

FREE LEGAL HELP IF YOU ARE ASKED TO LEAVE YOUR HOME IN LONG-TERM CARE



Call the Legal Counsel for Long-Term Care Screening Line

Phone: (888) 437-0017

Calls answered Monday–Friday between 9am–12pm and 1pm–4pm.

Or leave a voicemail anytime

The screening line is operated by Disability Rights Washington's LTC Resident Rights program

What is this program?

The Legal Counsel for Long-Term Care program provides free legal services to residents of assisted living facilities (ALFs), adult family homes (AFHs), and enhanced services facilities (ESFs) who are facing discharge or transfer.

This program may give you free legal help if your facility or provider is asking you to leave or move.

What kind of help can you get?

- Learn about your resident rights.
- Lawyer talks to your facility about staying.
- Help with filing an appeal.
- Going to court with a lawyer if needed.
- Help understanding options for a safe place to live.

Who can get help?

You may be eligible if you live in or were recently removed from an AFH, ALF, or ESF in Washington State; and you have Medicaid (AppleHealth), applying for it, or recently had it.

Also, one of these statements must be true:

- Your facility told you that you have to leave or move.
- Your facility made you leave without giving you a discharge/transfer notice.
- Your facility will not let you come back after a hospital stay.

If you are unsure if you are eligible, call the screening line to get help with understanding your eligibility for these services.

How do I get help?

You can call us yourself or your power of attorney, guardian, conservator, or other representative can call or use the online intake form. All services are free for people who qualify, subject to available funding.

This program is run by the Washington State Office of Civil Legal Aid (OCLA). OCLA does not provide legal help, but contracts with legal service providers for direct assistance.

Connect to the program through an online intake form using the QR code

