

**DSHS - Residential Care Services****Frequency of Citations Requiring Plan of Correction in AFH Full Visits and Complaint Investigations****Time Period: CY2013-Q2**

<b>Chapter Section</b>	<b>Chapter Description</b>	<b>Number of Citations with POC</b>	<b>Percent</b>
WAC 388-76-10355	Negotiated Care Plan	296	9.08%
WAC 388-76-10430	Resident Medications	185	5.67%
WAC 388-76-10475	Resident Medications	179	5.49%
WAC 388-76-10400	Care and Services	139	4.26%
WAC 388-76-10750	Physical Plant Basic Requirements	138	4.23%
WAC 388-76-10522	Resident Rights	111	3.40%
WAC 388-76-10615	Resident Rights	82	2.52%
WAC 388-76-10585	Resident Rights	81	2.48%
WAC 388-76-10380	Negotiated Care Plan	79	2.42%
WAC 388-76-10225	Administration-General	77	2.36%
WAC 388-76-10165	Criminal History Background Check	72	2.21%
WAC 388-76-10135	Qualifications of Individuals Providing Care and Services	64	1.96%
WAC 388-76-10650	Medical Devices and Restraints	62	1.90%
WAC 388-76-10485	Resident Medications	59	1.81%
WAC 388-76-10375	Negotiated Care Plan	55	1.69%
WAC 388-76-10470	Resident Medications	52	1.60%
WAC 388-76-10530	Resident Rights	47	1.44%
WAC 388-76-10146	Qualifications of Individuals Providing Care and Services	46	1.41%
WAC 388-76-10845	Disaster and Emergency Preparedness	46	1.41%
WAC 388-76-10198	Administration-General	42	1.29%
WAC 388-76-10285	Tuberculosis Screening	38	1.17%
WAC 388-76-10480	Resident Medications	35	1.07%
WAC 388-76-10220	Administration-General	34	1.04%
WAC 388-76-10335	Resident Assessment	34	1.04%
WAC 388-76-10350	Resident Assessment	33	1.01%
WAC 388-76-10550	Resident Rights	33	1.01%
WAC 388-76-10675	Abuse	33	1.01%
WAC 388-76-10320	Resident Records	32	0.98%
WAC 388-76-10673	Abuse	32	0.98%
WAC 388-112-0245	Continuing Education	31	0.95%
WAC 388-76-10895	Fire Drill Plan for Emergency Evacuation	31	0.95%
WAC 388-112-0205	Continuing Education	30	0.92%
WAC 388-76-10670	Abuse	29	0.89%
WAC 388-76-10620	Quality of Life	28	0.86%
WAC 388-112-0165	Specialty Training	27	0.83%
WAC 388-76-10725	Physical Plant Basic Requirements	23	0.71%
WAC 388-76-10810	Fire Protection	22	0.67%
WAC 388-76-10130	Qualifications of Individuals Providing Care and Services	21	0.64%
WAC 388-76-10255	Infection Control and Communicable Disease	21	0.64%
WAC 388-76-10360	Negotiated Care Plan	21	0.64%

WAC 388-76-10200	Administration-General	20	0.61%
WAC 388-112-0260	CPR and First Aid Training	19	0.58%
WAC 388-76-10161	Criminal History Background Check	19	0.58%
WAC 388-76-10230	Administration-General	19	0.58%
WAC 388-76-10490	Resident Medications	19	0.58%
WAC 388-76-10265	Tuberculosis Screening	18	0.55%
WAC 388-76-10015	License	17	0.52%
WAC 388-76-10315	Resident Records	16	0.49%
WAC 388-76-10330	Resident Assessment	16	0.49%
WAC 388-76-10730	Physical Plant Basic Requirements	16	0.49%
WAC 388-112-0110	Specialty Training	15	0.46%
WAC 388-76-10340	Resident Assessment	15	0.46%
WAC 388-76-10900	Fire Drill Plan for Emergency Evacuation	15	0.46%
WAC 388-76-10950	Remedies	15	0.46%
WAC 388-76-10020	License	14	0.43%
WAC 388-76-10685	Physical Plant Basic Requirements	14	0.43%
WAC 388-76-10805	Fire Protection	14	0.43%
WAC 388-76-10192	Administration-General	13	0.40%
WAC 388-76-10420	Food Services	13	0.40%
WAC 388-76-10455	Resident Medications	13	0.40%
WAC 388-76-10795	Physical Plant Basic Requirements	13	0.40%
WAC 388-76-10825	Fire Protection	13	0.40%
WAC 388-76-10465	Resident Medications	12	0.37%
WAC 388-76-10540	Resident Rights	12	0.37%
WAC 388-76-10960	Remedies	12	0.37%
WAC 388-76-10191	Administration-General	11	0.34%
WAC 388-76-10036	License	10	0.31%
WAC 388-76-10175	Criminal History Background Check	10	0.31%
WAC 388-76-10535	Resident Rights	10	0.31%
WAC 388-76-10655	Medical Devices and Restraints	10	0.31%
WAC 388-76-10715	Physical Plant Basic Requirements	10	0.31%
WAC 388-112-0035	Orientation	9	0.28%
WAC 388-76-10163	Criminal History Background Check	9	0.28%
WAC 388-76-10180	Criminal History Background Check	9	0.28%
WAC 388-76-10745	Physical Plant Basic Requirements	9	0.28%
WAC 388-76-10865	Fire Drill Plan for Emergency Evacuation	9	0.28%
WAC 388-76-10870	Fire Drill Plan for Emergency Evacuation	9	0.28%
WAC 388-112-0155	Specialty Training	8	0.25%
WAC 388-76-10040	License	8	0.25%
WAC 388-76-10415	Food Services	8	0.25%
WAC 388-76-10560	Resident Rights	8	0.25%
WAC 388-76-10575	Resident Rights	8	0.25%
WAC 388-76-10660	Medical Devices and Restraints	8	0.25%
WAC 388-112-0240	Continuing Education	7	0.21%
WAC 388-112-0250	CPR and First Aid Training	7	0.21%
WAC 388-76-10025	License	7	0.21%
RCW 70.128-230	Long-term caregiver training	6	0.18%
WAC 388-76-10280	Tuberculosis Screening	6	0.18%

WAC 388-76-10390	CARE AND SERVICES	6	0.18%
WAC 388-76-10515	Resident Rights	6	0.18%
WAC 388-76-10595	Resident Rights	6	0.18%
WAC 388-76-10850	Disaster and Emergency Preparedness	6	0.18%
WAC 388-76-10915	Inspections--Complaint Investigations--Monitoring Visits	6	0.18%
WAC 388-76-10945	Remedies	5	0.15%
WAC 388-112-0195	Nurse Delegation Core Training	4	0.12%
WAC 388-112-0255	CPR and First Aid Training	4	0.12%
WAC 388-76-10030	License	4	0.12%
WAC 388-76-10193	Administration-General	4	0.12%
WAC 388-76-10270	Tuberculosis Screening	4	0.12%
WAC 388-76-10365	Negotiated Care Plan	4	0.12%
WAC 388-76-10440	Resident Medications	4	0.12%
WAC 388-76-10510	Resident Rights	4	0.12%
WAC 388-76-10525	Resident Rights	4	0.12%
WAC 388-76-10705	Physical Plant Basic Requirements	4	0.12%
WAC 388-76-10720	Physical Plant Basic Requirements	4	0.12%
WAC 388-76-10820	Fire Protection	4	0.12%
WAC 388-76-10840	Disaster and Emergency Preparedness	4	0.12%
WAC 388-76-10885	Fire Drill Plan for Emergency Evacuation	4	0.12%
WAC 388-76-10890	Fire Drill Plan for Emergency Evacuation	4	0.12%
RCW 70.128-160	Department authority to take actions in response to noncompliance	3	0.09%
RCW 70.129-030	Notice of rights and services	3	0.09%
WAC 388-112-0015	Orientation	3	0.09%
WAC 388-76-10129	Granting or Denying a License	3	0.09%
WAC 388-76-10160	Criminal History Background Check	3	0.09%
WAC 388-76-10240	Health Care Decision Making	3	0.09%
WAC 388-76-10250	Health Care Decision Making	3	0.09%
WAC 388-76-10275	Tuberculosis Screening	3	0.09%
WAC 388-76-10290	Tuberculosis Screening	3	0.09%
WAC 388-76-10450	Resident Medications	3	0.09%
WAC 388-76-10680	Abuse	3	0.09%
WAC 388-76-10775	Physical Plant Basic Requirements	3	0.09%
WAC 388-76-10790	Physical Plant Basic Requirements	3	0.09%
RCW 70.129-150	Disclosure of fees and notice requirements	2	0.06%
WAC 388-112-0040	Orientation	2	0.06%
WAC 388-112-0075	Basic Training	2	0.06%
WAC 388-112-0315	Competency Training	2	0.06%
WAC 388-76-10395	Care and Services	2	0.06%
WAC 388-76-10405	Care and Services	2	0.06%
WAC 388-76-10500	Specialty Care	2	0.06%
WAC 388-76-10830	Disaster and Emergency Preparedness	2	0.06%
WAC 388-76-10955	Remedies	2	0.06%
RCW 70.129-140	Quality of life	1	0.03%
RCW 70.129-180	Facility's policy on accepting medicaid as a payment source	1	0.03%
WAC 388-112-0045	Basic Training	1	0.03%
WAC 388-112-0055	Basic Training	1	0.03%

WAC 388-112-0070	Basic Training	1	0.03%
WAC 388-112-0140	Specialty Training	1	0.03%
WAC 388-112-01965	Nurse Delegation Core Training	1	0.03%
WAC 388-112-0320	Curriculum Approval	1	0.03%
WAC 388-76-10174	Criminal History Background Check	1	0.03%
WAC 388-76-10195	Administration-General	1	0.03%
WAC 388-76-10205	Administration-General	1	0.03%
WAC 388-76-10325	Resident Records	1	0.03%
WAC 388-76-10345	Resident Assessment	1	0.03%
WAC 388-76-10370	Negotiated Care Plan	1	0.03%
WAC 388-76-10435	Resident Medications	1	0.03%
WAC 388-76-10445	Resident Medications	1	0.03%
WAC 388-76-10460	Resident Medications	1	0.03%
WAC 388-76-10505	Specialty Care	1	0.03%
WAC 388-76-10520	Resident Rights	1	0.03%
WAC 388-76-10545	Resident Rights	1	0.03%
WAC 388-76-10580	Resident Rights	1	0.03%
WAC 388-76-10590	Resident Rights	1	0.03%
WAC 388-76-10610	Resident Rights	1	0.03%
WAC 388-76-10635	Quality of Life	1	0.03%
WAC 388-76-10645	Quality of Life	1	0.03%
WAC 388-76-10695	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10740	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10755	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10760	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10780	Physical Plant Basic Requirements	1	0.03%