DSHS WASHINGTON STATE Department of Social and Health Services

Assisted Living Facility Environmental Observations

ASSISTED LIVING FACILITY NAME	LICENSE NUMBER

ENTRANCE DATE	LICENSOR NAME

Inspection Type: ☐ Full ☐ Follow up ☐ Complaint: Number _____

Observations of the environment occur throughout the inspection. Interviews with facility staff and residents are an important source of information to include.

A. Quality of Life / Resident Rights

CONCERNS	NO CONCERNS	
☐	☐	Staff to resident interactions are respectful, timely, and promote resident choice
☐	☐	Resident equipment is available, clean and in good repair
☐	☐	Residents are adequately groomed, dressed and hygiene needs are met
☐	☐	Recognition of cultural diversity and personal preferences
☐	☐	Staff promote dignity, privacy and resident rights (shades in room, knocking before entering)
☐	☐	Presence of restraints
☐	☐	Accessible and functioning resident to staff communication system
☐	☐	Homelike

NOTES

B. Required Postings

CONCERNS	NO CONCERNS	
☐	☐	CRU Hotline
☐	☐	Current ALF license, including conditions on the license if applicable
☐	☐	Last full inspection, cover letter and plan of correction if applicable
☐	☐	Ombudsman Hotline
☐	☐	Memory care certification and disclosure, if applicable

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C. Maintenance and Housekeeping

CONCERNS	NO CONCERNS	
☐	☐	Overall condition of furnishing, floors, walls, and ceilings
☐	☐	Presence of lingering objectionable odors
☐	☐	Housekeeping supply area equipped with utility sink, storage for wet mops, locked cleaning supplies, functioning mechanical ventilation
☐	☐	Laundry – separate areas for clean and soiled linen, adequate ventilation
☐	☐	Staff infection control practices while performing housekeeping, cleaning, and laundry tasks
☐	☐	Hand washing
☐	☐	Adequate ventilation in resident rooms and common areas
☐	☐	Adequate lighting in resident rooms and common areas
☐	☐	Temperature (68o+ wake hours / 60o+ sleep hours)
☐	☐	Absence of portable space heaters (unless approved on the State Fire Marshal report and meet currently adopted standards)
☐	☐	Hot water temperature maintained between 105°-120°F in all areas used by residents

Water temperature: °F; (date and time); (location)

Water temperature: °F; (date and time); (location)

Water temperature: °F; (date and time); (location)

NOTES

D. Common Bathrooms

CONCERNS	NO CONCERNS	
☐	☐	Safe, clean, adequate lighting
☐	☐	Securely attached grab bars near each bathing fixture and toilet
☐	☐	Functional mechanical ventilation
☐	☐	Functional resident to staff communication system

Water temperature: °F; (date and time); (location)

Water temperature: °F; (date and time); (location)

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E. Safety

CONCERNS	NO CONCERNS	
☐	☐	Prevention of resident access to storage of: • Cleaning supplies • Cleaning carts • Storage closet • Toxic materials • Medications
☐	☐	Emergency / disaster preparedness: • Emergency lighting • First Aid supplies • Disaster plan • Staff responsibilities
☐	☐	Residents cannot lock themselves in, or out of, rooms/areas accessible to them or become locked in areas not intended for resident access

NOTES

F. Physical Environment - Outdoors

CONCERNS	NO CONCERNS	
☐	☐	Stairs / steps / ramps have nonskid surfaces and are in good repair
☐	☐	Secure handrails in halls, corridors, lobbies, and other circulation spaces as appropriate and applicable to population served
☐	☐	Garbage / refuse
☐	☐	Free from rodents / pests
☐	☐	Adequate maintenance of exterior sidewalks / walkways
☐	☐	If provided, smoking area(s) meet state law requirements (RCW 70.160)

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G. Memory Care Physical Environment ☐ N/A

CONCERNS	NO CONCERNS	
☐	☐	System to inform and permit exit without sounding an alarm for visitors and residents who can safely leave
☐	☐	Outdoor area: • Accessible to residents without staff • Surrounded by walls or fences at least six feet high • Firm, stable and slip resistant walking surfaces free of abrupt changes and appropriate for wheelchairs and walkers that encourage exploration and walking • Areas protected from the elements • Suitable outdoor furniture • Free of toxic plants • Resident to staff communication system • Areas for appropriate outdoor activities (e.g., walking paths, garden beds, bird feeders)

NOTES

Continue with Attachment N for further observations if the facility has a contract for AL, EARC, or EARC – Specialty Dementia Care OR Memory Care Certification.