Innen Mwet Se Suc Enenuh Kahsruh	Nempuh in Akkucl nuhke ACES

Kuh Lom ac Ma Kunom ke Pacl se Kom Eis Kahsruh sin Ofuhs Luhlahp luhn Lohm ac Muhta Luhn Community ac Ofuhs Luhlahp luhn Kahsruh nuhke Kapkapack luhn Mwet Suhkahpahs

Your Rights and Responsibilities When You Receive Services Offered by Home and Community Living Administration and Developmental Disabilities Administration

Mwe kahsruh ma oasr ac kom kuh in eis

Oasr kuh kom in sulaclah lah kahsruh fuhkah kom e eis ke mwe kahsruh ma kom eligible nuhkac kuh kom kuh in eis. Mwe Kahsruh inge ma tena Moliyuhk nuhse. Kahsruh ma Home and Community Living Administration (Ofuhs Luhlahp luhn Lohm ac Muhta Luhn Community) ac Developmental Disabilities Administration (Ofuhs Luhlahp luhn Kahsruh nuhke Kapkapack luhn Mwet Suhkahpahs) e kuh in moli kuh e kuh pac in te kuh in kahsrekom ke enenuh lom an kewa.

HCLA ac DDA kuh in kahsruh ke:

- Lohm sin Mwet Mahtuh Matwac, Acn in Muhta Ma Mwet Muhta Kac Eis Kahsruh, Acn in Muhta ma Nahwiyuhklac in Kahsruh Mwet Muhta Kac uh, Acn in Muhta Ma Mwet Muhta Kac kuh in eis Kahsruh nuhke Mwet in Karihngihn, ICF/IDs, Lohm ma Kahsruh Mwet se in tiac muhkena muhta, Lohm in Kahsruh Tuhlihk Srihsrihk ma Wangin Acn in Muhta we, Lohm ma oasr pepuh loa in kuh in kahsruh Tuhllihk Srihsrihk ma Wangin Acn in Muhta we; Lohm in U in Mwet kuh in Muhta we luhn DDA, Lohm in U in Mwet Muhta we ma Ahko kuh Ahkpahye; KUH
- Lohm sin mwet se. **Mwe Acsmak:** HCLA ac DDA tiacna kahsruh in moli kahsruh in sang karihngihn mwet se ke lohm sel sifacna ke ao 24/lwen se. Fin luhngse eis karihngihnyuhk nuhke ao 24, e kuh in oasr oiyac in kahsruh sahyac motkoyuhk.

Manager ke Inpuhluhn Acn se Ofuhs se Kahsruh kom an oasr we an kuh manager se kahsrekom ke case se lom an, Manager se in usot Kahsruh ke case in DDA, Mwet se ma Kahsrekom in Usot Mwet in Karihngihn kom an, Mwet se ma Kahsrekom in sokack Karihngihnyuhk lom an, Home and Community Services (Kahsruh nuhke Lohm ac Muhta Luhn Community) Social Services Specialist (Mwet Orekma se ke Social Services), kuh Case Manager se Acn in Kahsruh nuhke Acn in Muhta luhn HCS ma usot Kahsruh nuhke Karihnginyuhk lom an e pahngpahng muh **mwet orekma se kahsrekom ke case lom an ke** pepuh se inge.

Kuh Lom

Oasr kuh lom in:

- Eis Kahsruh ke suwos, suhnak, ac wacngin srisri;
- Oruh acn lom an mwet muhtacta uh in oruh in wo ac tiac lihngucni;
- Oruh kom in wi case worker lom an otellah oiyac in karihnginkom;
- Soklah kahsruh lom nuhke mwe langas suc kom e te moli fin kom tekuh in kahs kuh kahlem ke kahs Inglis uh;
- In mwe ahkkahlwemyeyuhk lom nge in te kihtakat oacna ke masap luhn acn uh kuh masap luhn DSHS;
- Kom in te topuk kisensiyuck fin kom te ke kuh oruh ma uh fin kom te ke;
- Kom in etuhlah kahsruh fuhkah kom kuh in eis ac oraclah sulaclah lom nuhke mwe kahsruh ma kom ke eis ac ma kom tiacna ke eis;
- Kom in eis ke leta otellah luhn ofuhs uh ac eis sie copy ke karihngihnyac lom an kuh ma utiyuhkac ke mwe kasruh nuhsum uh;
- Kom tiacna eis mwe kahsruh;
- Sulaclah, tulokihnyac, kuh ekuhlah acn in kasruh se ma fal in usot kahsruh nuhsum;
- Eis ma sikyak ke oacna sie background check ma oreklac ke oacna sie acn in kahsruh kom sulaclah;
- Sramsram nuhsin sie mwet kol ke ofuhs uh fin kom ac case worker lom uh tiacna insese;
- Faeliyac sie grievance kuh mwe elyah ke oacna sie pacl ke akwuhk luhn stet se kuh acn in kahsruh ke oiyac elos moklac karihngihnyac lom an, care plan, kahsruh, kuh oacna sie ma kom tiac engan kac ke lohm sum an ac ke akwuhk ke acn in muhta lom an. Oasr kuh lom in faeiliyac sie grievance ah ac tiac eis mweta kac. Kom kuh in sang sie grievance kuh mwe elyah ah ke kom e pahngonack 1-800-737-0617, suhpaclah sie email ah ne ke grievances@dshs.wa.gov, kuh siyuhk sin oacna sie mwet orekma luhn DDA kuh HCLA ke mwe ahkkahlwemyeyuhk in faeliyac fuhkah sie grievance ah;
- Ngihsre sie administrative hearing ah finne kom oraclah sie complaint ah;
- Oraclah sie complaint ah ac tiac sahngeng kuh elyah finne kom ngihsre sie administrative hearing ah;
- Sramsram nuhsin sie mwet ma e kahsruh kom ah ke kom e pahngon 1-888-201-1014; ac
- Kom in te muhta in kos, lihngucniyuhk, ahklahlfonyeyuhk ke mani lom, kuh pihlesreyuhklac in muhkena muhta. Nuhke ahkkuhteyac luhn kais sie ma inge, som ne ke: https://www/dshs.wa.gov/altsa/home-and-community-services/types-and-signs-abuse. Fin kom kuh mwet se kom etuh muh muhta in kos, lihngugniyuhk kuh ahklahlfonyeyuhk, nuhnak muhnahs pahngon DSHS ke wangin molo e ke 1-866 (End Harm) /1-866-363-4276 kuh sramsram nuhsin sie mwe orekma ma e kuh in kahsrekom ah.

Barcode label

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Innen Mwet Se Suc Enenuh Kahsruh	Nempuh in Akkucl nuhke ACES

Ma Kunom

Ma Kunom in:

- Lelah case worker lom an, kuh mwet se kahsrekom an in ahksahfyelah assessment lal an ke pacl se yak ke yac nuhkewa ke sie acn ma fal komtacl in osun we;
- Lelah mwet se kahsrekom an in liye acn kom muhta we an ke pacl se yak ke yac nuhkewa;
- Use nuhsesr in fal mwe ahkkahlwemyeyuhk in ahksahfyelah mwe srihkasrak lom uh ac in kahsruh nuhke mokleyacn karingihnyuhk lom uh;
- Tahfuh nuhsin mwet se kahsrekom an fin oasr mwet sahyac muhta oruh sulaclah lom an nuhke ihp luhn ono kuh mani lom an;
- Oruh kom in wi otellah plan in kahsrekom ac karihnginyac lom an, na kom sainiyac;
- Topuk ac oruh kom in kuh in muhta laloi sin case worker lom uh ke pacl fal;
- Sulaclah kahsruh kom e eis ke karihnginyacn health lom an
- Sulaclah mwet se in kahsrekom;
- Oruh kom in tiac oana kihte background check luhn mwet se kahsrekom an;
- Oruh kom in kahlwem ke lah mwet se kahsrekom ngacn tekuhin moliyuck nuhsel e fin el orekma ke ao tena akwucki elacn orekma;
- Fwahkacng nuhsin case worker, kuh mwet se kahsrekom an fin oasr elyah lom sin mwet se muhta kahsrekom ngacn kuh fin kom tena eis kahsruh sin mwet se kahsrekom ngacn ke pacl kuh ao el fihliyac muh el kahsrekom an;
- Moli nuhsin mwet se kahsrekom an ke mahlem nuhkewa fin kom kahsruh moli karihnginyac lom an;
- Usot sie acn in orekma ma kom e tiac muhta elyah kac ah.
- Tiac muki ke oiyac ma pwen mweta nuhsin oacna sie mwet.
- Fwahk nuhsin case worker lom uh mwet liki kom som, fin kom e som liki stet luhn Washington wi mwet se ma muhta karihngihn kom an; ac
- Fwahkacng nuhsin case work lom an fin oasr oacna sie eklac ke:
  - ✓ Medical condition lom an;
  - ✓ Kahsruh kom eis sin sucu, mwet kawuhk, kuh oacna sie ofuhs sahyac;
  - ✓ Oiyac nuhke luhpan mani sum an;
  - ✓ Lah kom eis kahsruh lom an oyac mwe;
  - ✓ Lah kom muhta oyac ke stet luhn Washington; kuh
  - ✓ Acn kom muhta we an- kom puhlacn in mukilac, kuh kom ingena muhta sahyacn stet luhn Washington.

Ma Kunacn Case Worker

Ma Kunacn Case Worker Se Lom pa in:

- Kahsrekom ke suwos ac suhnak ;
- Kahsrekom ke Ma Lukmwac lom;
- Fwahkot nuhsumlah meah HCLA ac DDA kuh, kuh tiac kuh, in oruh lom;
- Eis mwe ahkkahlwemyeyuhk sum ac mwet sahyac in oraclah srihkasrak in soklah luhpan kahsruh kom enenuh ac in sulaclah lah kahsruh fuhkah kom kuh in sulaclah uh;
  - ✓ Srihkasrak se inge e oracni kuhiyom, ma kom kuh in oruh, ma kom tuhngal an, ac oiyacn ma kom muhta luhngse oruh uh;
  - ✓ Srihkasrak se inge e fwahkack pac kahsruh kom eis tari uh kuh ma kom eis sin sucu lom an kuh ofuhs sahyac and kahsruh fuhkah kom ke in oreklac;
- Kahsrekom in oraclah sie care plan kuh support plan ah lom ma akkilen kahsruh ke karihngihnyac lom an weacng ma kom tungal in moul lom, luhngse lom an, ac ma kom kuh in sulaclah ke an;
- Eis mwe ahkkahlwemyeyuck sum kuh mwet sahyac in update care plan lom an kuh support plan lom an ke yac nuhkewa kuh ke pacl se oasr eklac ke oiyacn moul lom an;
- Usot pacl fal nuhsum in sang mwe ahkkahlwemye ma eneneyuck sum an;
- Tungal elyah ma e kuh in sikyak ke care plan lom an kuh support plan lom an ke pacl se elyah nge sikyak uh;
- Suhnakin kuh lom ac usot kahsruh in soklac mwe kahsruh fin oasr elyah lom ke ihp luhn mental, neurological, sensory, kuh physical impairments; ac
- Kahsrekom sokack sie acn kom kuh in eis kahsruh we fin kom koflah in sokack sie.

Barcode label

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Innen Mwet Se Suc Enenuh Kahsruh	Nempuh in Akkucl nuhke ACES

Pepuh in Lelah Mwet Se in Aholkom in Oruh Sulaclah Lom ke Pacl Kom Muhnahslah

Oasr kuh lom in oraclah pepuh in lelah mwet se in aholkom in oruh sulaclah lom ke pacl se kom muhnaslah ke mahno ac mwe nuhnak. Pepuh in lelah mwet se in aholkom in oruh sulaclah lom ke pacl kom muhnahslah se inge e kuh in e kin will se lom kuh Pepuh in Oasr Kuh in Aholkom se in sang karihngin healthcare lom an. Pepuh in lelah se inge e tahfuh ke lom an nuhke medical ac/kuh mental health care lom an, weacng kuh lom in eis kuh tulokin medical, mental health, kuh onweyac ke laslas, ke pacl se kom muhnaslah ke mwe nuhnak in oraclah sulaclah inge uh. Kom kuh in tulokinyac pepu in lelah se inge ke oacna sie pacl.

Kahsruh nuhke pepuh in register nuhke Vote

National Voter Registration Act of 1993 (Masap se ke yac 1993 nuhke akkilenyacn Registration luhn Mwet Vote nuhkewa) el oraclah tuh enenuh state nuhkewa in sang kahsruh nuhke pepuh in register nuhke Vote ke ofuh in kahsruh lalos uh. Nacklah pepuh in register nuhke vote ah kuh fin kom sulaclah kom in te wi register nuhke vote uh e tiac tulokinyac kahsruh kuh luhpan kahsruh kom muhta eis ke ofuhs se inge uh. Fin kom enenuh kahsruh in nacklah pepuh in register nuhke vote ah, kuht kuh in kahsrekom. Sulaclah lom in register nuhke vote ah kuh kom in tiac register nuhke vote ah e ekihn mwe lukmwac ac e orekmakinyuck muhkenna nuhke srihpen pacl in register nuhke vote ah. Fin kom luhlahlfongi muh oasr mwet se tulokin kuh lom in register nuhke vote ah kuh tulokin sulaclah lom kom in te wi register nuhke vote ah, kuh lom in sifacna sulaclah lah kom e register kuh nacna pepuh in register nuhke vote, kuh tulokin kuh lom in sifacna sulaclah lah suc kom e vote la, kom kuh in failiyac sie complaint ah yurun:

Washington State Elections Office
PO Box 40229
Olympia WA 98504-0229
1-800-448-4881

Acn in Sain Lom an

Sainiyac ten fin kom kahlwem ke kuh lom ac ma kunom ac lah kom kahlwem ke ma kunacn case worker se lom ngacn.

Acn in Sain luhn Mwet Se Suc Enenuh Kahsruh	Lwen
Acn in Sain luhn Mwet Se Ma Aholkom nuhke Masap	Lwen

Mwe ahkkahlwemye nuhsin mwet muhtacta ac mwet orekma (Title VI ac VII), Washington State Department of Social and Health Services (Ofuhs luhlahp luhn Kahsruh nuhke Social ac Health luhn Stet Washington) el ekihn mwet kol suc tiacna orek srisri ke sol nuhsin oacna sie mwet nacna in orekma we, purokwracm kuh kahsruh lalos ingacn nuhke matwac, lah muhtacn kuh mokul, kuh sulaclah lom in sifacna akkilenlah kom muhtacn kuh mokul, lah kom pahyuhk kuh tiac, lah kom ma oyac, ne ke tuhn in monum, yen kom isuslac we, alu lom kuh luhlahlfongi kom wi, lah suc kom pahtok ke ofuhs luhlahp, lah kom wi solse kuh tihlac wi ke kuhtena oiyac, lah kom suhkahpahs ke ihp luhn sensory, mental, kuh suhkahpahs in mukiki lom an in tuh orekmakin kosro kuh ma orahkrahk in kahsrekom ke suhkahpahs lom an, molum ke orekma lom an kuh mwe ahkkahlwemye ke genes lom an.

Barcode label

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Kuh Lom ac Ma Kunom ke Pacl se Kom Eis Kahsruh sin Ofuhs Luhlahp luhn Lohm ac Muhta Luhn Community ac Ofuhs Luhlahp luhn Kahsruh nuhke Kapkapack luhn Mwet Suhkahpahs

Your Rights and Responsibilities When You Receive Services Offered by Home and Community Living Administration and Developmental Disabilities Administration

Mwe Ahkkuhteyac Nuhsin Case Worker se

1. Sifilpac liyaclah pepuh sacn wi mwet se suc enenuh in topuk oacna sie kisensiyuhk ke kuh ac ma kunacn mwet se suc enenuh kahsruh. Sifilpac wi mwet se suc enenuh kahsruh liyaclah pepuh in srikasrak se luhn CARE ah (kuh pepuh in Eklac Yok Kalmac/Ke Yac Se fin pepuh sac sonna sainiyuhki). Fin oasr pepuh ma ahksasucyeyuhklac, sang mwet se suc enenuh kahsruh ingacn in sainiyac. Pepuh se ma ahkkahlwemye kuh ac ma kunacn mwet se suc enenuh kahsruh ma case worker sac sang tuh sainiyuhki tari tuh sasuc e kuh in sang aholah pepuh ma sainiyuhki met.
2. Sang mwet se suc enenuh kahsruh kuh mwet se aholuhl an in sainiyac pepuh luo in ahkkahlwemye kahlwem lalos ke kuh ac ma kunacn mwet se suc enenuh kahsruh ingack ke pacl se el sie kahsruh sin Ofuhs luhlahp luhn Lohm ac Commuity Living ac Developmental Disabilities Administration (Ofuhs Luhlahp luhn Kahsruh nuhke Kapkapack luhn Mwet Suhkahpahs).
3. Faeliyac sie copy ah ke record luhn mwet se suc enenuh kahsruh ac sang sie copy se sahyac ah nuhsin mwet se suc enenuh kakhsruh.