

DSHS - Residential Care Services**Frequency of Citations Requiring Plan of Correction in AFH Full Visits and Complaint Investigations**

Time Period: CY2013-Q1

Chapter Section	Chapter Description	Number of Citations with POC	Percent
WAC 388-76-10355	Negotiated Care Plan	270	7.95%
WAC 388-76-10430	Resident Medications	201	5.92%
WAC 388-76-10475	Resident Medications	194	5.71%
WAC 388-76-10750	Physical Plant Basic Requirements	185	5.44%
WAC 388-76-10522	Resident Rights	147	4.33%
WAC 388-76-10400	Care and Services	137	4.03%
WAC 388-76-10615	Resident Rights	89	2.62%
WAC 388-76-10380	Negotiated Care Plan	81	2.38%
WAC 388-76-10650	Medical Devices and Restraints	81	2.38%
WAC 388-76-10135	Qualifications of Individuals Providing Care and Services	80	2.35%
WAC 388-76-10320	Resident Records	79	2.32%
WAC 388-76-10585	Resident Rights	78	2.30%
WAC 388-76-10480	Resident Medications	75	2.21%
WAC 388-112-0245	Continuing Education	71	2.09%
WAC 388-76-10165	Criminal History Background Check	69	2.03%
WAC 388-76-10225	Administration-General	68	2.00%
WAC 388-76-10485	Resident Medications	68	2.00%
WAC 388-76-10350	Resident Assessment	47	1.38%
WAC 388-76-10375	Negotiated Care Plan	41	1.21%
WAC 388-76-10198	Administration-General	39	1.15%
WAC 388-76-10340	Resident Assessment	37	1.09%
WAC 388-76-10620	Quality of Life	35	1.03%
WAC 388-76-10845	Disaster and Emergency Preparedness	35	1.03%
WAC 388-76-10725	Physical Plant Basic Requirements	34	1.00%
WAC 388-76-10530	Resident Rights	33	0.97%
WAC 388-76-10220	Administration-General	32	0.94%
WAC 388-112-0020	Orientation	31	0.91%
WAC 388-76-10250	Health Care Decision Making	29	0.85%
WAC 388-76-10285	Tuberculosis Screening	28	0.82%
WAC 388-76-10825	Fire Protection	28	0.82%
WAC 388-76-10315	Resident Records	27	0.79%
WAC 388-76-10265	Tuberculosis Screening	26	0.77%
WAC 388-76-10470	Resident Medications	26	0.77%
WAC 388-76-10161	Criminal History Background Check	24	0.71%
WAC 388-76-10865	Fire Drill Plan for Emergency Evacuation	24	0.71%
WAC 388-76-10895	Fire Drill Plan for Emergency Evacuation	24	0.71%

WAC 388-112-0260	CPR and First Aid Training	23	0.68%
WAC 388-76-10810	Fire Protection	23	0.68%
WAC 388-76-10335	Resident Assessment	22	0.65%
WAC 388-76-10490	Resident Medications	22	0.65%
WAC 388-112-0165	Specialty Training	21	0.62%
WAC 388-76-10146	Qualifications of Individuals Providing Care and Services	21	0.62%
WAC 388-76-10230	Administration-General	20	0.59%
WAC 388-76-10130	Qualifications of Individuals Providing Care and Services	19	0.56%
WAC 388-76-10192	Administration-General	19	0.56%
WAC 388-76-10510	Resident Rights	19	0.56%
WAC 388-76-10675	Abuse	19	0.56%
WAC 388-76-10715	Physical Plant Basic Requirements	18	0.53%
WAC 388-76-10730	Physical Plant Basic Requirements	18	0.53%
WAC 388-76-10255	Infection Control and Communicable Disease	17	0.50%
WAC 388-76-10330	Resident Assessment	17	0.50%
WAC 388-76-10191	Administration-General	16	0.47%
WAC 388-76-10805	Fire Protection	16	0.47%
WAC 388-76-10900	Fire Drill Plan for Emergency Evacuation	15	0.44%
WAC 388-112-0035	Orientation	13	0.38%
WAC 388-76-10015	License	13	0.38%
WAC 388-76-10360	Negotiated Care Plan	13	0.38%
WAC 388-76-10670	Abuse	13	0.38%
WAC 388-76-10775	Physical Plant Basic Requirements	13	0.38%
WAC 388-112-0205	Continuing Education	12	0.35%
WAC 388-76-10673	Abuse	12	0.35%
WAC 388-76-10795	Physical Plant Basic Requirements	12	0.35%
WAC 388-76-10163	Criminal History Background Check	11	0.32%
WAC 388-76-10525	Resident Rights	11	0.32%
WAC 388-76-10660	Medical Devices and Restraints	11	0.32%
WAC 388-76-10880	Fire Drill Plan for Emergency Evacuation	11	0.32%
WAC 388-76-10025	License	10	0.29%
WAC 388-76-10129	Granting or Denying a License	10	0.29%
WAC 388-76-10415	Food Services	10	0.29%
WAC 388-76-10535	Resident Rights	10	0.29%
WAC 388-76-10280	Tuberculosis Screening	9	0.26%
WAC 388-76-10420	Food Services	9	0.26%
WAC 388-76-10455	Resident Medications	9	0.26%
WAC 388-76-10685	Physical Plant Basic Requirements	9	0.26%
WAC 388-112-0250	CPR and First Aid Training	8	0.24%
WAC 388-76-10310	Tuberculosis Screening	8	0.24%
WAC 388-76-10705	Physical Plant Basic Requirements	8	0.24%
WAC 388-76-10745	Physical Plant Basic Requirements	8	0.24%
WAC 388-76-10885	Fire Drill Plan for Emergency Evacuation	8	0.24%

WAC 388-76-10890	Fire Drill Plan for Emergency Evacuation	8	0.24%
WAC 388-112-0155	Specialty Training	7	0.21%
WAC 388-76-10030	License	7	0.21%
WAC 388-76-10450	Resident Medications	7	0.21%
WAC 388-76-10505	Specialty Care	7	0.21%
WAC 388-76-10520	Resident Rights	7	0.21%
WAC 388-76-10840	Disaster and Emergency Preparedness	7	0.21%
WAC 388-112-0195	Nurse Delegation Core Training	6	0.18%
WAC 388-76-10365	Negotiated Care Plan	6	0.18%
WAC 388-76-10575	Resident Rights	6	0.18%
WAC 388-76-10850	Disaster and Emergency Preparedness	6	0.18%
WAC 388-76-10162	Criminal History Background Check	5	0.15%
WAC 388-76-10164	Criminal History Background Check	5	0.15%
WAC 388-76-10195	Administration-General	5	0.15%
WAC 388-76-10200	Administration-General	5	0.15%
WAC 388-76-10390	CARE AND SERVICES	5	0.15%
WAC 388-76-10405	Care and Services	5	0.15%
WAC 388-76-10545	Resident Rights	5	0.15%
WAC 388-76-10740	Physical Plant Basic Requirements	5	0.15%
WAC 388-76-10020	License	4	0.12%
WAC 388-76-10175	Criminal History Background Check	4	0.12%
WAC 388-76-10540	Resident Rights	4	0.12%
WAC 388-76-10560	Resident Rights	4	0.12%
WAC 388-76-10700	Physical Plant Basic Requirements	4	0.12%
WAC 388-76-10915	Inspections--Complaint Investigations--Monitoring Visits	4	0.12%
RCW 70.129-140	Quality of life	3	0.09%
WAC 388-112-0110	Specialty Training	3	0.09%
WAC 388-76-10325	Resident Records	3	0.09%
WAC 388-76-10465	Resident Medications	3	0.09%
WAC 388-76-10515	Resident Rights	3	0.09%
WAC 388-76-10655	Medical Devices and Restraints	3	0.09%
WAC 388-76-10720	Physical Plant Basic Requirements	3	0.09%
WAC 388-76-10790	Physical Plant Basic Requirements	3	0.09%
RCW 70.128-230	Long-term caregiver training	2	0.06%
RCW 70.129-030	Notice of rights and services	2	0.06%
WAC 388-112-0160	Specialty Training	2	0.06%
WAC 388-76-10040	License	2	0.06%
WAC 388-76-10140	Qualifications of Individuals Providing Care and Services	2	0.06%
WAC 388-76-10170	Criminal History Background Check	2	0.06%
WAC 388-76-10205	Administration-General	2	0.06%
WAC 388-76-10290	Tuberculosis Screening	2	0.06%
WAC 388-76-10435	Resident Medications	2	0.06%
WAC 388-76-10605	Resident Rights	2	0.06%

WAC 388-76-10610	Resident Rights	2	0.06%
WAC 388-76-10680	Abuse	2	0.06%
WAC 388-76-10755	Physical Plant Basic Requirements	2	0.06%
WAC 388-76-10765	Physical Plant Basic Requirements	2	0.06%
WAC 388-76-10860	Fire Drill Plan for Emergency Evacuation	2	0.06%
RCW 70.129-100	Personal property	1	0.03%
RCW 70.129-150	Disclosure of fees and notice requirements	1	0.03%
WAC 388-112-0070	Basic Training	1	0.03%
WAC 388-112-0075	Basic Training	1	0.03%
WAC 388-112-0100	Modified Basic Training	1	0.03%
WAC 388-112-0105	Modified Basic Training	1	0.03%
WAC 388-112-0120	Specialty Training	1	0.03%
WAC 388-112-0130	Specialty Training	1	0.03%
WAC 388-76-10010	License	1	0.03%
WAC 388-76-10036	License	1	0.03%
WAC 388-76-10160	Criminal History Background Check	1	0.03%
WAC 388-76-10180	Criminal History Background Check	1	0.03%
WAC 388-76-10235	Health Care Decision Making	1	0.03%
WAC 388-76-10270	Tuberculosis Screening	1	0.03%
WAC 388-76-10275	Tuberculosis Screening	1	0.03%
WAC 388-76-10440	Resident Medications	1	0.03%
WAC 388-76-10460	Resident Medications	1	0.03%
WAC 388-76-10500	Specialty Care	1	0.03%
WAC 388-76-10584	Resident Rights	1	0.03%
WAC 388-76-10595	Resident Rights	1	0.03%
WAC 388-76-10600	Resident Rights	1	0.03%
WAC 388-76-10645	Quality of Life	1	0.03%
WAC 388-76-10690	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10855	Disaster and Emergency Preparedness	1	0.03%
WAC 388-76-10870	Fire Drill Plan for Emergency Evacuation	1	0.03%
WAC 388-76-10960	Remedies	1	0.03%
WAC 388-76-10975	Remedies	1	0.03%