

DSHS - Residential Care Services**Frequency of Citations Requiring Plan of Correction in AFH Full Visits and Complaint Investigations****Time Period: CY2013-Q3**

Chapter Section	Chapter Description	Number of Citations with POC	Percent
WAC 388-76-10430	Resident Medications	213	7.23%
WAC 388-76-10355	Negotiated Care Plan	187	6.35%
WAC 388-76-10750	Physical Plant Basic Requirements	170	5.77%
WAC 388-76-10475	Resident Medications	139	4.72%
WAC 388-76-10400	Care and Services	138	4.68%
WAC 388-76-10165	Criminal History Background Check	87	2.95%
WAC 388-76-10135	Qualifications of Individuals Providing Care and Services	84	2.85%
WAC 388-76-10380	Negotiated Care Plan	82	2.78%
WAC 388-76-10522	Resident Rights	72	2.44%
WAC 388-76-10650	Medical Devices and Restraints	70	2.38%
WAC 388-112-0205	Continuing Education	68	2.31%
WAC 388-76-10585	Resident Rights	64	2.17%
WAC 388-76-10225	Administration-General	58	1.97%
WAC 388-76-10250	Health Care Decision Making	56	1.90%
WAC 388-76-10615	Resident Rights	51	1.73%
WAC 388-76-10480	Resident Medications	49	1.66%
WAC 388-76-10350	Resident Assessment	45	1.53%
WAC 388-76-10198	Administration-General	39	1.32%
WAC 388-76-10485	Resident Medications	39	1.32%
WAC 388-76-10375	Negotiated Care Plan	38	1.29%
WAC 388-76-10161	Criminal History Background Check	34	1.15%
WAC 388-76-10470	Resident Medications	34	1.15%
WAC 388-112-0110	Specialty Training	32	1.09%
WAC 388-76-10265	Tuberculosis Screening	31	1.05%
WAC 388-76-10285	Tuberculosis Screening	31	1.05%
WAC 388-76-10025	License	30	1.02%
WAC 388-76-10220	Administration-General	29	0.98%
WAC 388-76-10845	Disaster and Emergency Preparedness	28	0.95%
WAC 388-76-10805	Fire Protection	27	0.92%
WAC 388-76-10255	Infection Control and Communicable Disease	25	0.85%
WAC 388-76-10320	Resident Records	25	0.85%
WAC 388-76-10490	Resident Medications	24	0.81%
WAC 388-76-10530	Resident Rights	24	0.81%
WAC 388-76-10675	Abuse	22	0.75%
WAC 388-76-10725	Physical Plant Basic Requirements	20	0.68%
WAC 388-76-10895	Fire Drill Plan for Emergency Evacuation	20	0.68%
WAC 388-112-0165	Specialty Training	19	0.64%
WAC 388-76-10340	Resident Assessment	19	0.64%
WAC 388-112-0200	Continuing Education	18	0.61%
WAC 388-76-10455	Resident Medications	18	0.61%
WAC 388-112-0035	Orientation	17	0.58%

WAC 388-112-0260	CPR and First Aid Training	17	0.58%
WAC 388-76-10230	Administration-General	17	0.58%
WAC 388-76-10315	Resident Records	17	0.58%
WAC 388-76-10673	Abuse	17	0.58%
WAC 388-76-10810	Fire Protection	17	0.58%
WAC 388-112-0155	Specialty Training	15	0.51%
WAC 388-76-10146	Qualifications of Individuals Providing Care and Services	15	0.51%
WAC 388-76-10620	Quality of Life	14	0.48%
WAC 388-112-0075	Basic Training	13	0.44%
WAC 388-76-10280	Tuberculosis Screening	13	0.44%
WAC 388-76-10540	Resident Rights	13	0.44%
WAC 388-76-10655	Medical Devices and Restraints	13	0.44%
WAC 388-76-10795	Physical Plant Basic Requirements	13	0.44%
WAC 388-76-10130	Qualifications of Individuals Providing Care and Services	12	0.41%
WAC 388-76-10335	Resident Assessment	12	0.41%
WAC 388-76-10192	Administration-General	11	0.37%
WAC 388-76-10360	Negotiated Care Plan	11	0.37%
WAC 388-76-10191	Administration-General	10	0.34%
WAC 388-76-10415	Food Services	10	0.34%
WAC 388-76-10420	Food Services	10	0.34%
WAC 388-76-10685	Physical Plant Basic Requirements	10	0.34%
WAC 388-76-10730	Physical Plant Basic Requirements	10	0.34%
WAC 388-76-10900	Fire Drill Plan for Emergency Evacuation	9	0.31%
WAC 388-112-0015	Orientation	8	0.27%
WAC 388-112-0070	Basic Training	8	0.27%
WAC 388-76-10015	License	8	0.27%
WAC 388-76-10163	Criminal History Background Check	8	0.27%
WAC 388-76-10520	Resident Rights	8	0.27%
WAC 388-76-10865	Fire Drill Plan for Emergency Evacuation	8	0.27%
WAC 388-76-10010	License	7	0.24%
WAC 388-76-10105	License Application	7	0.24%
WAC 388-76-10330	Resident Assessment	7	0.24%
WAC 388-76-10435	Resident Medications	7	0.24%
WAC 388-76-10440	Resident Medications	7	0.24%
WAC 388-76-10500	Specialty Care	7	0.24%
WAC 388-76-10715	Physical Plant Basic Requirements	7	0.24%
WAC 388-76-10825	Fire Protection	7	0.24%
WAC 388-76-10840	Disaster and Emergency Preparedness	7	0.24%
WAC 388-112-0255	CPR and First Aid Training	6	0.20%
WAC 388-76-10193	Administration-General	6	0.20%
WAC 388-76-10365	Negotiated Care Plan	6	0.20%
WAC 388-76-10390	CARE AND SERVICES	6	0.20%
WAC 388-76-10450	Resident Medications	6	0.20%
WAC 388-76-10510	Resident Rights	6	0.20%
WAC 388-76-10525	Resident Rights	6	0.20%
WAC 388-76-10545	Resident Rights	6	0.20%
WAC 388-76-10575	Resident Rights	6	0.20%
WAC 388-76-10710	Physical Plant Basic Requirements	6	0.20%

WAC 388-76-10740	Physical Plant Basic Requirements	6	0.20%
WAC 388-76-10890	Fire Drill Plan for Emergency Evacuation	6	0.20%
WAC 388-76-10930	Inspections--Complaint Investigations--Monitoring Visits	6	0.20%
WAC 388-76-10005	License	5	0.17%
WAC 388-76-10205	Administration-General	5	0.17%
WAC 388-76-10705	Physical Plant Basic Requirements	5	0.17%
WAC 388-76-10745	Physical Plant Basic Requirements	5	0.17%
WAC 388-76-10820	Fire Protection	5	0.17%
WAC 388-76-10850	Disaster and Emergency Preparedness	5	0.17%
WAC 388-76-10870	Fire Drill Plan for Emergency Evacuation	5	0.17%
WAC 388-76-10030	License	4	0.14%
WAC 388-76-10036	License	4	0.14%
WAC 388-76-10125	Granting or Denying a License	4	0.14%
WAC 388-76-10150	Qualifications of Individuals Providing Care and Services	4	0.14%
WAC 388-76-10175	Criminal History Background Check	4	0.14%
WAC 388-76-10180	Criminal History Background Check	4	0.14%
WAC 388-76-10370	Negotiated Care Plan	4	0.14%
WAC 388-76-10561	Resident Rights	4	0.14%
WAC 388-76-10660	Medical Devices and Restraints	4	0.14%
WAC 388-76-10670	Abuse	4	0.14%
WAC 388-76-10700	Physical Plant Basic Requirements	4	0.14%
WAC 388-76-10790	Physical Plant Basic Requirements	4	0.14%
WAC 388-112-0245	Continuing Education	3	0.10%
WAC 388-112-0360	Instructor Approval	3	0.10%
WAC 388-76-10040	License	3	0.10%
WAC 388-76-10200	Administration-General	3	0.10%
WAC 388-76-10325	Resident Records	3	0.10%
WAC 388-76-10345	Resident Assessment	3	0.10%
WAC 388-76-10515	Resident Rights	3	0.10%
WAC 388-76-10580	Resident Rights	3	0.10%
WAC 388-76-10770	Physical Plant Basic Requirements	3	0.10%
WAC 388-76-10830	Disaster and Emergency Preparedness	3	0.10%
WAC 388-76-10835	Disaster and Emergency Preparedness	3	0.10%
RCW 70.129-030	Notice of rights and services	2	0.07%
WAC 388-76-10020	License	2	0.07%
WAC 388-76-10160	Criminal History Background Check	2	0.07%
WAC 388-76-10162	Criminal History Background Check	2	0.07%
WAC 388-76-10195	Administration-General	2	0.07%
WAC 388-76-10290	Tuberculosis Screening	2	0.07%
WAC 388-76-10405	Care and Services	2	0.07%
WAC 388-76-10465	Resident Medications	2	0.07%
WAC 388-76-10505	Specialty Care	2	0.07%
WAC 388-76-10590	Resident Rights	2	0.07%
WAC 388-76-10610	Resident Rights	2	0.07%
WAC 388-76-10720	Physical Plant Basic Requirements	2	0.07%
WAC 388-76-10755	Physical Plant Basic Requirements	2	0.07%
WAC 388-76-10765	Physical Plant Basic Requirements	2	0.07%
WAC 388-76-10775	Physical Plant Basic Requirements	2	0.07%

WAC 388-76-10880	Fire Drill Plan for Emergency Evacuation	2	0.07%
WAC 388-76-10960	Remedies	2	0.07%
WAC 388-76-10975	Remedies	2	0.07%
RCW 70.128-150	Adult family homes	1	0.03%
RCW 70.129-007	Rights are minimal	1	0.03%
RCW 70.129-130	Abuse, punishment, seclusion	1	0.03%
WAC 388-112-0045	Basic Training	1	0.03%
WAC 388-112-0160	Specialty Training	1	0.03%
WAC 388-112-0170	Nurse Delegation Core Training	1	0.03%
WAC 388-112-0210	Continuing Education	1	0.03%
WAC 388-112-0250	CPR and First Aid Training	1	0.03%
WAC 388-76-10106	License Application	1	0.03%
WAC 388-76-10129	Granting or Denying a License	1	0.03%
WAC 388-76-10140	Qualifications of Individuals Providing Care and Services	1	0.03%
WAC 388-76-10164	Criminal History Background Check	1	0.03%
WAC 388-76-10174	Criminal History Background Check	1	0.03%
WAC 388-76-10240	Health Care Decision Making	1	0.03%
WAC 388-76-10245	Health Care Decision Making	1	0.03%
WAC 388-76-10270	Tuberculosis Screening	1	0.03%
WAC 388-76-10275	Tuberculosis Screening	1	0.03%
WAC 388-76-10310	Tuberculosis Screening	1	0.03%
WAC 388-76-10385	Negotiated Care Plan	1	0.03%
WAC 388-76-10410	Care and Services	1	0.03%
WAC 388-76-10460	Resident Medications	1	0.03%
WAC 388-76-10595	Resident Rights	1	0.03%
WAC 388-76-10645	Quality of Life	1	0.03%
WAC 388-76-10680	Abuse	1	0.03%
WAC 388-76-10690	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10695	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10735	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10780	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10783	Physical Plant Basic Requirements	1	0.03%
WAC 388-76-10860	Fire Drill Plan for Emergency Evacuation	1	0.03%
WAC 388-76-10885	Fire Drill Plan for Emergency Evacuation	1	0.03%