Washington State Unveils New Case Management Program for the Deaf and Hard of Hearing

The Office of the Deaf and Hard of Hearing announces the statewide launch of our comprehensive case management program!

Our mission is to empower individuals who are Deaf, DeafBlind, Hard of Hearing, Late Deafened DeafDisabled, and have speech disabilities through personalized support, services and collaboration.

- Individuals: If you or someone you know, qualifies and might benefit, our case management services are tailored just for you.
- Families: We're committed to supporting families navigating the unique challenges faced by their loved ones.
- Service Providers: We're in this together! We work together to create an inclusive and accessible environment for all.

Key Features:

- Assessment: We work closely with you to understand your needs and goals.
- Planning: Together, we chart a path toward personal success.
- Support: We actively support your right to information and access to resources.
- Collaboration: We connect you with services and providers.

Office of the Deaf and Hard of Hearing has already begun supporting case management services in multiple regions statewide; and now we are offering services throughout western Washington! You can access case management services and contact your case manager in the following regions:

Get in Touch:

Voice/TTY: 800-422-7930 Voice: 360-725-3450 Fax: 360-725-3456

Email: odhh.cms@dshs.wa.gov

Spread the word and join us in this exciting journey!