**Q&A meeting 2/16/2022**

1. Could you address insulin supervisory visits today? Did the emergency waiver expire? How often do we have to do? ***It is expired and the Nursing Commission and DSHS will put out an official notice soon. It will revert to pre-pandemic rules.***



1. What is the update with the way emails are sent by case managers? ***The secure email system that has been implemented is not going to be changing.***
2. Is there discussion about adding more classes to help get people through the classes they have not been able to get into. I hear many facilities are concerned that the emergency orders will end but no classes open. ***There are classes open that the caregivers need to get signed up for. The bulletin from DSHS is here:***



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1. Are we back to insulin supervisory visits weekly X 4? ***The Nursing Commission and DSHS will put out a GovDelivery soon. It will revert to pre-pandemic rules.*** <https://doh.wa.gov/licenses-permits-and-certificates/nursing-commission>
2. AFH homes admit clients from a hospital over the weekend, Saturday, and Sundays. Care Facilities discharge clients to AFH on Fridays and they might not show up until late Friday afternoon. The problem for delegation is, case managers are not always aware what day client moves in and some do not work on Mondays. this has been difficult to coordinate delegation. Are there guidelines for AFH outside having a plan B in place? ***The AFH has guidelines through the rules and Residential Care Services to follow for services that are in the AFH rules:*** [***https://app.leg.wa.gov/WAC/default.aspx?cite=388-76***](https://app.leg.wa.gov/WAC/default.aspx?cite=388-76)

**And**

***ALF Rules:*** [***https://app.leg.wa.gov/WAC/default.aspx?cite=388-78A***](https://app.leg.wa.gov/WAC/default.aspx?cite=388-78A)

Is there something in writing that you can send us about AFH "rules" for caring for clients before delegation is in place?  I am always telling them NOT to admit on a Friday. ***see above***

1. I believe I asked this question last time, but I don't recall getting a response. You state all SOPs must be in person, but some of my referrals state no visit required. Is an in-person visit still required in this instance? ***If you are getting an SOP referral that states no visit required please let us know and discuss with the CM.***
2. Do we know if telehealth visits will still be an option for simple supervision things that come up (like watching a cg test blood glucose testing or preparing a tube feeding) after the emergency rules are discontinued? ***Telehealth rules are not pandemic specific. If you are going to continue to practice within the guidelines of telehealth, then you will need to follow those rules. Here is a link to FAQ’s and DOH guidance.*** [***https://www.doh.wa.gov/LicensesPermitsandCertificates/NursingCommission/PracticeInformation/FrequentlyAskedQuestions/RegisteredNurse#heading34193***](https://www.doh.wa.gov/LicensesPermitsandCertificates/NursingCommission/PracticeInformation/FrequentlyAskedQuestions/RegisteredNurse#heading34193)
3. So, to be clear if I refuse to do a SOP on a client with COVID until it resolves is that going to create an issue. Assuming it is a routine SOP. ***We are expecting the policy to be followed or documentation as to why it was not. To be clear, if you refuse to care for your client, it could be an issue on many levels. Please address additional comments on this to nursedelegation@dshs.wa.gov***
4. To clarify, is the telehealth training an actual requirement for RND, with documentation on file of completion? ***If you are choosing to use Telehealth as a modality in your nursing practice then, yes. It is good information and does not take very long to get a certificate. We are not asking for proof of the training currently. Keep it for your records.***
5. Does delegation of BG monitoring require the SFOD Course?

Does this include placing the glucose monitor? ***SFD is required for insulin administration but not currently for only BG fingerstick. If the LTCW is handing the glucometer to the client, The client is doing the stick and the steps, then it does not require the SFD or delegation.***

1. Can we delegate in a county that we not signed up for? ***Delegation is statewide – the sign up is your preferences for the RND listing.***
2. I have a client requiring weekly visits due to BG and insulin. Requested through email to CM to increase from 36 units no response. How do I go about this? ***Please let us know at*** ***nursedelegation@dshs.wa.gov*** ***if you are having trouble with billing and contacting CM.***
3. As delegators are we required to check proof for blood borne pathogens/HIV courses for caregivers? ***No. just what is on the Credential Verification form.***
4. Added note: some of the forms on the website are now fillable and the PRN form will take the signature now. [**https://www.dshs.wa.gov/altsa/residential-care-services/nurse-delegation-forms**](https://www.dshs.wa.gov/altsa/residential-care-services/nurse-delegation-forms)