



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long Term-Support Administration
Management Services Division
PO Box 45600, Olympia, WA 98504-5600

September 11, 2019

ALTSA: NF SNA #2019-003

Re: Safety Net Assessment Delinquent Accounts

Dear Nursing Facility Administrator:

The Department of Social and Health Services hereby informs you of a change to the Safety Net Assessment (SNA) collection process. Effective immediately, any SNA debt that is delinquent 60 days or more will be forwarded to the Office of Financial Recovery (OFR) for collection. If you have a debt forwarded to OFR, they will contact you by mail and you will need to send your payments to them until your account is current.

Please note: if your SNA account is currently delinquent, your debt is being sent to OFR immediately. You will receive a letter in the mail from them regarding payment of this debt shortly.

If you have any questions about your SNA account, please contact Tiffany Hills at Tiffany.Hills@dshs.wa.gov. If you have any questions about your debt, payments, or administrative hearing rights therefor, please contact Karen Roney at roneykk@dshs.wa.gov or 360-664-5575.

Sincerely,

Tiffany Hills, Manager
Nursing Facility Rates Program
Office of Rates Management