Human Resources Division

DSHS WASHINGTON STATE Department of Social and Health Services

Mandatory Reporting Contacts

You are a mandatory reporter. If in doubt, REPORT!

1. Reports involving children

Contact the local Child Protective Services (CPS) office: DCYF Mandatory Reporters Page. After business hours: DCYF CPS statewide number: 1-866-363-4276 (EndHarm).

2. Reports involving 18-21 year olds in children's licensed staffed residential facilities and certified state-operated facilities providing 24-hour care for children

DCYF Central Intake: 1-866-363-4276 (EndHarm)

3. Reports involving vulnerable adults

Online reporting: https://www.dshs.wa.gov/altsa/home-and-community-services/report-concerns-involving-vulnerable-adults

DSHS Adult Protective Services (APS) Central Intake: 1-877-734-6277

4. Reports related to provider practice issues involving adults living in nursing homes, assisted living facilities, adult family homes, or supported living program settings

Online reporting: https://www.dshs.wa.gov/altsa/home-and-community-services/report-concerns-involving-vulnerable-adults

Residential Care Services (RCS)/Complaint Resolution Unit (CRU) statewide number: 1-800-562-6078

TTY: 1-800-737-7931

5. Reports involving adult patients at Eastern and Western State Hospitals

Eastern State Hospital: 1-509-565-4000. If you are a hospital employee, please refer to your local policy.

Western State Hospital: 1-253-761-7599. If you are a hospital employee, please refer to your local policy.

RCW 26.44.030 - Duty and Authority to Report Child

RCW Chapter 74.34 - Abuse of Vulnerable Adults