were explored by the agency, and why was this alternative chosen?

DSHS is exploring alternatives to a mainframe-based payment system. See "Antiquated Payment System" decision packages in CA and ESA. Also, see "Upgrade Aging Child Support System" in ESA for a request to modernize SEMS. ESA is in the process of modernizing the CRS program with funding received from the IT Pool in the 2015-17 biennium.

6. How has or can the agency address the issue or need within its current appropriation level?

Without funding for this Unisys contract, program would have to reduce spending in other areas to free up funding for this purpose.

7. Does this decision package include funding for any IT-related costs (hardware, software, services, cloud-based services, contracts or IT staff)?

- No
- Yes (Include an IT Addendum)

Fiscal Detail**060 - M2 - FM - Unisys Contract**

Operating Expenditures	<u>FY 2018</u>	<u>FY 2019</u>	<u>FY 2020</u>	<u>FY 2021</u>
001-1 General Fund-State	461,000	461,000	461,000	461,000
001-A General Fund-DSHS Fam	773,000	773,000	773,000	773,000
001-C General Fund-Medicaid	62,000	62,000	62,000	62,000
Total Cost	1,296,000	1,296,000	1,296,000	1,296,000

Staffing	<u>FY 2018</u>	<u>FY 2019</u>	<u>FY 2020</u>	<u>FY 2021</u>
FTEs	0.0	0.0	0.0	0.0

Performance Measure Detail

		Incremental Changes			
Activity:		<u>FY 2018</u>	<u>FY 2019</u>	<u>FY 2020</u>	<u>FY 2021</u>
Program: 060					
F010	Child Support Enforcement	0	0	0	0
F016	Office of Financial Recovery	0	0	0	0
No measures submitted for package					

Object Detail		<u>FY 2018</u>	<u>FY 2019</u>	<u>FY 2020</u>	<u>FY 2021</u>
E	Goods and Other Services	1,296,000	1,296,000	1,296,000	1,296,000
Total Objects		1,296,000	1,296,000	1,296,000	1,296,000

DSHS Source Detail**Overall Funding**

Operating Expenditures		<u>FY 2018</u>	<u>FY 2019</u>	<u>FY 2020</u>	<u>FY 2021</u>
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Fund 001-1, General Fund-State**Sources Title**

0011	General Fund State	461,000	461,000	461,000	461,000
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Total for Fund 001-1 **461,000** **461,000** **461,000** **461,000**

Fund 001-A, General Fund-DSHS Fam**Sources Title**

563I	Title IV-D Child Support Enforcement (A) (66%)	773,000	773,000	773,000	773,000
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Total for Fund 001-A **773,000** **773,000** **773,000** **773,000**

Fund 001-C, General Fund-Medicaid**Sources Title**

19UL	Title XIX Admin (50%)	62,000	62,000	62,000	62,000
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Total for Fund 001-C **62,000** **62,000** **62,000** **62,000**

Total Overall Funding **1,296,000** **1,296,000** **1,296,000** **1,296,000**

Information Technology Addendum

Recsum Code and Title 060-M2-FM-Unisys Contract

Part 1: Itemized IT Costs

Please itemize any IT-related costs, including hardware, software, services (including cloud-based services), contracts (including professional services, quality assurance, and independent verification and validation) or IT staff. Be as specific as you can. (See Chapter 12.1 of the OFM Operating Budget Instructions for guidance on what counts as “IT-related costs.”)

Information Technology Items in this DP (insert rows as required)	FY 2018	FY 2019	FY 2020	FY 2021
Ongoing Maintenance & Operations not included in current funding	1,296,000	1,296,000	1,296,000	1,296,000
Total Cost	1,296,000	1,296,000	1,296,000	1,296,000

Part 2: Identify IT Projects

1. Does this decision package fund the development or acquisition of a new or enhanced software or hardware system or service? (Answer Yes or No) No
2. Does this decision package fund the acquisition or enhancements of any agency data centers? (See OCIO Policy 184 for definition.) (Answer Yes or No) No
3. Does this decision package fund the continuation of a project that is, or will be, under OCIO oversight? (See OCIO Policy 121.) (Answer Yes or No) No

If you answered “yes” to any of these questions, you must complete a concept review with the OCIO before submitting your budget request. Refer to Chapter 12.2 of the Operating Budget Instructions for more information.