Naaiv Laanh Mienh Mbuoz Heuc	ACES ID Nam Mber

Meihmaaih Leiz Beu aengx caux Liuz Leiz Zoux Ndaam-dorng Gong yiem njiec Haaix Zanc Meih Duqv Zipv Jauv-louc Gong yiem Gunv Goux Biauv aengx caux Langx Zangc Baeqc Fingx Yiem-laamx Dorngx aengx caux Gunv Goux Taux Waaic Fangx Hlo Donc nyei Mienh

Your Rights and Responsibilities When You Receive Services Offered by Home and Community Living Administration and Developmental Disabilities Administration

Liepc Ziangx Jauv-louc Gong Bun Longc

Corc maaih leiz beu bun meih ginv zipv gong-bou jauv-louc dungh horpc bouc gaux zipv nyei buonc gong. Longx hnyiouv laengx zoux Jauv-louc Gong. Gong yiem Home and Community Living Administration (Gunv Goux Biauv aengx caux Langx Zangc Baeqc Fingx Yiem-laamx Dorngx) aengx caux Developmental Disabilities Administration (Gunv Goux Taux Waaic Fangx Hlo Donc nyei Mienh).

HCLA aengx caux DDA tengx nyei jauv-louc gong yiem lorqc njiec:

- Biauv liouh Domh Mienh Huov Jaa Yiem, Zorc Baengc Gorn Zangc Dorngx Goux Mienh Goz Mienh, Zorc Baengc Gorn Zangc Dorngx Dauh Nzemx Jauv-louc Gong, Fioux Njioux Baengc Dorngx, ICF/IDs, Biauv liouh Dingh, Biauv Goux Mangc Fu'jueiv-hlorpv, Jien Jaa Maaih Sou-gorn Benx Goux Mangc Fu'jueiv nyei Dorngx; DDA Yietc Guanh Juangc Doic Yiem nyei Dorngx, Yietc Guanh Juancg Doic Hoqc Gong Dorngx; A'FAI
- Naaiv laanh mienh ga'ganh maaih biauv. **Jangx-fim waac:** Naaiv deix HCLA aengx caux DDA yietc hnoi se mv duqv cuotv nyaanh cingv goux junh 24 norm ziangh hoc bun naaic laanh mienh yiem njiec ga'ganh nyei biauv. Beiv hnangv qiemx zuqc longc goux junh 24 norm ziangh hoc, corc maaih da'nyeic nyungc jauv-louc bun sienv.

Ninh mbuo Dengv Sic Mienh Gunv Goux Mienh Goz Mienh Yiem Deic Jei nyei Gorn Zangc, DDA Dengv Sic Mienh Goux Gorn Zangc Sic, Tengx Za'eix Mienh bun Njioux Baengc Ndie-sai, Tengx Za'eix Mienh Goux Zorc Baengc, Home and Community Services (Goux Yiem Biauv caux Langx Zangc Jaai-horngc Jauv-louc Gong) Social Service Specialist (Liouc Siouv Mienh goux Seix Zangc Jauv-louc), a'fai Sengv Sic Mienh goux Zorc Baengc Gorn Zangc Dorngx corc haih mborvq finx heuc **zaangv sic mienh maaih mbuoz** yiem naaiv zeiv sou wuov.

Meih Maaih Leiz Beu

Meih maaih leiz beu taux:

- Taaih meih, zorc baengc bun maaih mengh dauh aengx caux mv guaih mangc mv faaux mueic nqemh mienh;
- Horpc zuqc tengx taaih goux mangc longx meih nyei zinh zoih ndau-deic;
- Juangc doic zoux gong caux ninh mbuo zaangv sic mienh tengx mbenc zorc baengc zoux gong daan bun meih;
- Beiv hnangv meih mv haih gorngv Ang Gitv Waac a'fai muangv mv bieqc hiuv nor ninh mbuo mbenc porv waac mienh daaih tengx mv zuqc heuc ndortv nyaanh cingv;
- Tengx dorh meih nyei buonh sin waac-fienx gem mbueix ziux doz-leiz aengx caux ei DSHS leiz-fingx;
- Mv guaih aapv hoic dau waac a'fai aapv heuc zoux haaix nyungc gong dungh meih mv nyunc;
- Duqv hiuv nzoih yietc zungv jauv-louc gong tengx taux meih aengx caux sienv jauv-louc gong dungh eix duqv nyei buonc caux mv nyunc nyei buonc;
- Duqv zipv haix gorn zangc fiev sou mbuox taux njiec lincg dunx nyei waac aengx caux gapv zunv mbenc goux zorc baengc zoux gong daan a'fai zipv siou zorc baengc nyei zoux gong daan;
- Ngaengc nzuih mv laengz longc yietc zungv jauv-louc gong;
- Ginv longc, muonx ndutv, a'fai tiuv ganh laanh zorc baengc ndie-sai;
- Duqv zipv zaah mangc tengx meih zorc baengc ndie-sai nyeu lox-hnoi gouv-nyinh yiem haaix daaih;
- Beiv hnangv meih caux zoux gong zaangv sic mienh gorngv mv doix dognh nor ca'laangh caux dengv sic mienh oc;
- Beiv hnangv haaix zanc buatc saengv zangc a'fai zorc baengc ndie-sai zoux gong ei zorc baengc zoux gong daan, zorc baengc, zoux jauv-louc gong, a'fai maaih haaix nyungc mv horoc hnyouv yiem goux zorc baengc yiem biauv aengx cayx laengx zangc baeqc fingx dorngx wuov fungx sou bieqc gox sic duqv oc. Meih maaih leiz beu liouh fungx sou bieqc gox sic mv zuqc nzauh heiz haih jaauv wuin. Meih corc haih fungx sou bieqc gox sic a'fai maaih dorngx guaax hnyouv liouh mborvq finx heuc taux 1-800-737-0617, fungx yangh email bun taux grievances@dshs.wa.gov, a'fai tov heuc haaix laanh nanv sic mienh yiem DDA a'fai HCLA mbuox bun hiuv taux hnangv haaix fungx sou bieqc gox sic;
- Beiv hnangv meih duqv zoux sou gox sic liuz corc haih tov taux gunv goux gorn zangc corngh sic duqv oc;
- Zoux sou fungx bieqc gox sic mv zuqc gamh nziex haih maaih haaix nyungc ciouv sic hoic taux meih oc;
- Mborqv finx ca'laangh caux waac mienh yangh naaiv 1-888-201-1014; aengx caux
- Mv bun mborqv zoux hoic, guancg huaang ndortv naanc, dorh nyaanh zoux henh dorngx, a'fai guaih guangc. Liouh mangc porv mengh naaiv deix jauv-louc, bieqc mangc yiem: https://www.dshs.wa.gov/altsa/home-and-community-services/types-and-signs-abuse. Beiv hnangv meih hiuv a'fai ga'hlen mienh hiuv taux mborqv zoux hoic, guancg huaang ndortv naanc a'fai dorh nyaanh zoux henh dorngx, daaix luic mborqv finx heuc DSHS wangv henh heuc yiem lorqc njiec 1-866 (Tengx Donv Sic)/ 1-866-363-4276 gorngv caux zaangv sic mienh liouh tov heuc ninh tengx meih.

Barcode label

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Naaiv Laanh Mienh Mbuoz Heuc	ACES ID Nam Mber

Meih a'zuqc liuc leiz ndaam dorng gong

Meih a'zuqc liuc leiz ndaam dorngx zoux taux:

- Bun zaangv sic goux gong mienh zaah hlaau mangc ziangx meih yietc hnyiangx mv zoqc jiex yietc baan yiem dorngx duah puix horpc meih;
- Bun zaangv sic goux gong mienh luic mangc taux meih nyei yiem-laamx dorngx yietc hnyiangx mv zoqc jiex yietc baan;
- Dorh waac-fienx gaux longc liouh zaah hlaau mangc meih aengx caux tengx borvq doic liouh mbenc zorc baengc bun meih;
- Beiv hnangv maaih haaix laanh mienh tengx njiec lingc dunx zorc baengc bun meih a'fai tengx nyaanh meih nor oix zuqc mbuox tong zaangv sic goux gong mienh hiuv;
- Bieqc caux mbenc zorc baengc zoux gong daan a'fai goux mangc meih nyei zoux gong daan, aengx caux bieqc mbuoz hietv nzoih;
- Oix zuqc gaanv jien sin dau waac wuih nzuonx aengx douc waac caux zaangv sic goux gong nyei mienh siepv;
- Meih ganh ginv zorc baengc jauv-louc;
- Ginv zorc baengc ndie-sai;
- Dorh dimv mangc zorc baengc ndie-sai nyei lox-hnoi waac-gorn gem mbueix;
- Oix zuqc hiuv taux zorc baengc ndie-sai mv haih tengx zoux haaix deix zorc baengc jauv-louc mv cuotv nyaanh cingv nyei buonc a'fai haaix deix ziangh hoc mv duqv nqoi nzuih bun ndaangc wuov;
- Beiv hnangv meih maaih haaix nyungc sic caux zorc baengc ndie-sai a'fai mv duqv zipv ei gorngv zianxg nyei ziangh hoc nor mbuox gong zaangv sic goux gong mienh hiuv;
- Beiv hnangv meih ganh oix zuqc cuotv nyaanh cingv zorc baengc nor oix zuqc norm-norm hlaax cuotv nyaanh cingv zorc baengc ndie-sai;
- Lorz maaih orn-lorqc dorngx bun;
- Mv dungx guaih zoux bungx pa'laaic hoic zuqc haaix laamh mienh haih benx hiuang sic hoic zuqc;
- Beiv hnangv meih qiemx zuqc mingh haaix norm dorngx nzuqc maengz Washington saengv liouh lorz zorc baengc ndie-sai oix zuqc mbuox tong zaangv sic goux gong mienh hiuv ndaangc cuotv zauz; aengx caux
- Beiv hnangv maaih haaix nyungc tiuv siang oix zuqc mbuox tong zaangv sic goux gong mienh hiuv taux:
  - ✓ Meih zorc baengc taux haaix;
  - ✓ Duqv zipv huov jaa, pong-yiouv doic, a'fai da'nyeic norm gorn zangc tengx taux meih nyei jauv-louc;
  - ✓ Meih nyei zinh nyaanh jauv-louc;
  - ✓ Meih duqv zipv zorc baengc yiem njiec haaix;
  - ✓ Meih yiem lorqc njiec Washington saengv nyei haaix norm dorngx; a'fai
  - ✓ Meih nyei biauv yiem haaix – mbenc suiv mingh haaix, a'fai ih zanc meih yiem lorqc njiec nzuqc maengz Washington saengv fai.

Zaangv Sic Goux Gong Mienh laengz zoux nyei gong

Ninh mbuo zaangv sic goux gong mienh laengz zoux nyei gong tengx taux:

- A'zuqc taaih meih caux zoux bun maaih mengh dauh;
- Goux longx meih nyei buon sin jauv-louc;
- Mbuox tong meih hiuv taux HCLA caux DDA haih tengx zoux nyei gong, a'fai mv haih tengx zoux nyei gong;
- Zipv waac-fienx yiem caux meih aengx caux ga'hen dorngx liouh zaah hlaau ndorqc mangc gorngv meih haih duqv zipv tengx camv zoqc ndongc haaix aengx caux njiec lingc dunx haaix nyungc zorc baengc jauv-louc gong liouh bun meih ginv;
  - ✓ Zaah hlaau ndorqc mangc oix zuqc lemh jienv nganegc caengx, zoux mv duqv haaix nyungc, yietc zungv hnamv taux, aengx caux nyunc duqv nyei buonc;
  - ✓ Zaah hlaau ndorqc mangc horpc zuqc lemh jienv mangc nzoih meih duqv ziv nyei jauv-louc gong a'fai zipv yiem caux huov jaa a'fai da'nyeic norm gorn zangc dorngx tengx daaih aengx caux meih haix oix heuc hnangv haaix liuc leiz zoux;
- Tengx meih liuc leiz mbenc zorc baengc zoux gong daan a'fai mbenc goux mangc nyei daan liouh dorh daaih goux mangc buonh sin aengx caux goux mangc ziux meih hnamv ziangx nyei bouc, aengx caux siengv ziangx wuov;
- Zipv waac-fienx caux meih aengx caux da'nyeic deix zorc baengc jauv-louc daaih siang a'fai goux mangc meih nyei daan yiem hnyiang-dong a'fai haaix zanc meih maaih jauv-louc tiuv siang;
- Bun ziangh hoc gaux liouh meih lorz naaiv deix waac-fienx daaih bun;
- Se gorngv maaih dorngx cuotv sic yiem caux zorc baengc zoux gong daan a'fai goux mangc nyei daan nor oix zuqc caux caeqv nzaanx;
- Oix zuqc taaih ei maaih leiz beu meih aengx caux lorz jauv-louc gong daaih tengx jaa camv faaux se gorngv meih butv benx corngh zingh baengc, m'nqorngv-jaa waaic, mbiez, a'fai beih sin waaic; aengx caux
- Beiv hnangv meih mv haih lorz mv duqv nor tengx meih zaah lorz guaih liouc nyei zorc baengc ndie-sai.

Barcode label

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Naaiv Laanh Mienh Mbuoz Heuc	ACES ID Nam Mber

Jaa-nziouv Paaiv Ziangx Waac Bun Hiuv Ndaangc

Meih maaih leiz beu liouh jaa-nziouv paaiv ziangx waac bun hiuv ndaangc. Jaa-nziouv paaiv ziangx waac bun hiuv ndaangc corc zuqc lemh jienv maaih maengz yiem seiz zangc nyei ziangh hoc a'fai yiem njiec cai haau-guaang bun caengx leiz mienh tengx liuc leiz yiem zorc baengc nyei ziangh hoc. Gapv zunv naaiv deix jaa-nziouv paaiv ziangx waac bun hiuv ndaangc ei meih nyunc duqv zorc baengc jauv-louc caux/fai zorc corngh zingh baengc, lemh nzoih maaih leiz beu liouh laengz a'fai ngaengc nzuih mv oix zorc baengc, corngh zignh baengc, a'fai paaix zorc baengc, yiem njiec haaix zanc meih mungh longh mv haih njiec lingc dunx zorc baengc nyei ziangh hoc. Meih tiuv hnyouv tuix jaa-nziouv paaiv ziangx waac bun hiuv ndaangc nyei waac haaix zuqc yaac duqv oc.

Faaux Mbuoz Bun Maaih Mbuoz Bieqc Nzangc-funx Ginv Jien

The National Voter Registration Act of 1993 (Guoqv Zangc Domh Leiz yeim 1993) heuc Faaux Mbuoz Bieqc Nzangc bun Maaih Mbuoz bieqc nzangc-funx ginv nyei mienh heuc gormz yietc zungv saengv zangc oix zuqc tengx faaux mbuoz bun maaih mbuoz bieqc nzangc-funx ginv jien mienh yiem njiec hungh jaa zoux gong weic. Haaix laanh mienh tov faaux mbuoz bieqc a'fai ngaengc nziuh mv faaux mbuoz bieqc yaac mv maaih dorngx ging-dongx taux naaiv deix zorc baengc jauv-louc gong a'fai soux mouc nyaanh yiem njiec gorn zangc tengx daaih wuov oc. Beiv hnangv meih qiemx zuqc longc mienh tengx faaux mbuoz bieqc naaiv zeiv faaux sou nyei daan, yie mbuo haih tengx meih liuc leiz duqv oc. Meih njiec lingc dunx bun faaux mbuoz bieqc a'fai ngaengc nzuih mv faaux mbuoz bieqc nyei waac yaac zuqc tengx gorqv-zeic gem mbueix aengx caux kungx dorh daaih longc liouh faaux mbuoz bun maaih mbuoz bieqc nzangc-funx nyei mienh hnangv oc. Beiv hangv meih buatc maaih mienh muangv zuqc leiz beu taux meih faaux mbuoz bieqc a'fai ngaengc nzuih mv faaux mbuoz bieqc liouh bieqc nzangc-funx ginv jien nor, your maaih leiz beu bun meih ngaengc nzuih mv faaux mbuoz bieqc a'fai a'fai tov faaux mbuoz bieqc liouh bieqc nzangc-funx ginv jien yaac duqv, a'fai maaih leiz beu bun meih sienv oix longc haaix guanh gunv deic bung jien a'fai ganh guanh jien ziux hnyouv nyunc wuov, meih corc haih fungx sou bieqc gox sic guaix caux:

Washington State Elections Office
PO Box 40229
Olympia WA 98504-0229
1-800-448-4881

Bieqc Mbuoz-louc

Beiv hnangv meih bieqc hnyouv nzoih maaih leiz beu meih aengx caux liuc leiz zoux ndaam-dorng gong nzengc aengx caux bieqc hnyouv nzoih zaangv sic goux gong mienh zoux ndaam-dorng gong cing lorngz nor bieqc mbuoz hietv ga'ndiev oc.

Baengc Mienh Bieqc Mbuoz-louc	Hnoi-nyieqc
Dorng Leiz Borng Buoz Sin-hlen Bieqc Mbuoz-louc	Hnoi-nyieqc

Tih mengh fienx mbuox mienh aengx caux zoux gong nyei mienh hiuv (yiem naaiv bienh Leiz VI caux VII) gunv njiec, Washington Saengv Zangc Department of Social and Health Services (Domh Gorn goux Seiz Zangc Mienh) aengx caux Domh Zuangx Heng-wangc Jauv-louc Gong se duqv bouc cignv gong ziouv fih mbaengc aengx caux mv maaih leiz mangc mv faaux mueic nqemh mienh yien njeic zoux gong dorngx, yiem gong-kor gorn zangc a'fai jauv-louc gong dungh weic zuqc buatc hnyiang-jeiv goz lunx, faamh fai nyiouz, nyunc caux haaix laanh mienh bueix, m'jang fai m'sieqv, zorng m'jangc fai m'sieqv/hnyiouv eix, dorng jaa jauv-louc, lox-hnoi haaix norm guoqv zangc mienh, sienx zong-zei, ndopv-beih, zinh ndaangc haaix guoqv daaih, fiou zong-zei a'fai sienx, oix haaix guanh mienh gunv deic bung, zoux mborqv jaax baeng, lox-hnoi mborqv jaa baeng cuotv daaih, Vietnam nyei Ziangh Hoc, coqc maeqv bun nqoi doic a'fai maaih da'nyeic nyuncg mborqv jaax baeng jauv-louc benx hnangv haaix, ih zanc butv benx domh mbiez hluo mv hiuv, corngh zingh baengc, beih sin waaic fangx a'fai oix zuqc longc juv tengx dorh jauv a'fai da'nyeic nyungc saeng-kuv tengx dorh waaic fangx mienh yangh jauv, duqv zipv nyaanh fih mbuoqc a'fai lox-hnoi douh zouv zangc waac-fienx.

Barcode label

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Meihmaaih Leiz Beu aengx caux Liuz Leiz Zoux Ndaam-dorng Gong yiem njiec Haaix Zanc Meih Duqv Zipv Jauv-louc Gong yiem Gunv Goux Biauv aengx caux Langx Zangc Baeqc Fingx Yiem-laamx Dorngx aengx caux Gunv Goux Taux Waaic Fangx Hlo Donc nyei Mienh

Your Rights and Responsibilities When You Receive Services Offered by Home and Community Living Administration and Developmental Disabilities Administration

Zaangv Sic Goux Gong Mienh Njiaaux Waac

1. Caux jienv naaiv laanh mienh luic mangc naaiv zeiv sou liouh dau nzoih waac beu ninh aengx caux liuc leiz zoux ndaam-dorng gong wuov. Caux jienv naaiv laanh mienh Jiex Gorn luic mangc zaah hlaau mangc CARE jauv-louc (a'fai yiem njiec Zien Maaih Dorngx Tiuv Siang/Hnyiang-dong se gorngv mv gaengh faaux mbuoz bieqc naaiv zeiv sou ndaangc). Beiv hnangv ih zanc naaiv zeiv sou maaih dorngx zorc puix siang nyei waac-fienx, horpc zuqc bun naaiv laanh mienh bieqc baan mbuoz oc. Coqc maaih leiz beu naaiv laanh mienh caux liuc leiz zoux ndaam-dorng gong nyei sou oix zuqc heuc zaangv sic goxu gong mienh bun mangc aengx caux bun naaic laanh mienh bieqc nzoih mbuoz liouh dorh mingh lox nyei buonc sou guangc.

2. Se gorngv naaiv laanh mienh a'fai ninh nyei borng buoz sin-hlen mienh bieqc mbuoz hietv yi zeiv sou bun hiuv taux gorngv ninh mbuo bieqc hnyouv nzoih zunh naaiv laanh mienh maaih leiz beu nyei buonc aengx caux liuc leiz zoux ndaam-dorng gong yiem njiec haaix zanc zipv longc Home and Community Living Administration (Gunv Goux Biauv aengx caux Langx Zangc Baeqc Fingx Yiem-laamx Dorngx) aengx caux Developmental Disabilities Administration (Gunv Goux Taux Waaic Fangx Hlo Donc nyei Mienh) nyei ziangh hoc wuov.

3. Dorh yietc zeiv sou liouh hietv njeic goux yiem baengc mienh nyei electronic sou-gorn aengx caux dorh yietc zeiv bun baengc mienh goux siou.