

Children's Administration

Department of Social and Health
Services

Strategic Plan Metrics

Children's Administration

Strategic Plan & Results WA

Keep children safe

C1.3	Percent of alleged child victims in emergent Child Protective Service intakes who were seen by a social worker within 24 hours of the intake 	SP 1.1.a ; RW 2.1.c
C1.4	Percent of alleged child victims in Child Protective Service non-emergent intakes who were seen by a social worker within 72 hours of the intake 	SP 1.1.b ; RW 2.1.a
C1.5	Percent of children in placement who received a visit to evaluate their health and safety during a calendar month they were in care	SP 1.2
CX.6	Percent of children with a founded allegation of abuse or neglect who have a new founded allegation within 12 months, excluding reports in the first 14 days 	SP 1.3 ; RW 2.1

Strengthen families

C1.8	Percent of children not re-entering placement within 12 months of reunification	SP 2.1
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Support foster children

C2.1	Percent of all children currently in care for at least 1 year who have not moved within 12 months of their previous move or their entry into placement	SP 3.1
CX.4	Percent of DSHS children in out-of-home placement longer than 5 years 	SP 3.2 ; RW 2.1.b
CX.7	Number of measures monitored under Braam Agreement	SP 3.3.b

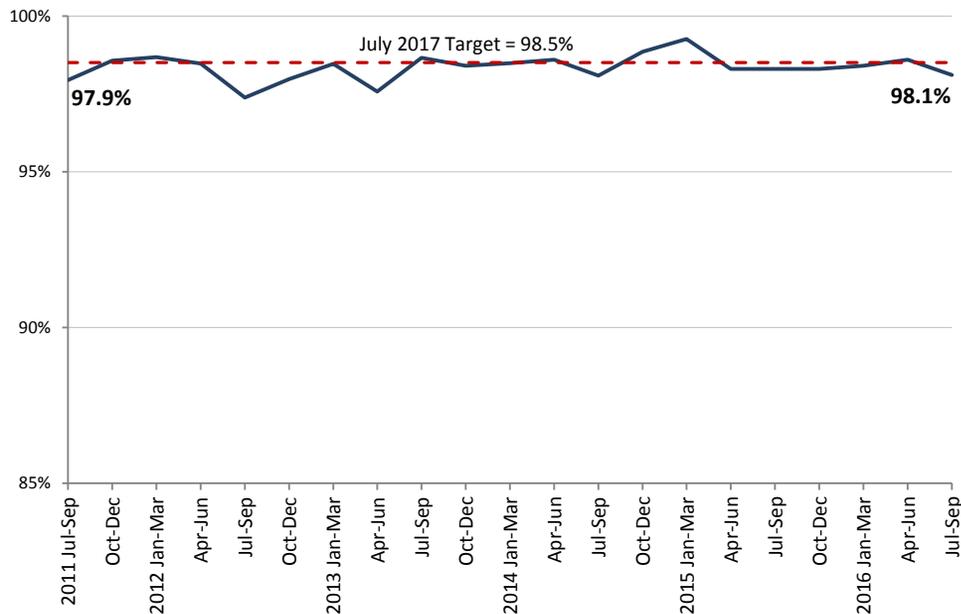
Other mission critical goals

C5.1	Disparity ratio of minority-to-white children who remain in out-of-home care for more than two years	SP 4.1.a
C5.1	Disparity ratio of minority-to-white children who remain in out-of-home care for more than two years	SP 4.1.b
CX.5	Number of Memorandums of Agreement (MOAs) completed between Tribes and regional child welfare offices	SP 4.2

DSHS clients receive protective services

Percent of alleged child victims in emergent Child Protective Service intakes who were seen by a social worker within 24 hours of the intake

Statewide Average



DATA SOURCE: InfoFamLink; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: Rate of child victims in emergent referrals (response within 24 hours) seen or attempted within policy requirements.

DATA NOTES: 1 Alleged victims in CPS referrals with a documented face-to-face visit or attempt within policy expectations. Excludes DLR-CPS intakes and alleged victims with exclusions or extensions.

TO DATA: <http://www.dshs.wa.gov/data/metrics/C1.3.xlsx>

SUMMARY

- Statewide in the quarter July to September 2016, 98.1% of children in intakes requiring an emergency response (3,815 out of 3,888 children) were seen or attempts made within 24 hours.

The initial response time may be longer than 24 hours when:

- Based on new information gathered throughout the intake process, the screening decision is changed from 72 hour response or an alternate intervention to 24 hour emergency response to ensure child safety.
- Supervisory approved extensions are not yet documented. (Approved extensions include when law enforcement takes the lead on investigations, delaying a DSHS response, and when a neutral setting is required for safe access to a child.)

ACTION PLAN

- The updated action plan for this measure is located in the Children's Administration Strategic Plan.

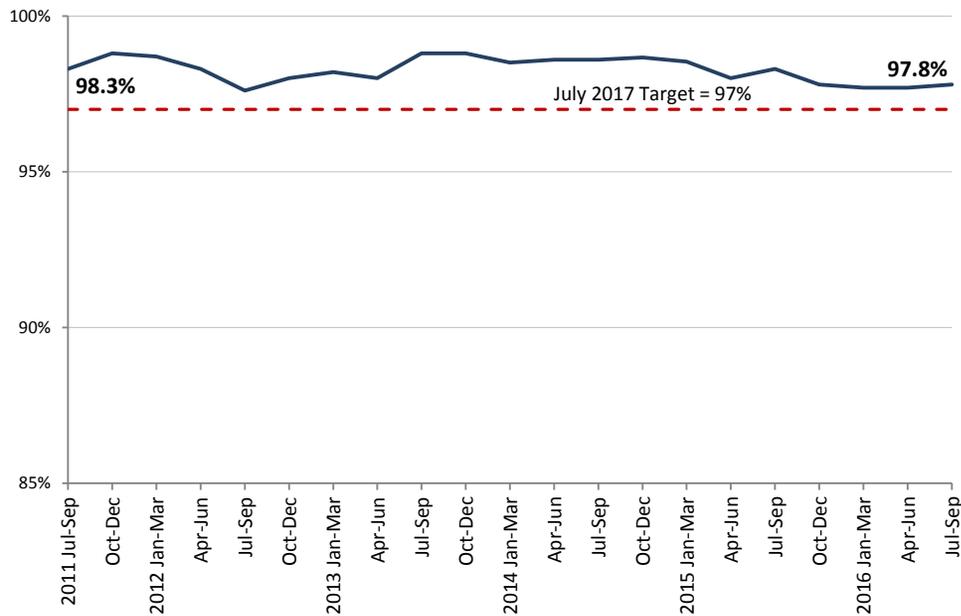
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DSHS clients receive protective services

Percent of alleged child victims in Child Protective Service non-emergent intakes who were seen by a social worker within 72 hours of the intake

Statewide Average



SUMMARY

- Discussion and the updated action plan for this measure are located in the Children's Administration Strategic Plan.

DATA SOURCE: InfoFamLink Initial Face to Face (IFF) Report; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: Rate of child victims in non-emergent referrals (response within 72 hours) seen or attempted within policy requirements.

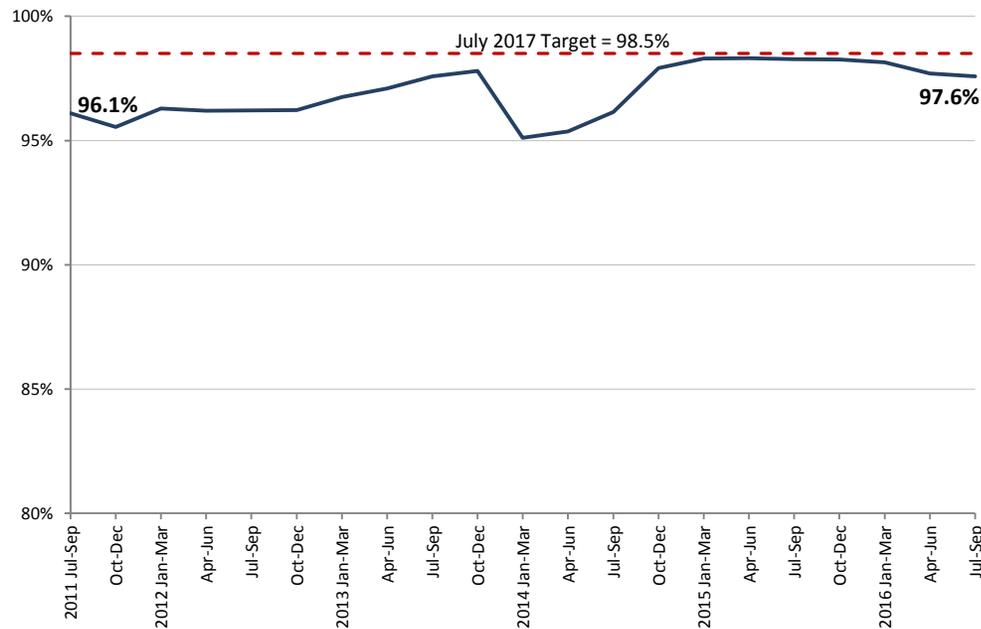
DATA NOTES: 1 Victims in CPS referrals with a documented face-to-face visit or attempt within policy expectations. Excludes DLR-CPS.

TO DATA: <http://www.dshs.wa.gov/data/metrics/C1.4.xlsx>

DSHS clients receive protective services

Percent of children in placement who received a visit to evaluate their health and safety during a calendar month they were in care

Statewide Average



SUMMARY

- 97.6% of children requiring health and safety visits—28,695 children out of 29,405—were visited in the quarter 2016 July-September.
- Performance is impacted by the number of work days in each month. When shortened by holidays, temporary layoff days due to budget cuts, and inclement weather—particularly when occurring at the end of the month, scheduled visits could need to be postponed to the following month.
- Conducting quality monthly visits with children in foster care is a critical component of the child welfare system. Regular visits help engage children and parents in case planning and support their progress toward meeting identified goals.
- Solution-Based Casework is the family-based practice model used by social workers to identify safety threats to children and build on family strengths to alleviate the threats. During visits, social workers apply engagement skills, interviewing techniques, family life cycle development frameworks, and relapse prevention techniques.

DATA SOURCE: FamLink; infoFamLink 9-26-12; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: This measure evaluates whether or not a child in an out-of-home placement or an in-home dependency received a health and safety visit from their social worker during a single calendar month.

DATA NOTES: **1** Population includes children in out-of-home placement and on a trial home visit under the age of 18, their placement or visit was open during the entire month (in placement on the 1st day of the month and no discharge during the month), and currently in DCFS care and custody. **2** Includes visits by others (e.g., Child Placing Agency, Interstate Compact). Excludes attempted visits. *Click below for additional data notes.*

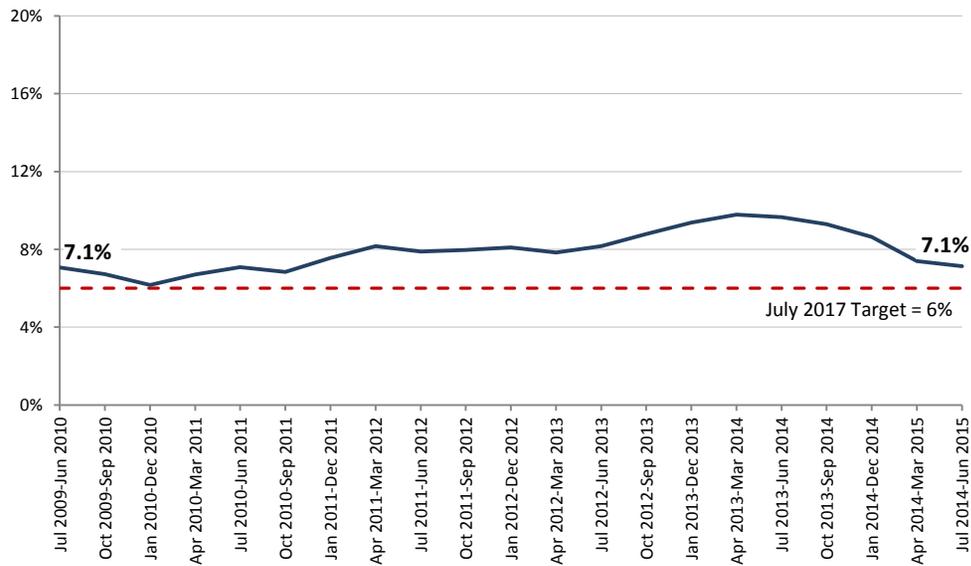
TO DATA: <http://www.dshs.wa.gov/data/metrics/C1.5.xlsx>

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DSHS clients receive protective services

Percent of children with a founded allegation of abuse or neglect who have a new founded allegation within 12 months, excluding reports in the first 14 days

Statewide



SUMMARY

- Discussion and the updated action plan for this measure are located in the Children's Administration Strategic Plan.

DATA SOURCE: FamLink; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: Percent of children with a founded allegation of abuse or neglect who have a new founded allegation within 12 months, excluding reports in the first 14 days.

DATA NOTES: 1 Repeat maltreatment is measured by a second "founded" allegation within 12 months, excluding reports in the first 14 days. Founded means that the child has, more likely than not, been abused or neglected by a parent or caregiver. Most reports received in the first 14 days are duplicate reports of the same incident made by different reporters. The 12 month period reported is the period of the first founded allegation. Each data point shows the recurrence for the most recently available 12 month period. The measure is calculated 18 months after the end of the reporting period. *Click below for additional data notes.*

TO DATA: <http://www.dshs.wa.gov/data/metrics/CX.6.xlsx>

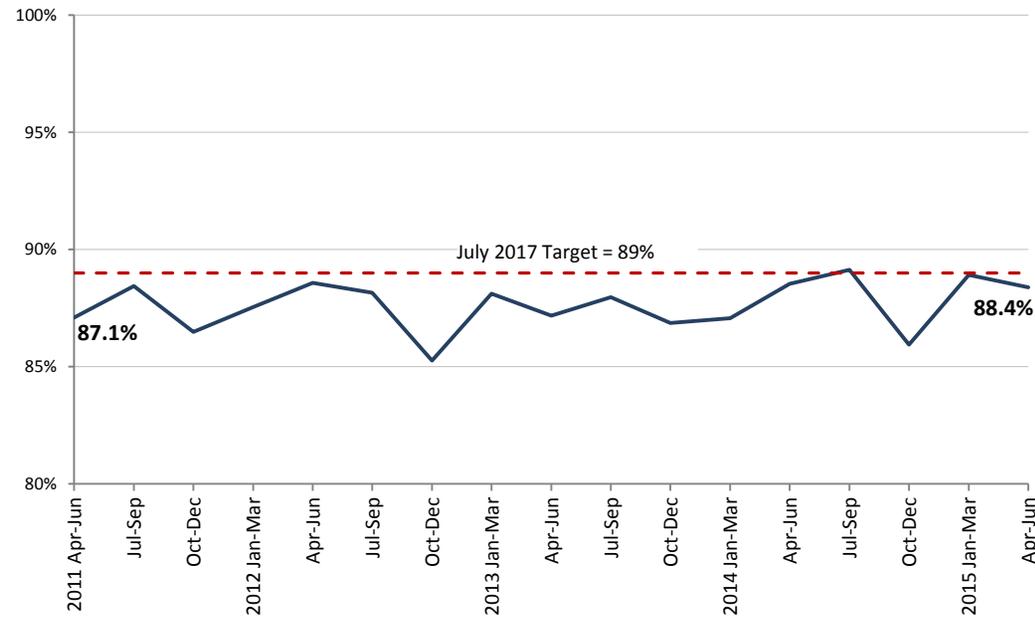
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DSHS clients receive protective services

Percent of children not re-entering placement within 12 months of reunification

Statewide



SUMMARY

- Discussion and the updated action plan for this measure are located in the Children's Administration Strategic Plan.

DATA SOURCE: FamLink; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: The percent of children not re-entering placement within 12 months of reunification.

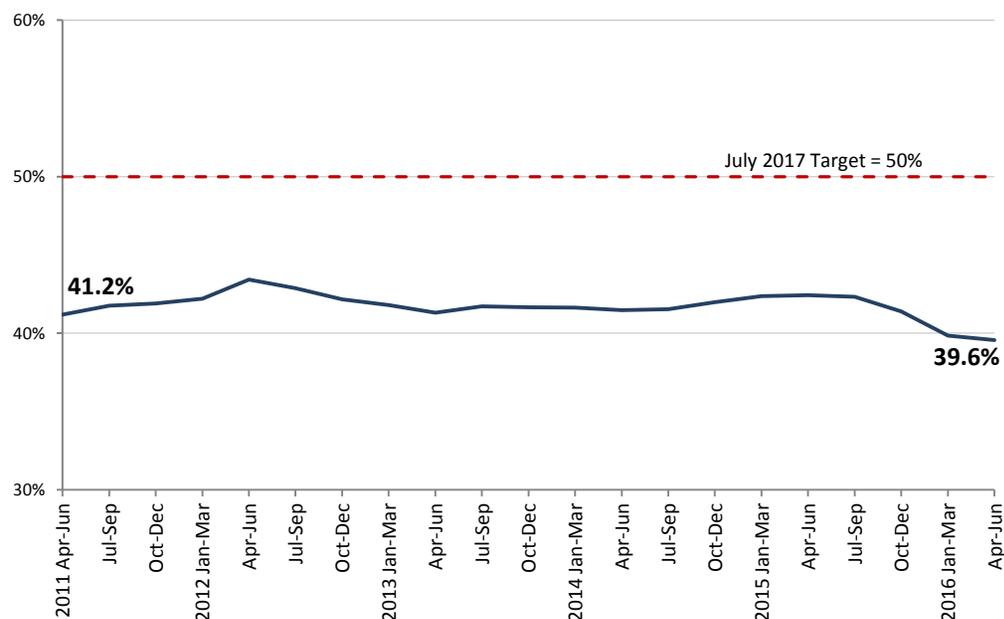
DATA NOTES: 1 Excludes children returned to care from in-home dependencies through the first 6 months of trial return home.

TO DATA: <http://www.dshs.wa.gov/data/metrics/C1.8.xlsx>

Improve stability of living situation

Percent of all children currently in care for at least 1 year who have not moved within 12 months of their previous move or their entry into placement

Statewide



DATA SOURCE: FamLink; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: The percent of all children in care for at least 1 year who have not moved within 12 months of their previous move or their entry into placement.

DATA NOTES: **1** Based on open/exit cohorts for a given reporting period for children in care with LOS >= 1 year. **2** Uses Washington State exclusion rules that classifies more moves as temporary and excludes them from the count of moves in comparison to the Federal measure. **3** Excludes children > 17 as of the beginning of the cohort period. **4** Return Home for this measure is defined as the start of a Trial Return Home or the date of formal discharge from care, whichever comes first.

TO DATA: <http://www.dshs.wa.gov/data/metrics/C2.1.xlsx>

SUMMARY

- Less than half (39.6 percent) of the children in out-of-home care for at least a year have remained in the same placement for the past 12 months in care. Performance has remained relatively stable over the past four quarters.

- While placement stability and continuity is important for children's personal development and achievement, some placement moves are positive, such as transitions to relative care, adoptive homes, or to other permanent settings.

- Placements with relatives generally are the most stable of the placement types for children who need out-of-home care (other types include foster and group care).

- Social workers use Family Team Decision Making meetings when making placement decisions. If a child changes placement within a 6 month period, it must be explained to the courts. Regional administrators must approve most placement moves for children who have been in the same homes for 12 months or longer.

ACTION PLAN

- Increase supports for relatives caring for children in the child welfare system, including creating regional teams to address licensing barriers and providing staff and caregiver training to meet the unique needs of relatives caring for children.

- Revise minimum licensing standards to simplify language so rules are easily understood and to provide flexibility in meeting standards while assuring child safety.

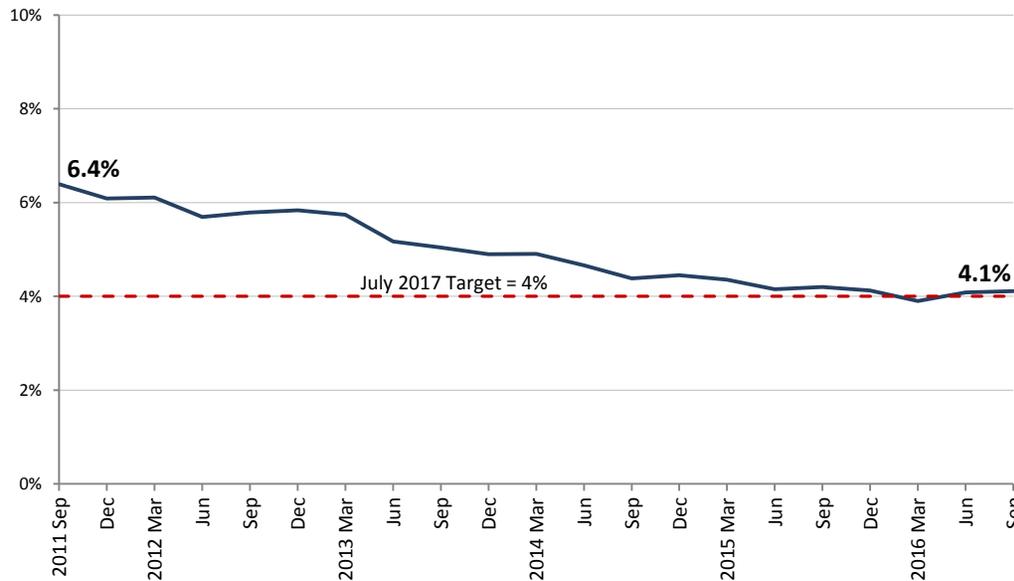
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Improve stability of living situation

Percent of DSHS children in out-of-home placement longer than 5 years

Statewide



SUMMARY

- During 2011, in partnership with Casey Family Programs, Children's Administration provided Permanency Roundtable Values and Skills training to CA staff and held Permanency Roundtable consultations with the focus of achieving permanency for the children in care the longest. Since this time there has been a 45 percent decline in the children in care longer than 5 years (September 2010 to September 2016).

- December 1, 2010 to the end of January 2013 a policy change regarding Voluntary Placement Agreements (VPAs) was made to limit the use of agreements to specific circumstances that are time-limited and approved as part of a short-term placement plan. The reduced use of VPAs may have impacted length of stay (LOS) because CA was utilizing the court process for placement cases in which a VPA would have been used in the past. This policy has been overturned and is expected to reduce the length of stay for children returning home.

ACTION PLAN

- The updated action plan for this measure is located in the Children's Administration Strategic Plan.

DATA SOURCE: FamLink Data Warehouse, Children's Administration Technology Services (CATS), DSHS Children's Administration; supplied by Cindy Ellingson, Children's Administration.

MEASURE DEFINITION: Length of Stay for children in out-of-home care on the last day of the period. Limited to cases with full DCFS case management responsibility, and children < 18 years old.

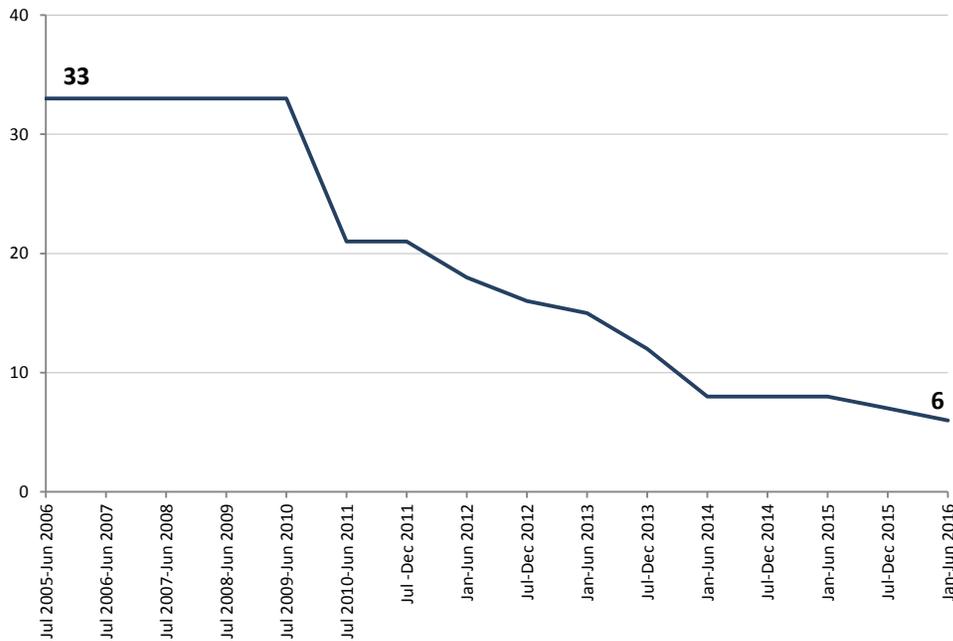
DATA NOTES: 1 Counts are for the last month of the quarter.

TO DATA: <http://www.dshs.wa.gov/data/metrics/CX.4.xlsx>

Children's Administration

DSHS clients receive protective services

Number of measures monitored under Braam Agreement



SUMMARY

- Discussion and the updated action plan for this measure are located in the Children's Administration Strategic Plan.

DATA SOURCE: Revised Braam Settlement Agreement and Exit Plan progress; supplied by Jessica Pierce.

MEASURE DEFINITION: Number of Measures monitored under Braam Agreement.

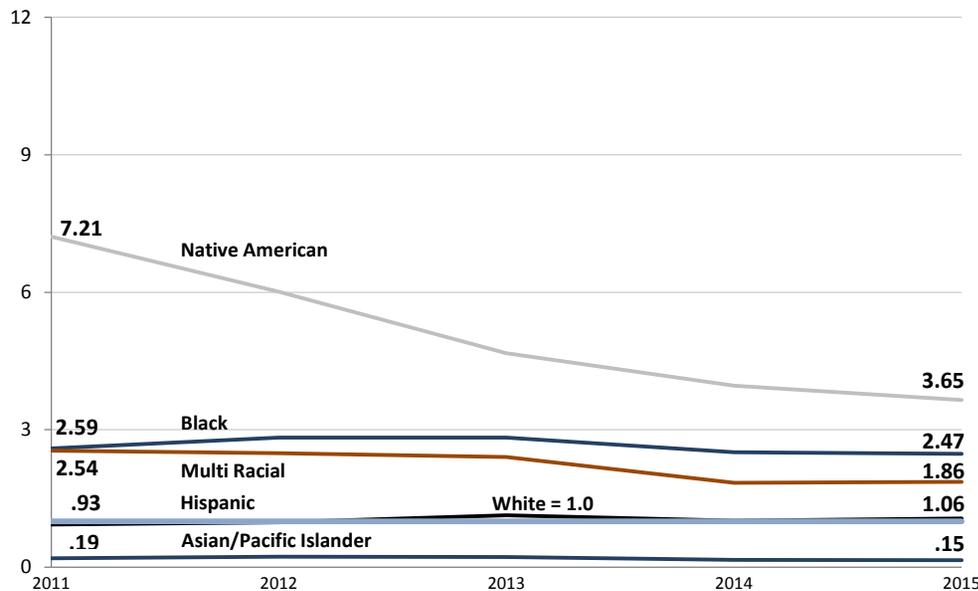
DATA NOTES: 1 The 2006 Braam Settlement Implementation identified 33 outcomes for monitoring. As target outcomes are met or exceeded for 18 consecutive months, they are no longer monitored. This chart shows the number of measures that continue to be monitored.

TO DATA: <http://www.dshs.wa.gov/data/metrics/CX.7.xlsx>

Reduce racial disproportionality

Disparity ratio of minority-to-white children who remain in out-of-home care for more than two years

Disparity Ratios



SUMMARY

- Discussion and the updated action plan for this measure are located in the Children's Administration Strategic Plan.

DATA SOURCE: FamLink; supplied by Cindy Ellingson, Children's Administration. Office of Financial Management; supplied by Irina Sharkova, Research and Data Analysis.

MEASURE DEFINITION: The proportion of the non-white child population in care over 2 years compared to the white population in care over 2 years.

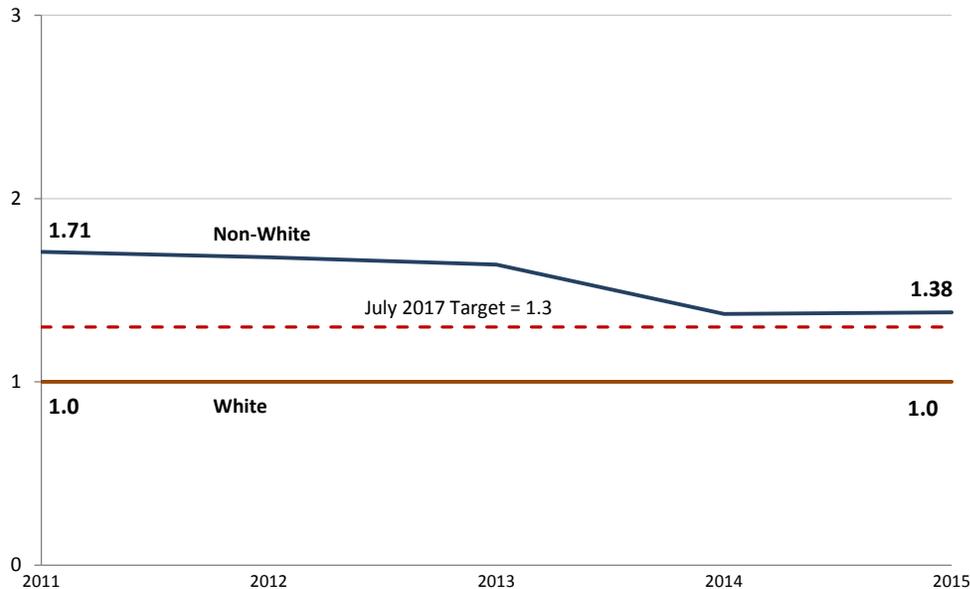
DATA NOTES: **1** The disparity ratio is calculated with: NUMERATOR – Rate per thousand in care for more than two years for the specified racial/ethnic group. DENOMINATOR: Rate per thousand in care for more than two years for white, non-hispanic youth. **2** Statewide numbers from OFM, used for denominators, are expected for the previous year each September at the earliest. **3** Each child is listed in only one category of race/ethnicity (unduplicated counts). *Click below for additional data notes.*

TO DATA: <http://www.dshs.wa.gov/data/metrics/C5.1.xlsx>

Reduce racial disproportionality

Disparity ratio of minority-to-white children who remain in out-of-home care for more than two years

Disparity Ratios



SUMMARY

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DATA SOURCE: FamLink; supplied by Cindy Ellingson, Children's Administration. Office of Financial Management; supplied by Irina Sharkova, Research and Data Analysis.

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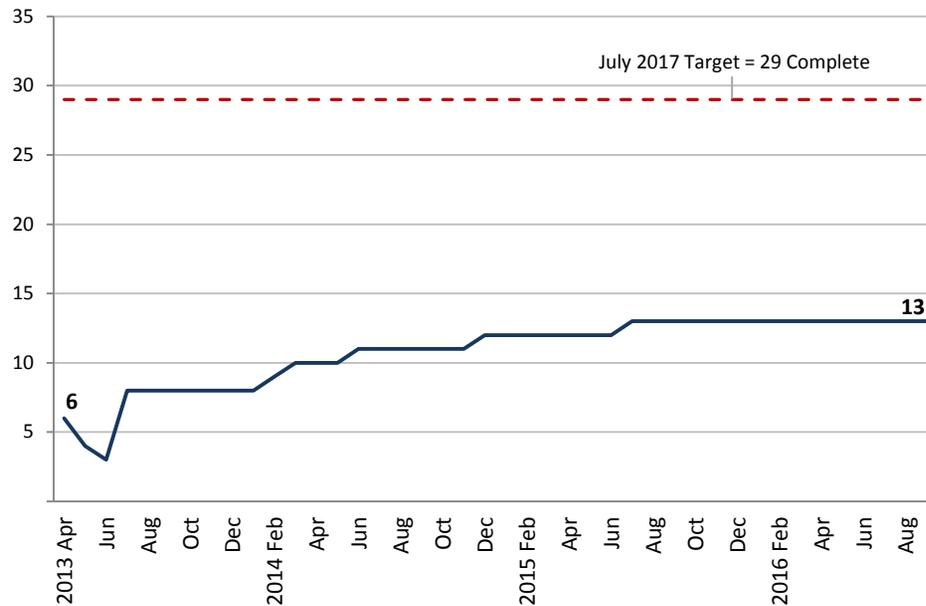
Children's Administration



DSHS clients receive protective services

Number of Memorandums of Agreement (MOAs) completed between Tribes and regional child welfare offices

MOAs completed to date (of 29 total)



SUMMARY

- Of the 29 total MOAs, 13 are completed to date.
- Of the 16 MOAs that remain outstanding:
 - 12 are in some form of the drafting process, either residing with the Tribe or DSHS as part of the completion process.
 - 2 are waiting for final review by Tribal council and signature.
 - 1 Tribe has not responded to the invitation to update the MOA.
 - 1 Tribe has suspended work on their MOA while seeking further resolution about CA no longer completing Background Clearance Checks for Tribes.
- The goal is to have 29 completed MOAs at all times.
- At times a completed MOA gets reverted and you will see a drop in completed MOAs (see May and June 2013).

- The current cumulative status will be reflected in the most recent month.

ACTION PLAN

- CA field and headquarters staff are actively engaging Tribes, providing support and problem-solving barriers to completion of and updates to MOAs.

DATA SOURCE: Office of Indian Policy MOA log.

MEASURE DEFINITION: Number of Memorandums of Agreement (MOAs) completed between Tribes and regional child welfare offices measured.

DATA NOTES: 1 Completing MOAs with Tribes is the responsibility of the Children's Administration. 2 Number of completed MOAs decreased in May and June 2013 due to the requirement that all MOAs in FAR office location be updated if they are over two years old.

TO DATA: <http://www.dshs.wa.gov/data/metrics/CX.5.xlsx>