Itan Client	ACES nampan ID

Eom Pung me pwan Met Kopwe Fofori kena Nupwen Ka Angei Angangen Aninis kena Ra Kaworeno seni Home and Community Living Administration me pwan Ofesin Pekin Teririn Marita Kena

Your Rights and Responsibilities When You Receive Services Offered by Home and Community Living Administration and Developmental Disabilities Administration

Pekin Aninis Mi Kawor

Mei wor omw pwung omw kopwe angei metekewe pekin aninis en mei tufich (eligible) ren. Ekkei pekin aninis mi voluntary (ew pesepes nge esapw ew annuk). Ekkewe angangen aninis ina Home and Community Living Administration me pwan Developmental Disabilities Administration (Ofesin Pekin Teririn Marita Kena) a tongeni moni ren meni resapw anisuk fiti meinisin mochenum kena.

HCLA me DDA re kan awora aninis ren:

- Ew Adult Family Home, Assisted Living Facility, Enhanced Services Facility, Nursing Facility, ICF/IDs, Companion Home, Children's Foster Home, Children's Licensed Staffed Residential Home; DDA Group Homes, Group Training Homes; IKA
- Pwusin imwom/neniom. **Chechemeni:** HCLA me DDA resapw tongeni awora 24 awa/ran personal care services (mi kamo) me non pwusin imwom/neniom. Ika ke need pekin tumwun non 24-awa ina kopwe tongeni kutta pwan ew/och pekin aninis.

Ofesin Non Nenieomuwe Case Manicho won Chinap, DDA Case Resource Manicho, Kangofen Chon Aninisin Tumun, Chon Aninisin Tumun, Home and Community Services (Angangen Aninisin Imw me pwan Nenien Nonom kena) Social Service Specialist (Chon Angangen Social Service), ika HCS Nursing Facility Case Manager ra kan aiita ngeni emon **case worker** non ei taropwe.

Eom Pung kena

En a wor eom pung ren eom kopwe:

- Repwe tumwunuk ika fos ngonuk non chok kapasen sufon me kirikiroch, iwe esapw wor koput ika nifinifin aramas (discrimination) anongonong won och mettoch;
- Esapw tori pisekum/neniom tumwunungaw ika aniningaw;
- Angang fengen me noumuwe case worker faniten omw na care plan ika kokkotun tumwun;
- Tungoren aninisin chiakku ese kamo ika kose konien weweiti kapasen Merika;
- Omw poraus epwe monomon fan pwungun annuk me eureuren DSHS;
- Kosapw pwan ponueni och kapas eis ika fori och angang ngeni ewe chon tumwunuk ika kose mochen;
- Epwe toruk porausan ekkewe pekin aninis/services en mei tongeni resif, iwe en mei tongeni pwusin finata met ka kan mochen me met kose mochen;
- Epwe toruk porausen me finatan ewe agency (non taropwe) faniten omw pekin tumwun iwe kopwe pwan angei kapin noum na care plan ika kokkotun tumwun;
- Omw kosapw angei och aninis;
- Pwusin fini, fair'ini ika siwini emon provider/chon aworan tumwun;
- Resif ika sinei porausan/resultan ewe background check faniten menni chok provider/chon aworan tumwun en mei finata;
- Fos ngeni emon superfaisor ika en me noumuwe case worker ouse kan tipeew fengen;
- Fileni ew nanengaw ika nonineng non fansoun ese nifinifin usun foforun ewe state ika chon awora we won eom fofoun akoten tumun, akoten tumun, angangen aninis kena, ika ekkena mettoch en kose kan mefieochuno usun non imwomw me pwan neni a seni nenien nonom. A wor eom pung eom kopwe fileni ew nanengaw nge esapw wor aponuwengaw ngonuk. En ka tongeni uwanong ew nanengaw ika nonineng seni eom kori 1-800-737-0617, tinano ew email ngeni grievances@dshs.wa.gov, ika eisini emon ekkena chon angangen DDA ika HCLA ren porausen ifa usun eom kopwe fileni ew nanengaw;
- Tungor an epwe wor ew arongarong (administrative hearing) ina mwo ika ka fen faenini ew complain;
- Faenini ew complain nge esapw pwan wor omw ourek ika niueiti och feingaw, ina mwo ika ka fen tungoren ew arongarongen kapwung (administrative hearing);
- Poraus ngeni/kokori emon chon aninis (advocate) ren 1-888-201-1014; me pwan
- Esapw toruk aniningaw, kawet, tumwunungaw, ika pwan kirikiringaw. Ren ew aporausen ren ekkei poraus, churi: https://www.dshs.wa.gov/altsa/home-and-community-services/types-and-signs-abuse. Ika pwe en ika pwan emon ka sinei a kan kaweteno, tumunungaweno ika nounoungaweno, iwe kose mochen kopwe kori noun DSHS nampa ese momo non 1-866 (End Harm)/1-866-363-4276 ren eom kopwe kapas ngeni emon chon angang ina ii a tongeni anisuk.

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Wisomw

En kopwe wisen fofori:

- Mwut ngeni noumuwe case worker an epwe fori omw assessment fan ew iteiten ier non ew neni mi tufich ngonuk;
- Mwut ngeni noumuwe case worker an epwe katon imwom/neniom fan ew iteiten ier;
- Ngeni kich nafeno poraus ren ach sipwe awasano eomuwe checheki me pwan aninis ne ateteni ren eom akoten tumun;
- Ereni noumuwe case worker ika a wor pwan emon chon nemeni omw pekin medical/safei ika moni;
- Aninis fengen me watiw meefiom faniten omw pekin tumwun ika omw kokkot/support plan, iwe pwan sainei;
- Ponu me pwan kakapas ngeni noumuwe case worker non ew fansoun mei mutir.
- Pwusin fini omw pekin health care/pekin safei ika insur;
- Pwusin fini emon provider/chon aworan tumwun mi tufich ngonuk;
- Kosapw pwarata porausan ekkewe background check ngeni ekkoch;
- Weweiti pwun noumuwe provider/chon aworan tumwun ese tongeni an epwe angei niwinin seni an angang (services) ika awan/kunokun angang ika pwe esapw fen mwumwuta (authorized) akomw;
- Ereni noumuwe case worker ika epwe wor met kose sani faniten omw provider/chon aworan tumwun are ika kose angei ekkewe awa/kunokun angang an noumuwe provider/chon aworan tumwun e kan claimini;
- Kopwe memeeni noumuwe provider/chon aworan tumwun iteiten maram ika pwe kekan wisen memeeni masowan an we angangen tumwun;
- Awora ew nenien angang mi tumwun;
- Kosap fori och foffor epwe afeiengawa aramas;
- Ereni noumuwe case worker me mwan eom kopwene no, ika pwe en kopwen saino nukun Washington state fiti noumuwe chon awora pusin tumunum; me pwan
- Ereni noumuwe case worker ika a wor akasiwinin:
  - ✓ Omw semwen/samwaw;
  - ✓ Ewe aninis ka angei seni family, chiechieom kena, ika pwan ekkoch ofes kena;
  - ✓ Nonomwum ika omw pekin moni;
  - ✓ Ikewe en ka kan angei tumunum;
  - ✓ Ikewe ka kan nom ie non Washington state; ika
  - ✓ Nenien imwom - en ka amonen eom kopwene mwokut, ika en ka kan iei nonom nukun Washington state.

Wisen ewe Case Worker

Noumuwe case worker epwe wisen:

- Tumwunuk ika fos ngonuk non chok kapasen sufon me kirikiroch;
- Ika pwe a sinei mettoch/poraus mi monomon esapw pwan pwarata ngeni ekkoch;
- Esinei ngonuk met HCLA me DDA ra tongeni, ika resapw tongeni, fori ika awora ngonuk;
- Kutta me angei poraus sonuk ika seni ekkoch pwe epwe tongeni fori an assessment pwe kopwe sinei met sakkun aninis en mei tufich ren ika met kopwe tongeni angei.
  - ✓ Ewe assessment epwe pachanong porausen omw pochokun, semwen/osukosuk, goals (kokkot), me met ke mochen ika kose mochen;
  - ✓ Ewe assessment epwe pwan pachanong met sakkun aninis ke piin angei meren/seni omw we famini ika ekkoch agency me met kekan mochen repwe fori ika angang ren;
- Anisuk omw kopwe fori omw eochun care plan ika kokkotun tumwun mi affata omw kewe goals ika met kekan mochen fori, me met kekan sani/met kose sani;
- Angei minafon poraus sonuk ika seni ekkoch pwe epwe update-ini omw na support plan ika kokkotun tumwun iteiten ier ika nupwen chok epwe kawor akasiwinin nonomwum;
- Ngonuk fansoun omw kopwe awora met poraus e chok need sonuk;
- Anisuk me ponuenuk inet chok epwe wor omw kapas eis ika osukosuk faniten omw na care plan ika kokkotun tumwun;
- Epwe meneniti me sufoniti omw kewe pwung me anisuk omw kopwe angei met kekan need faniten omw osukosuken non ekiekom (mental), mwokutukutom (neurological), mefiom (sensory), ika inisum (physical); me
- Anisuk omw kopwe kutta/angei emon provider/chon aworan tumwun.

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Attawen Monatan Tumwunun Inisum (Advance Directive)

Mei wor omw pwung omw kopwe fori omw na advance directives ika attawen monatan tumwunun inisum. Advance directives a pwan tongeni pachanong eche taropwen esinesin mi pwarata met ka mochen epwe fis mwurin omw kopwe mano (living will) ika eche taropwe mi for seni noumuwe attorney faniten omw healthcare ika pekin tumwun. Advance directives a tongeni pwarata meefiom me met ka mochen faniten omw pekin safei me/ika aninis ren mental health (semwinin non mekur/ekiek) pachanong omw pwung ne etiwa ika u ngeni och safei, aninis ren mental health (semwinin non mekur/ekiek), ika reirei, nupwen kose tongeni chiwin finata sakkun tumwun me aninis epwe fis ngonuk. Ka tongeni siwini ika attaieno omw na advance directives inet chok ka mochen.

Aninisin Rechister ne Uttut (Voter Registration Services)

Ewe National Voter Registration Act of 1993 a men require meinisin ekkewe states repwe awora aninis ngeni ekkewe chon uttut non ar kewe ofesin public assistance. Ren omw kopwe uttut ika kosapw uttut esapw pwan aukano ei aninis ika ukukun tufich ei agency epwe ngonuk. Ika pwe en kopwene mochen aninis non amasowawow ewe taropwen registerin wutut, iwe kich sipwe anisuk. Omw finata ren omw kopwe uttut ika kosapw uttut epwe mwonomwonono iwe epwe chok katou ngeni ekkoch re fori angangan registration ne uttut. Ika pwe en ka nuku pwe emon a kan afitikoko ngeni eom pung ren eom kopwe register ika eom kose mochen eom kopwe register ren eom kopwe wutut, eom pung ngeni pinepineno non finatan ika kopwe register ika non aeoeo ngeni register ren eom kopwe wutut, ika eom pung ren eom kopwe fini eom pusin political party ika pwan ekkoch finin political, iwe en kopwe fileni ew nanengaw fiti:

Washington State Elections Office
PO Box 40229
Olympia WA 98504-0229
1-800-448-4881

Sainen Itomw

Sainei itomw (me fan) ika ka weweiti omw kei pwung me wisom me an noumuwe case worker kewe pwung me wisan.

Client epwe Sainei	Ranin
an ewe chon mwumwuta (representative)	Ranin

Esinesin ngeni chon kamo/kastemer me chon angang: (Title VI and VII) Washington State Department of Social and Health Services (Nenien Aworan Aninisin Safei me Pekin Tumwunun Aramas) ew neni mi awora anonopokun angang me pwan ekkewe angang tekia ngeni mineka ir mi tongeni aeni kei sokkun angang iwe ese pwan nifinifin ngeni emon anongonong won ierin, mwan ika fefin, ion e saani, an mochen epwe mwan, fefin ika pwan och sokkun, a pupunu ika ese pupunu, an newo, met e nuku ika fiti, onuwen unuchen, menni fonuan, an namanam, an fiti och napanap mi tumuun fan annuk, fiti soufiu, chon veteran mi fen “honorably discharged” (tou fan annuk/popun), chon Vietnam Era, aramasen ekkis mi fen mwufesin, tterin non inisin, mekuran ika meefian ika a men need aninisin emon konak (service animal) ika pwan ekkoch sokkun minen aninis/tumwun, ukukun niwinin ika porausen an we genetics.

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Afanefanen Case Worker kena

1. Refiuni ei taropwe ren ewe client o ponueni an kewe kapas eis faniten an kewe pwung me wisan. Cheki fengeni fiti ewe aramas non ewe apoputan chechekin CARE (ika non ewe Fokkun Napenon Siwin/Iteiten ier ika pwe ewe taropwwe esan mo fen sainino). Ika pwe echo asofonon pekin ren echo taropwe a kan wor, iwe kopwe angei pwe ewe aramas epwe saini ewe asofonon taropwe. Ewe aewin minafon taropwen an aramas pung kena me pwan met repwe fofori kena a katowow seni ewe case worker me pwan sainino seni ewe aramas epwene asiwini taropwe kena ra kan sainino me mwan.
2. Fori pwe ewe aramas ika chon tipweni ewe aramas we epwe saini ruwacho kapiin ewe taropwe ren an epwe asisinata ar weweiti ren an ewe aramas we pung kena me pwan met epwe fofori kena nupwen a kan angei angangen aninis kena ra kaworeno seni Home and Community Living Administration me pwan Developmental Disabilities Administration (Ofesin Pekin Teririn Marita Kena).
3. Fileni echo kapiin non an ewe aramas we electronic rekoten case me pwan ngeni ewe aramas ewe pwan echo kapiin.