

**DSHS - Residential Care Services****Frequency of Citations Requiring Plan of Correction in AFH Full Visits and Complaint Investigations****Time Period: CY2014 Q1**

| <b>Chapter Section</b> | <b>Chapter Description</b>                                | <b>Number of Citations<br/>with POC</b> | <b>Percent</b> |
|------------------------|---|---|----------------|
| WAC 388-76-10475       | Resident Medications                                      | 214                                     | 6.67%          |
| WAC 388-76-10355       | Negotiated Care Plan                                      | 212                                     | 6.61%          |
| WAC 388-76-10430       | Resident Medications                                      | 196                                     | 6.11%          |
| WAC 388-76-10750       | Physical Plant Basic Requirements                         | 191                                     | 5.96%          |
| WAC 388-76-10400       | Care and Services   | 125                                     | 3.90%          |
| WAC 388-76-10135       | Qualifications of Individuals Providing Care and Services | 90                                      | 2.81%          |
| WAC 388-76-10650       | Medical Devices and Restraints                            | 89                                      | 2.78%          |
| WAC 388-76-10380       | Negotiated Care Plan                                      | 80                                      | 2.49%          |
| WAC 388-76-10522       | Resident Rights   | 76                                      | 2.37%          |
| WAC 388-76-10485       | Resident Medications                                      | 72                                      | 2.25%          |
| WAC 388-76-10250       | Health Care Decision Making                               | 71                                      | 2.21%          |
| WAC 388-76-10480       | Resident Medications                                      | 65                                      | 2.03%          |
| WAC 388-112-0205       | Continuing Education                                      | 62                                      | 1.93%          |
| WAC 388-76-10165       | Criminal History Background Check                         | 59                                      | 1.84%          |
| WAC 388-76-10225       | Administration-General                                    | 57                                      | 1.78%          |
| WAC 388-76-10585       | Resident Rights   | 53                                      | 1.65%          |
| WAC 388-76-10161       | Criminal History Background Check                         | 52                                      | 1.62%          |
| WAC 388-76-10615       | Resident Rights   | 47                                      | 1.47%          |
| WAC 388-76-10470       | Resident Medications                                      | 39                                      | 1.22%          |
| WAC 388-76-10895       | Fire Drill Plan for Emergency Evacuation                  | 36                                      | 1.12%          |
| WAC 388-76-10320       | Resident Records  | 35                                      | 1.09%          |
| WAC 388-76-10530       | Resident Rights   | 34                                      | 1.06%          |
| WAC 388-112-0260       | CPR and First Aid Training                                | 33                                      | 1.03%          |
| WAC 388-112-0035       | Orientation   | 32                                      | 1.00%          |
| WAC 388-76-10265       | Tuberculosis Screening                                    | 31                                      | 0.97%          |
| WAC 388-112-0110       | Specialty Training  | 30                                      | 0.94%          |
| WAC 388-76-10340       | Resident Assessment                                       | 30                                      | 0.94%          |
| WAC 388-76-10375       | Negotiated Care Plan                                      | 30                                      | 0.94%          |
| WAC 388-112-0165       | Specialty Training  | 29                                      | 0.90%          |
| WAC 388-76-10805       | Fire Protection   | 29                                      | 0.90%          |
| WAC 388-76-10730       | Physical Plant Basic Requirements                         | 28                                      | 0.87%          |
| WAC 388-76-10220       | Administration-General                                    | 27                                      | 0.84%          |
| WAC 388-76-10285       | Tuberculosis Screening                                    | 26                                      | 0.81%          |
| WAC 388-76-10350       | Resident Assessment                                       | 26                                      | 0.81%          |
| WAC 388-76-10810       | Fire Protection   | 26                                      | 0.81%          |
| WAC 388-76-10198       | Administration-General                                    | 23                                      | 0.72%          |
| WAC 388-76-10490       | Resident Medications                                      | 23                                      | 0.72%          |
| WAC 388-76-10255       | Infection Control and Communicable Disease                | 22                                      | 0.69%          |
| WAC 388-76-10675       | Abuse   | 22                                      | 0.69%          |
| WAC 388-76-10685       | Physical Plant Basic Requirements                         | 22                                      | 0.69%          |

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| WAC 388-76-10540 | Resident Rights   | 21 | 0.65% |
| WAC 388-76-10455 | Resident Medications                                      | 20 | 0.62% |
| WAC 388-76-10845 | Disaster and Emergency Preparedness                       | 20 | 0.62% |
| WAC 388-76-10146 | Qualifications of Individuals Providing Care and Services | 19 | 0.59% |
| WAC 388-76-10315 | Resident Records  | 19 | 0.59% |
| WAC 388-76-10715 | Physical Plant Basic Requirements                         | 19 | 0.59% |
| WAC 388-76-10825 | Fire Protection   | 18 | 0.56% |
| WAC 388-112-0255 | CPR and First Aid Training                                | 17 | 0.53% |
| WAC 388-76-10230 | Administration-General                                    | 17 | 0.53% |
| WAC 388-76-10191 | Administration-General                                    | 16 | 0.50% |
| WAC 388-76-10335 | Resident Assessment                                       | 16 | 0.50% |
| WAC 388-76-10575 | Resident Rights   | 16 | 0.50% |
| WAC 388-76-10795 | Physical Plant Basic Requirements                         | 16 | 0.50% |
| WAC 388-112-0240 | Continuing Education                                      | 15 | 0.47% |
| WAC 388-76-10865 | Fire Drill Plan for Emergency Evacuation                  | 15 | 0.47% |
| WAC 388-76-10130 | Qualifications of Individuals Providing Care and Services | 14 | 0.44% |
| WAC 388-76-10725 | Physical Plant Basic Requirements                         | 14 | 0.44% |
| WAC 388-76-10192 | Administration-General                                    | 13 | 0.41% |
| WAC 388-76-10330 | Resident Assessment                                       | 13 | 0.41% |
| WAC 388-76-10870 | Fire Drill Plan for Emergency Evacuation                  | 13 | 0.41% |
| WAC 388-76-10420 | Food Services   | 12 | 0.37% |
| WAC 388-76-10525 | Resident Rights   | 12 | 0.37% |
| WAC 388-76-10900 | Fire Drill Plan for Emergency Evacuation                  | 12 | 0.37% |
| WAC 388-76-10510 | Resident Rights   | 11 | 0.34% |
| WAC 388-76-10673 | Abuse   | 11 | 0.34% |
| WAC 388-76-10020 | License   | 10 | 0.31% |
| WAC 388-76-10200 | Administration-General                                    | 10 | 0.31% |
| WAC 388-76-10280 | Tuberculosis Screening                                    | 10 | 0.31% |
| WAC 388-76-10360 | Negotiated Care Plan                                      | 10 | 0.31% |
| WAC 388-76-10435 | Resident Medications                                      | 10 | 0.31% |
| WAC 388-76-10520 | Resident Rights   | 10 | 0.31% |
| WAC 388-76-10620 | Quality of Life   | 10 | 0.31% |
| WAC 388-76-10720 | Physical Plant Basic Requirements                         | 10 | 0.31% |
| WAC 388-112-0015 | Orientation   | 9  | 0.28% |
| WAC 388-112-0070 | Basic Training  | 9  | 0.28% |
| WAC 388-112-0200 | Continuing Education                                      | 9  | 0.28% |
| WAC 388-112-0250 | CPR and First Aid Training                                | 9  | 0.28% |
| WAC 388-76-10195 | Administration-General                                    | 9  | 0.28% |
| WAC 388-76-10390 | CARE AND SERVICES   | 9  | 0.28% |
| WAC 388-76-10415 | Food Services   | 9  | 0.28% |
| WAC 388-76-10705 | Physical Plant Basic Requirements                         | 9  | 0.28% |
| WAC 388-76-10175 | Criminal History Background Check                         | 8  | 0.25% |
| WAC 388-76-10465 | Resident Medications                                      | 8  | 0.25% |
| WAC 388-112-0155 | Specialty Training  | 7  | 0.22% |
| WAC 388-76-10365 | Negotiated Care Plan                                      | 7  | 0.22% |
| WAC 388-76-10535 | Resident Rights   | 7  | 0.22% |
| WAC 388-76-10775 | Physical Plant Basic Requirements                         | 7  | 0.22% |
| WAC 388-76-10890 | Fire Drill Plan for Emergency Evacuation                  | 7  | 0.22% |

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| WAC 388-112-0360 | Instructor Approval                                       | 6 | 0.19% |
| WAC 388-76-10030 | License   | 6 | 0.19% |
| WAC 388-76-10565 | Resident Rights   | 6 | 0.19% |
| WAC 388-76-10710 | Physical Plant Basic Requirements                         | 6 | 0.19% |
| WAC 388-76-10840 | Disaster and Emergency Preparedness                       | 6 | 0.19% |
| WAC 388-76-10129 | Granting or Denying a License                             | 5 | 0.16% |
| WAC 388-76-10150 | Qualifications of Individuals Providing Care and Services | 5 | 0.16% |
| WAC 388-76-10163 | Criminal History Background Check                         | 5 | 0.16% |
| WAC 388-76-10450 | Resident Medications                                      | 5 | 0.16% |
| WAC 388-76-10550 | Resident Rights   | 5 | 0.16% |
| WAC 388-76-10670 | Abuse   | 5 | 0.16% |
| WAC 388-76-10820 | Fire Protection   | 5 | 0.16% |
| WAC 388-76-10885 | Fire Drill Plan for Emergency Evacuation                  | 5 | 0.16% |
| WAC 388-76-10960 | Remedies  | 5 | 0.16% |
| WAC 388-76-10370 | Negotiated Care Plan                                      | 4 | 0.12% |
| WAC 388-76-10860 | Fire Drill Plan for Emergency Evacuation                  | 4 | 0.12% |
| WAC 388-112-0160 | Specialty Training  | 3 | 0.09% |
| WAC 388-76-10025 | License   | 3 | 0.09% |
| WAC 388-76-10140 | Qualifications of Individuals Providing Care and Services | 3 | 0.09% |
| WAC 388-76-10180 | Criminal History Background Check                         | 3 | 0.09% |
| WAC 388-76-10205 | Administration-General                                    | 3 | 0.09% |
| WAC 388-76-10405 | Care and Services   | 3 | 0.09% |
| WAC 388-76-10425 | Food Services   | 3 | 0.09% |
| WAC 388-76-10460 | Resident Medications                                      | 3 | 0.09% |
| WAC 388-76-10700 | Physical Plant Basic Requirements                         | 3 | 0.09% |
| WAC 388-76-10880 | Fire Drill Plan for Emergency Evacuation                  | 3 | 0.09% |
| WAC 388-112-0195 | Nurse Delegation Core Training                            | 2 | 0.06% |
| WAC 388-112-0210 | Continuing Education                                      | 2 | 0.06% |
| WAC 388-76-10036 | License   | 2 | 0.06% |
| WAC 388-76-10090 | License Application                                       | 2 | 0.06% |
| WAC 388-76-10174 | Criminal History Background Check                         | 2 | 0.06% |
| WAC 388-76-10193 | Administration-General                                    | 2 | 0.06% |
| WAC 388-76-10310 | Tuberculosis Screening                                    | 2 | 0.06% |
| WAC 388-76-10560 | Resident Rights   | 2 | 0.06% |
| WAC 388-76-10580 | Resident Rights   | 2 | 0.06% |
| WAC 388-76-10605 | Resident Rights   | 2 | 0.06% |
| WAC 388-76-10740 | Physical Plant Basic Requirements                         | 2 | 0.06% |
| WAC 388-76-10784 | Physical Plant Basic Requirements                         | 2 | 0.06% |
| WAC 388-76-10850 | Disaster and Emergency Preparedness                       | 2 | 0.06% |
| WAC 388-76-10930 | Inspections--Complaint Investigations--Monitoring Visits  | 2 | 0.06% |
| WAC 388-76-10975 | Remedies  | 2 | 0.06% |
| RCW 70.129-040   | Protection of resident's funds                            | 1 | 0.03% |
| RCW 70.129-110   | Disclosure, transfer, and discharge requirements          | 1 | 0.03% |
| WAC 388-112-0010 | Purpose and Definitions                                   | 1 | 0.03% |
| WAC 388-112-0060 | Basic Training  | 1 | 0.03% |
| WAC 388-112-0075 | Basic Training  | 1 | 0.03% |
| WAC 388-112-0145 | Specialty Training  | 1 | 0.03% |
| WAC 388-112-0245 | Continuing Education                                      | 1 | 0.03% |

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| WAC 388-112-0320 | Curriculum Approval                                      | 1 | 0.03% |
| WAC 388-76-10035 | License  | 1 | 0.03% |
| WAC 388-76-10162 | Criminal History Background Check                        | 1 | 0.03% |
| WAC 388-76-10170 | Criminal History Background Check                        | 1 | 0.03% |
| WAC 388-76-10215 | Administration-General                                   | 1 | 0.03% |
| WAC 388-76-10275 | Tuberculosis Screening                                   | 1 | 0.03% |
| WAC 388-76-10290 | Tuberculosis Screening                                   | 1 | 0.03% |
| WAC 388-76-10345 | Resident Assessment                                      | 1 | 0.03% |
| WAC 388-76-10410 | Care and Services  | 1 | 0.03% |
| WAC 388-76-10440 | Resident Medications                                     | 1 | 0.03% |
| WAC 388-76-10445 | Resident Medications                                     | 1 | 0.03% |
| WAC 388-76-10595 | Resident Rights  | 1 | 0.03% |
| WAC 388-76-10610 | Resident Rights  | 1 | 0.03% |
| WAC 388-76-10645 | Quality of Life  | 1 | 0.03% |
| WAC 388-76-10655 | Medical Devices and Restraints                           | 1 | 0.03% |
| WAC 388-76-10660 | Medical Devices and Restraints                           | 1 | 0.03% |
| WAC 388-76-10735 | Physical Plant Basic Requirements                        | 1 | 0.03% |
| WAC 388-76-10745 | Physical Plant Basic Requirements                        | 1 | 0.03% |
| WAC 388-76-10915 | Inspections--Complaint Investigations--Monitoring Visits | 1 | 0.03% |
| WAC 388-76-10955 | Remedies   | 1 | 0.03% |
| WAC 388-76-10985 | Remedies   | 1 | 0.03% |