

Facilities, Finance and Analytics Administration

Department of Social and Health
Services

Strategic Plan Metrics
2023-2025

Facilities, Finance, and Analytics Administration

Strategic Plan
Success Measure #

Increase Organizational Efficiency, Performance and Effectiveness

BC.1 Timeliness of background checks

[2](#)

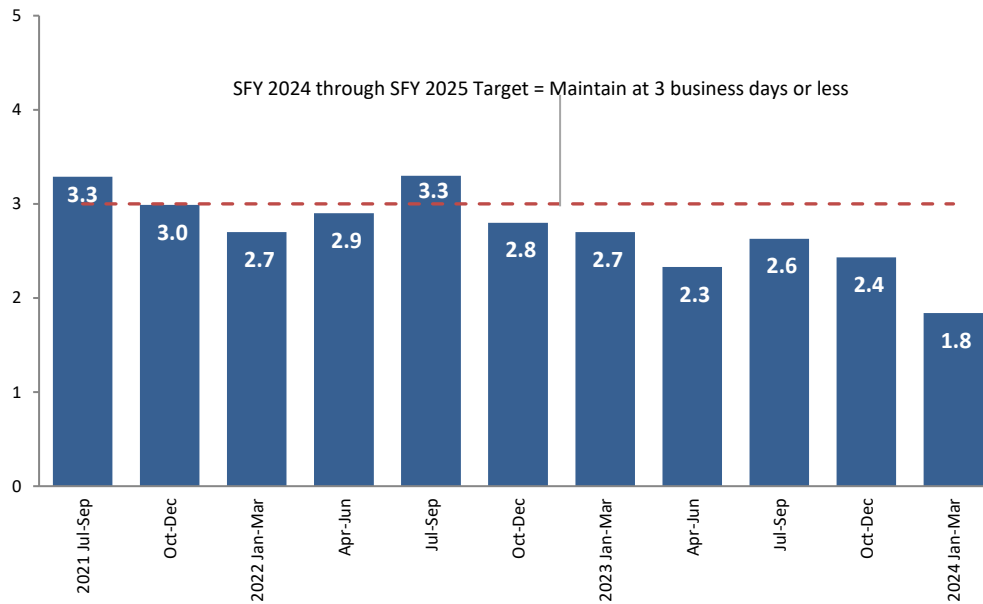
FFA | Background Check Central Unit



Increase Organizational Efficiency, Performance and Effectiveness

Timeliness of background checks

Average turnaround time for background checks (days)



SUMMARY

Success Measure: BCCU will maintain background check turnaround times at three business days or less throughout FY 2024 and FY 2025.

Updated discussion and Action Plans for this measure are located in the FFA Strategic Plan, Strategic Objective 2.

DATA SOURCE: Background Check System (BCU); supplied by Bridget Lakin.

MEASURE DEFINITION: Average turnaround time for background checks.

DATA NOTES: 1

TO DATA: <https://www.dshs.wa.gov/data/metrics/BC.1.xlsx>