

Rehabilitation Administration

Department of Social and Health
Services

Strategic Plan Metrics
2019-2021

Rehabilitation Administration

Success Measure #

Support People In Our Care And Custody

JX.13	Environmental adherence scores in the residential treatment model (Dialectical Behavior Therapy)	1.2.1
JX.21	Functional Family Parole Counselors above Global Rating Measure standards	1.2.2
JX.18	Percent of youth released from juvenile rehabilitation who are found guilty of an offense committed within 18 months of release	3.2.1
SC2.2	Number of hours per week treatment is offered at SCC	1.3.1
SC2.1	Percent of SCC staff who have received Psychiatric Emergency Response Training	1.1.1
JX.23	Time spent by youth in Juvenile Rehabilitation in isolation or room confinement	1.1.2

Serve People In Their Home Community

SC1.9	SCC residents recommended for Least Restrictive Alternative who participate in VR orientation	3.1.1
JX.10	Percent of African-American, Hispanic/Latino, and Native American youth in detention	4.2.1
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Provide A Pathway Out of Poverty And Become Healthier

JX.20	Percent of JR youth without episode of housing instability or homelessness within 6 months of release	1.4.1
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Increase Organizational Efficiency, Performance and Effectiveness

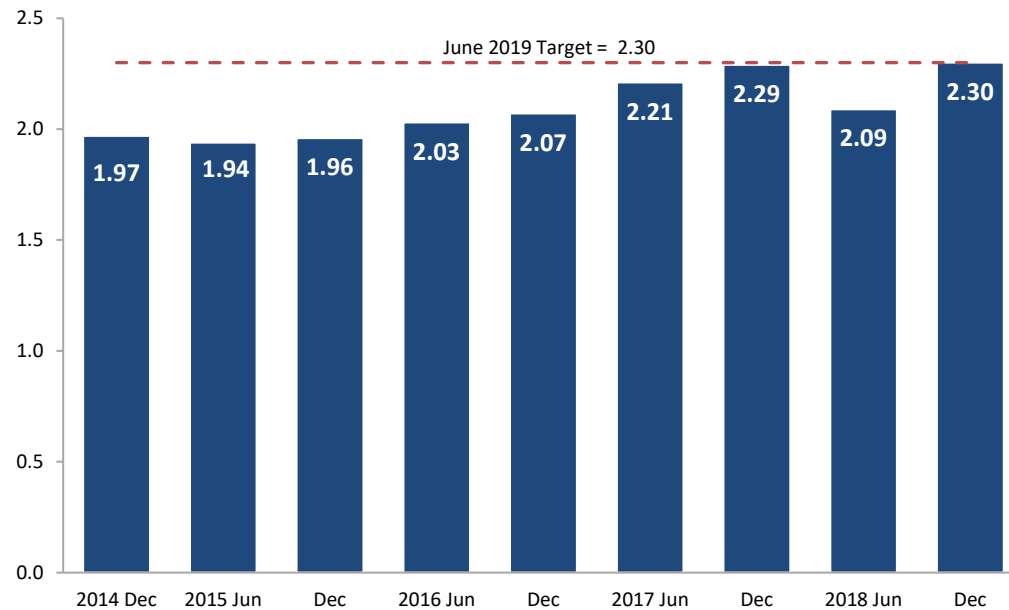
R1.3	RA employee satisfaction	4.1.1
R1.4	EDI communities of Practice are established and meet quarterly	2.1.1
R1.2	RA staff participating in professional development	2.1.2
R1.5	Percent of managers and supervisors trained on Equity Impact Tool	2.1.3

Rehabilitation Administration

Support People In Our Care And Custody

Environmental adherence scores in the residential treatment model (Dialectical Behavior Therapy)

Statewide Average



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: Juvenile Rehabilitation environmental adherence scores; supplied by Debbie Lyne.

MEASURE DEFINITION: Average of all residential program scores measured every six months on a scale of 0 - 3.

DATA NOTES: 1 A score of 0 means there are things observed that are anti-model or policies. 1 means that limited treatment is observed, 2 means that the activity observed is neutral with inconsistent model-supportive behavior, and 3 is all staff observed followed behavioral anchors for model implementation.

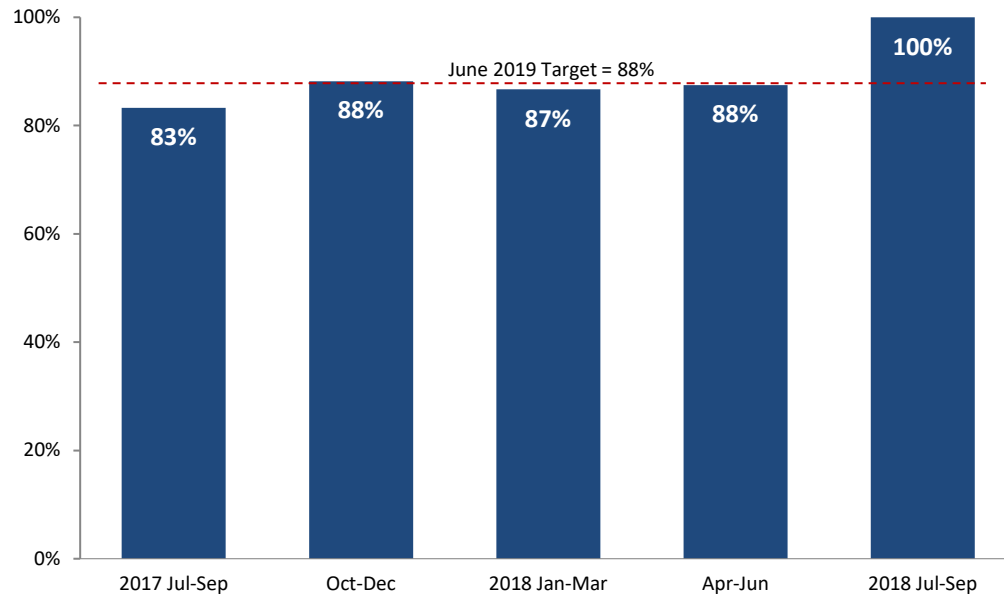
TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.13.xlsx>

Rehabilitation Administration



Support People In Our Care And Custody

Functional Family Parole Counselors above Global Rating Measure standards



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: ACT; supplied by Andrea Ruiz.

MEASURE DEFINITION: Percentage of Functional Family Therapy Counselors at or above Global Rating Measure (GRM) standards of 3.0. Excludes counselor ratings during their first year providing services.

DATA NOTES:

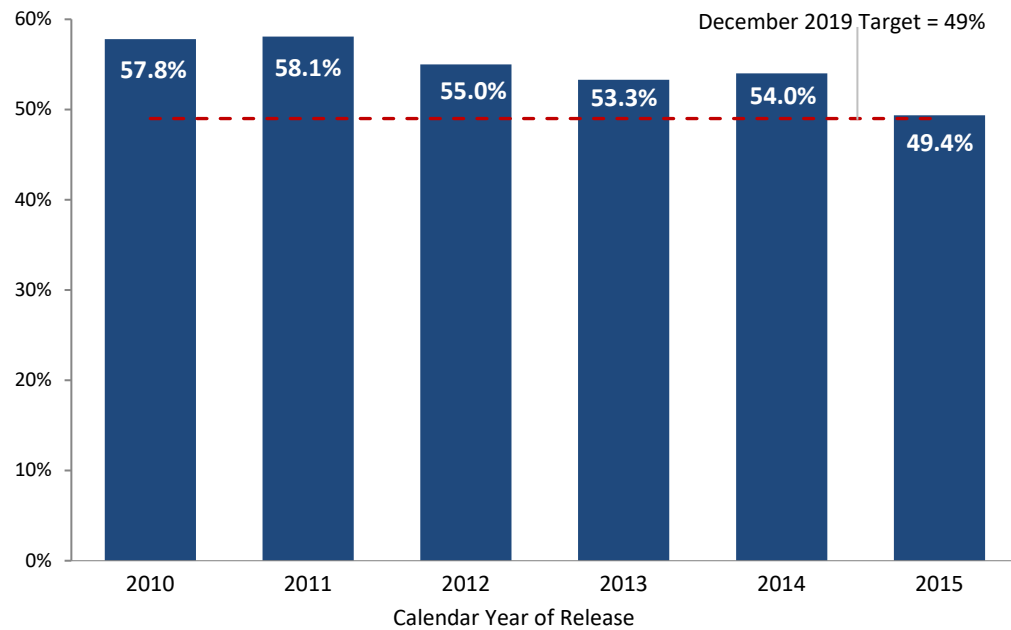
TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.21.xlsx>

Rehabilitation Administration



Support People In Our Care And Custody

Percent of youth released from juvenile rehabilitation who are found guilty of an offense committed within 18 months of release



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: Automated Client Tracking System (ACT) and the Administrative Office of the Courts - Washington State Center for Court Research; supplied by Andrea Ruiz.

MEASURE DEFINITION: Percent of Juvenile Rehabilitation youth who are adjudicated or found guilty for a juvenile or adult offense that was committed within 18 months of release.

DATA NOTES: **1** Recidivism is defined as an adjudication as a juvenile or adult for at least one offense occurring in the 18 months following residential release. **2** Columns are labelled with calendar year of release. **3** Data are available 32 months after the end of calendar year of release (an 18 month period following release, 12 months for case completion or adjudication, and 2 months for reporting).

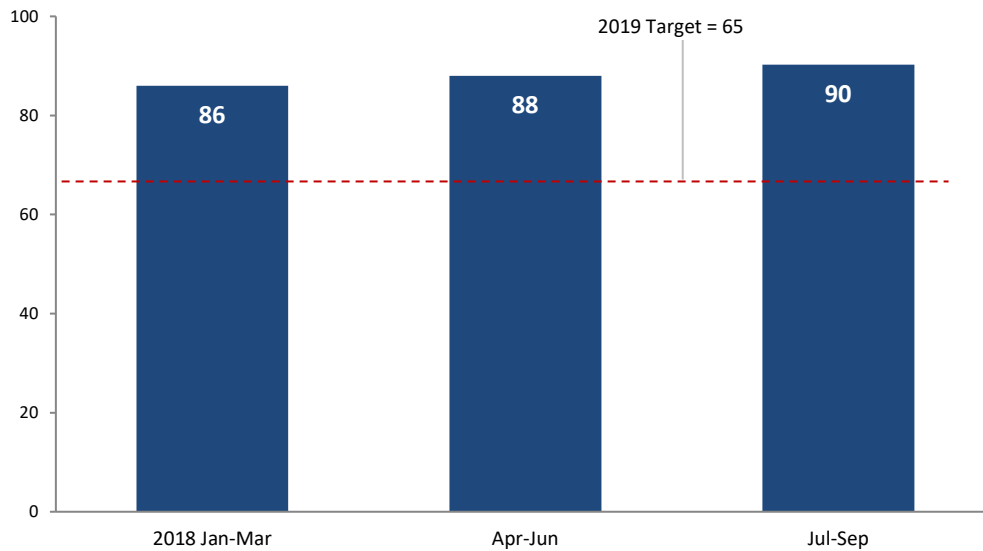
TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.18.xlsx>

Support People In Our Care And Custody

Number of hours per week treatment is offered at SCC

SUMMARY

- Updated discussion and Action Plans for this measure are located in the RA Strategic Plan.



DATA SOURCE: Office of Clinical Director; supplied by Elena Lopez.

MEASURE DEFINITION: Number of hours per week treatment is offered. Treatment includes core sex offender groups, habilitation groups and transition groups.

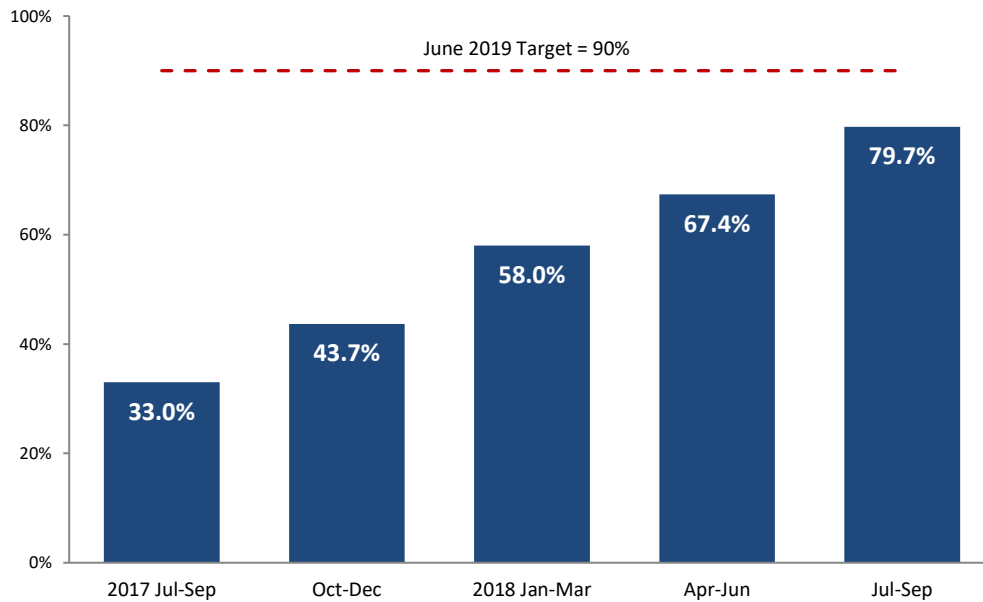
DATA NOTES:

TO DATA: <https://www.dshs.wa.gov/data/metrics/SC2.2.xlsx>

Support People In Our Care And Custody

Percent of SCC staff who have received Psychiatric Emergency Response Training

Cumulative



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: PERT data; supplied by Sjan Talbot.

MEASURE DEFINITION: Cumulative percent of SCC staff who have received Psychiatric Emergency Response Training (PERT).

DATA NOTES:

TO DATA: <https://www.dshs.wa.gov/data/metrics/SC2.1.xlsx>

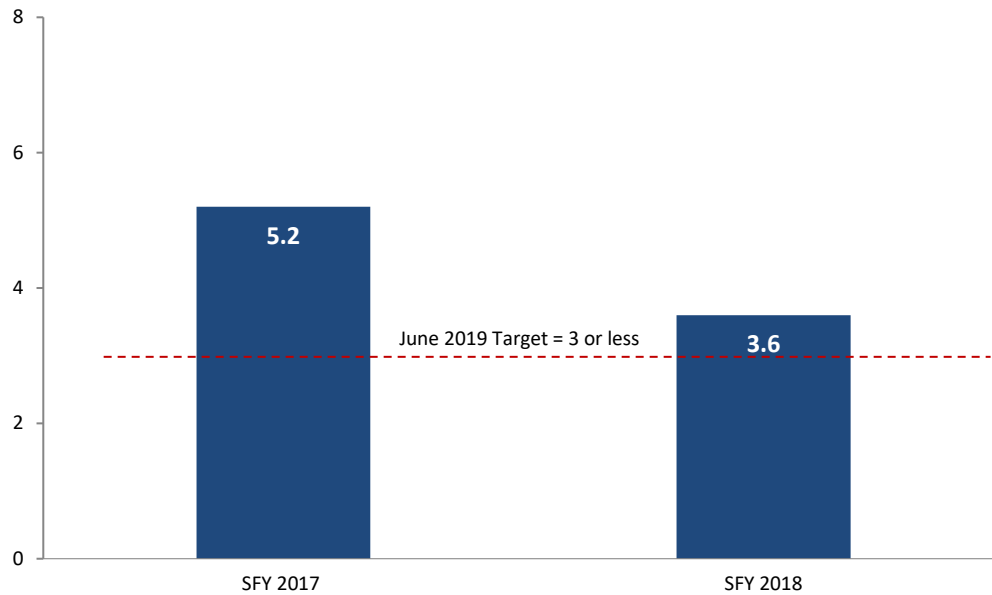
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Support People In Our Care And Custody

Time spent by youth in Juvenile Rehabilitation in isolation or room confinement

Hours per 100 days of confinement



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: PbS data tracking of isolation and room confinement; supplied by Debbie Lyne.

MEASURE DEFINITION: Hours per 100 days Juvenile Rehabilitation youth spend in isolation or room confinement.

DATA NOTES:

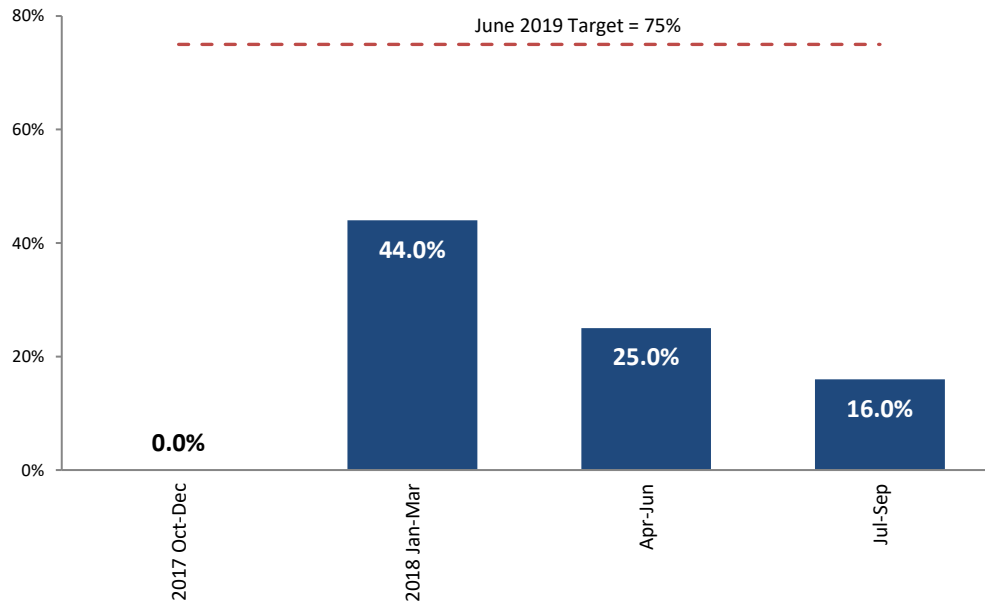
TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.23.xlsx>

Serve People In Their Home Community

SCC residents recommended for Least Restrictive Alternative who participate in VR orientation

SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.



DATA SOURCE: Hand count; supplied by Tony Bowie.

MEASURE DEFINITION: Percent of SCC residents recommended for Least Restrictive Alternative (LRA) placement who participate in 12 week course Bridges to Transition, which includes Vocational Rehab orientation.

DATA NOTES:

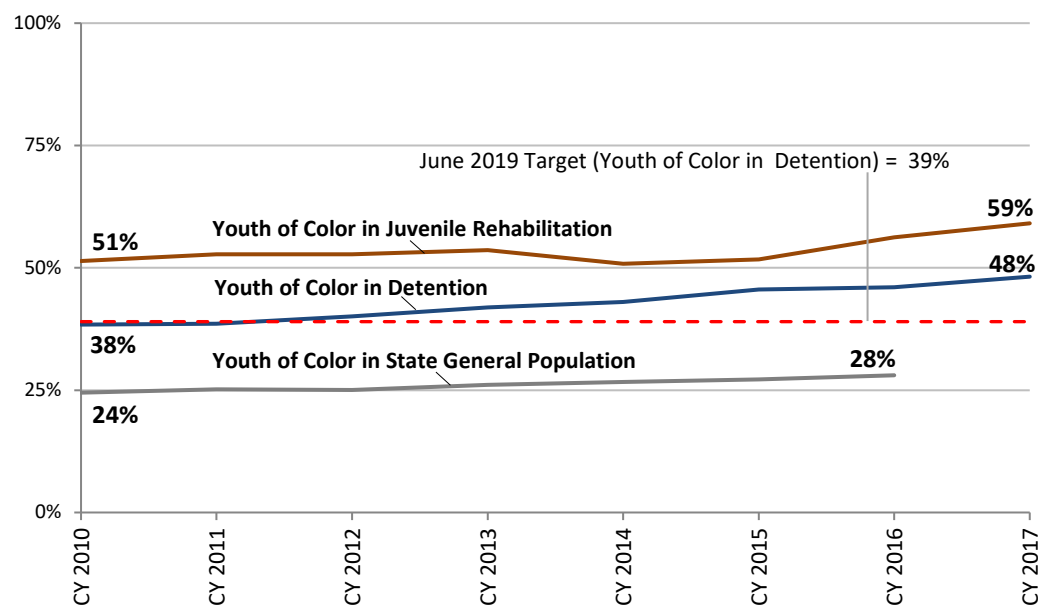
TO DATA: <https://www.dshs.wa.gov/data/metrics/SC1.9.xlsx>

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Serve People In Their Home Community

Percent of African-American, Hispanic/Latino, and Native American youth in detention

Percent of African-American, Hispanic/Latino and Native American youth in WA population, detention and JR residents



SUMMARY

- Youth of color are overrepresented at every point in the juvenile justice system, including detention (county and state). These disparities often result in extreme negative consequences, which is the opposite of what we want for our youth, families, schools, businesses and citizenry.
- The total number of youth in the juvenile justice system has declined over time; however, the percentage of youth of color in detention is increasing. Nationwide Disproportionate Minority Contact (DMC) or Racial and Ethnic Disparities (RED) trends show overrepresentation of minority youth increasing at each point along the juvenile justice continuum. In Washington State, youth of color ages 10 – 17 represent 38% of the general population, 51% of the youth in county detention and 62% of the youth involved in Juvenile Rehabilitation. The greatest disparities exist for Black, Native American and Hispanic/Latino youth.
- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: DSHS/Office of Juvenile Justice; supplied by Andrea Ruiz and Vazaskia Crockrell.

MEASURE DEFINITION: Percent of African-American, Hispanic/Latino, and Native American youth in WA population, detention admissions and Juvenile Rehabilitation (JR) residents.

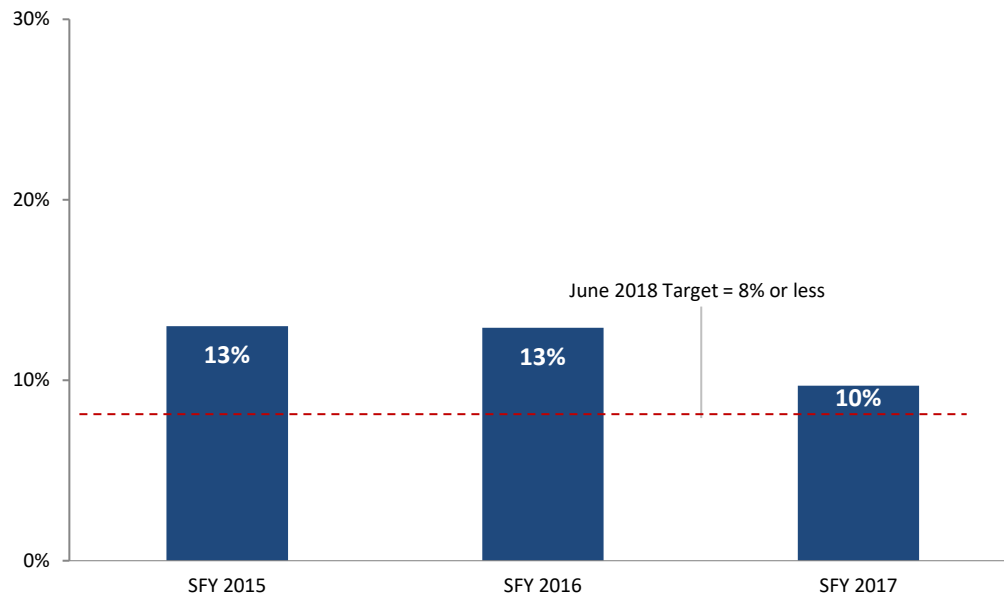
DATA NOTES: 1 Youth are ages 10-17. 2 Youth of color includes African-American, Hispanic/Latino, and Native American youth. 3 For percent of youth of color in WA population, see http://www.ojjdp.gov/ojstatbb/ezapop/asp/profile_selection.asp

TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.10.xlsx>

Rehabilitation Administration

Serve People In Their Home Community

Percent of youth with status offenses who are held in detention



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: Administrative Office of the Courts; supplied by Vazaskia Crockrell.

MEASURE DEFINITION: Percent of status offenders held in secure detention.

DATA NOTES: 1 Status offenders are for actions that only are a crime for minors, like truancy.

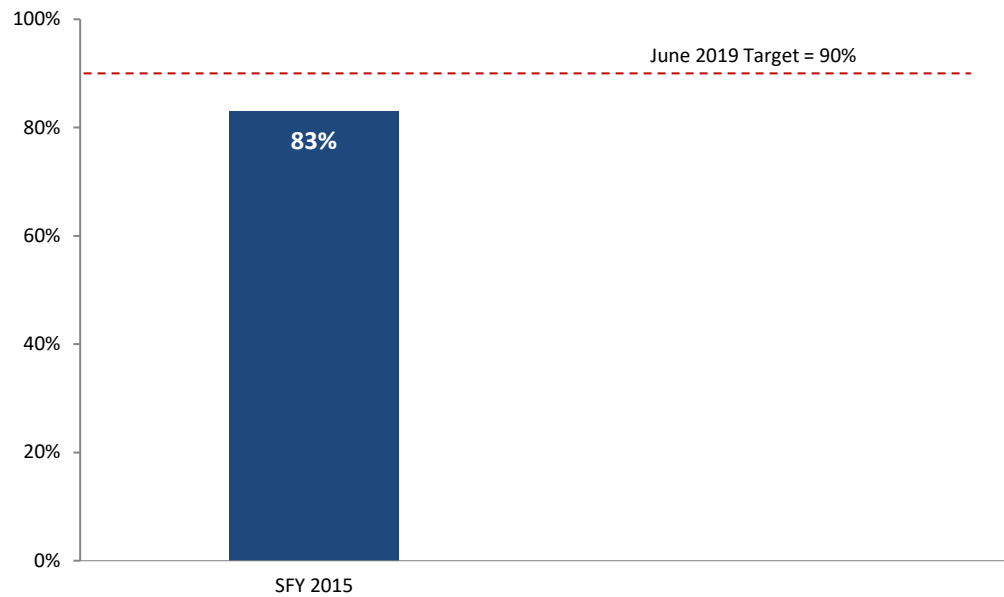
TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.19.xlsx>

Rehabilitation Administration



Provide A Pathway Out of Poverty And Become Healthier

Percent of JR youth without episode of housing instability or homelessness within 6 months of release



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: RDA report on Housing Status of Youth exiting Foster care, behavioral health, and criminal justice systems.

MEASURE DEFINITION: Percent of JR youth without episode of housing instability or homelessness within 6 months of release.

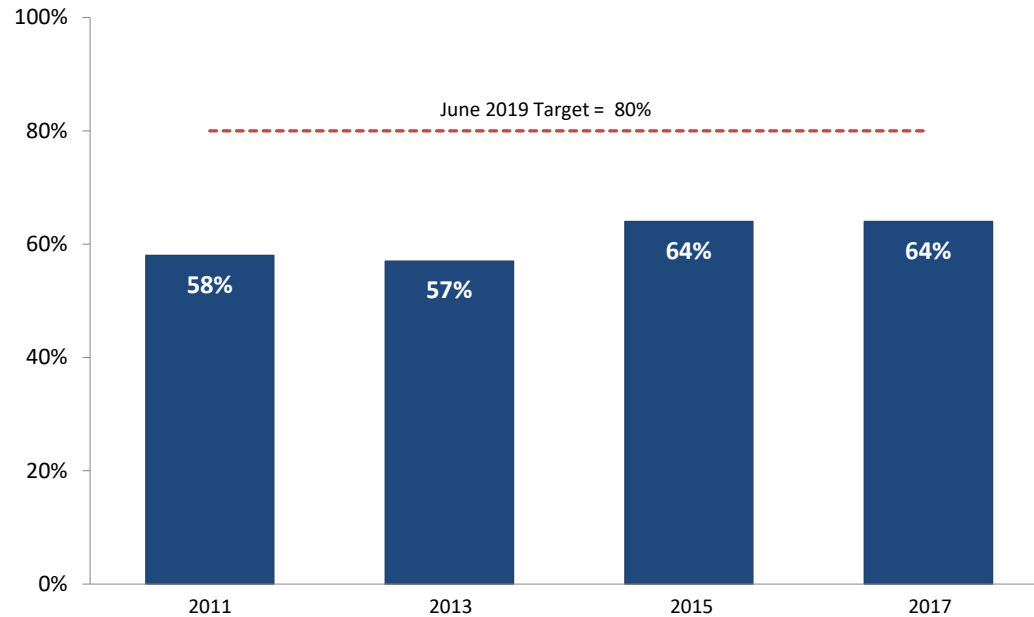
DATA NOTES:

TO DATA: <https://www.dshs.wa.gov/data/metrics/JX.20.xlsx>

Rehabilitation Administration

Increase Organizational Efficiency, Performance and Effectiveness

RA employee satisfaction



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: DSHS Employee survey; supplied by Nancy Raiha, RDA.

MEASURE DEFINITION: Percent of RA staff who answer "Almost Always or Always" or "Usually" on the employee survey question "In general, I'm satisfied with my job."

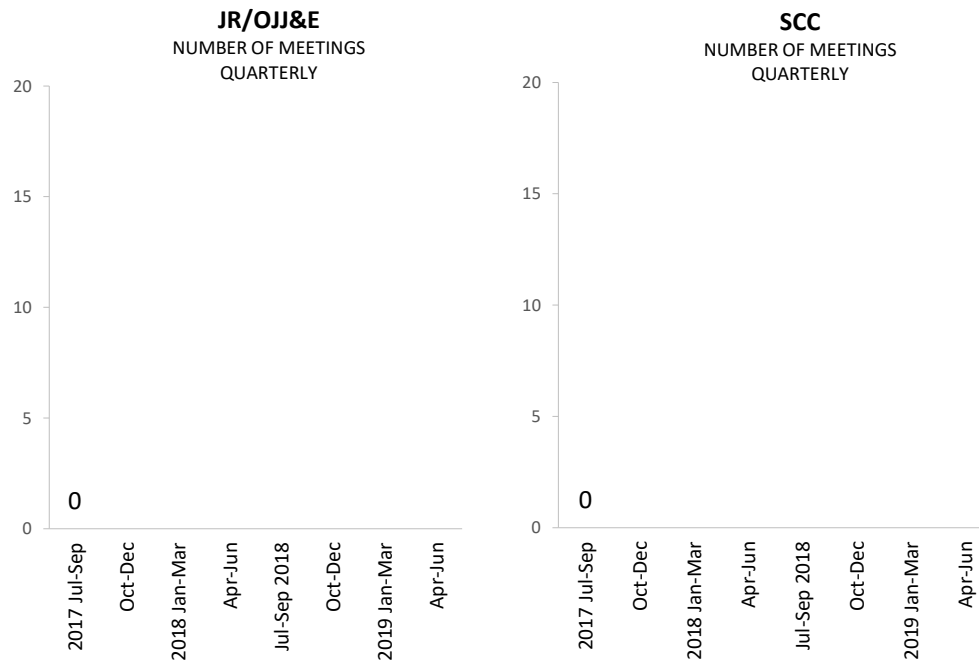
DATA NOTES: 1 This shows responses to the DSHS Employee Survey, conducted in odd-numbered years.

TO DATA: <https://www.dshs.wa.gov/data/metrics/R1.3.xlsx>

Rehabilitation Administration

Increase Organizational Efficiency, Performance and Effectiveness

Communities of Practice are established and meet quarterly



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: Vazaskia Crockrell, Office of Juvenile Justice and Equity.

MEASURE DEFINITION: Rehabilitation Administration programs with a community of practice and meeting quarterly.

DATA NOTES:

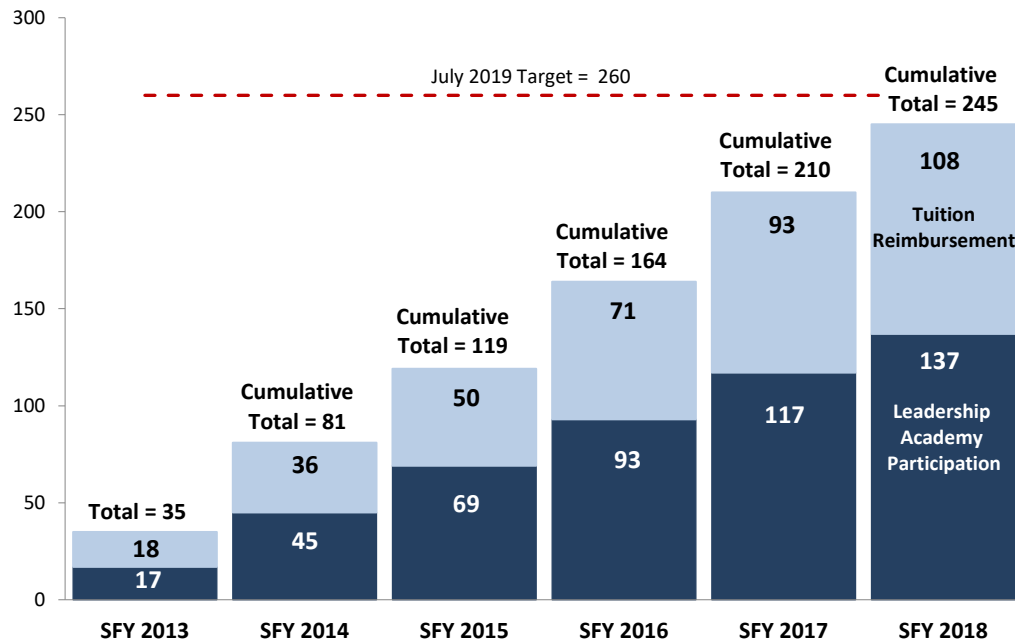
TO DATA: <https://www.dshs.wa.gov/data/metrics/R1.4.xlsx>

Rehabilitation Administration

Increase Organizational Efficiency, Performance and Effectiveness

RA staff participating in professional development

Cumulative Totals



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: Leadership Academy participants; supplied by Ted Ryle. Tuition Reimbursement participants; supplied by Georgina Carlton.

MEASURE DEFINITION: RA staff participating in professional development.

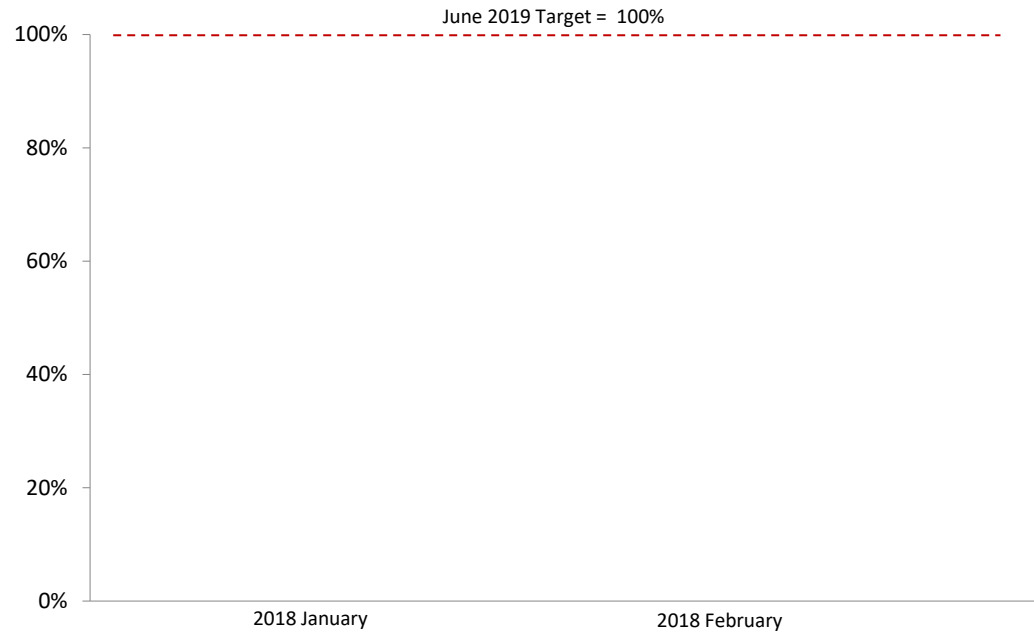
DATA NOTES: 1 RA is developing methods for measuring professional mentoring and coaching.

TO DATA: <https://www.dshs.wa.gov/data/metrics/R1.2.xlsx>

Rehabilitation Administration

Increase Organizational Efficiency, Performance and Effectiveness

Percent of managers and supervisors trained on Equity Impact Tool



SUMMARY

- Updated discussion and action plans for this measure are located in the RA Strategic Plan.

DATA SOURCE: LaToya Holmes-Ware.

MEASURE DEFINITION: Percent of managers and supervisors trained on Equity Impact Tool.

DATA NOTES: 1 The Equity Impact Tool Training will be in January 2019 and February 2019. Following the January and February trainings, LaToya Holmes-Ware will be providing the trainings to all new managers and supervisors.

TO DATA: