STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
Residential Care Services • P.O. Box 45600 • Olympia, Washington 98504

09/01/2026

HCLA: CCRSS 2026-019
RCS CCRSS Provider Forum Announcement

Dear Certified Community Residential Services and Supports Provider:

The Department of Social and Health Services (DSHS) Residential Care Services (RCS) is pleased to announce the third RCS and CRSA Provider Forum.

The purpose of these forums is to offer providers the opportunity to network, facilitate the exchange of information, identify issues, and build and strengthen relationships. The Department will present information on various issues and wants to hear from the providers which topics are important to you.

The forum will be offered virtually once per quarter. The next forum will be held on October 22, 2026, from 1:00 p.m. to 3:00p.m. The following topics will be on the agenda:

- Introduction to RCS CCRSS Regional Teams
- CCRSS Top 5 Citations
- Backlog Updates
- RCS involvement in updates to 101D WAC
- Mandatory Reporting Online Tool
- Consultations
- Plan of Corrections refresher
- Navigating RCS Site
- Provider Letters/Management Bulletins
- Client Characteristic Roster/ CCRSS Information Change Form/RCS CCRSS Inbox
- Q&A

If you are interested in attending the Forum with RCS in collaboration with CRSA, click here Forum for RCS in collaboration with the CRSA Association | Meeting-Join | Microsoft Teams to join on October 22, 2026 at 1:00 p.m. Thank you for your continued commitment to client health and safety. If you have any questions, please contact Ross Devito, Field Services Administrator Region 2 at (253) 281-1245 anthony.devito1@dshs.wa.gov.

Sincerely,

Miriam Mina, Interim Director
Residential Care Services

DSHS: *"Partnering with People"*