Area-Agency on Aging (AAA)
Health-Related Social Needs (HRSN)
Direct Service Approval

As required by 42 CFR 441.301 and 42 CFR 441.730, there must be written conflict of interest standards that outline a clear separation between eligibility determination, authorization and service provision. The exception noted is when there are no willing and qualified entities that provide the service. In these cases, the entity determining eligibility and authorizing service may also provide the service if conflict of interest protections are created within the entity.

If the AAA has demonstrated there are no willing and qualified entities that provide a service and has established internal conflict of interest protections, the AAA may request to provide a service directly by completing the form below and obtaining approval from the HRSN Program Administrator.

Name of AAA	
Name of HRSN Service	**Reason for Direct Provision of Service**

By signing below, I certify that the AAA has documentation to demonstrate there are no willing and qualified entities that provide this service* and there is documented conflict of interest protections in place that distinguish and separate staff roles between eligibility determination, authorization and service provision.

* The provision of Adaptation Devices is a purchase of goods rather than a provision of a service. It is therefore exempt from needing to demonstrate there are no other willing and qualified entities. However, no administrative fees can be charged directly related to the adaptation devices and conflict of Interest protections are still required.

AAA Director	
Signature	Date
Print Name	
HRSN Program Administrator	
Signature	Date
Print Name	