

**DSHS - Residential Care Services****Frequency of Citations Requiring Plan of Correction in ALF Full Visits and Complaint Investigations****Time Period: CY2013-Q1**

<b>Chapter Section</b>	<b>Chapter Description</b>	<b>Number of Citations with POC</b>	<b>Percent</b>
WAC 388-78A-2120	Assessment and Monitoring	148	11.93%
WAC 388-78A-2700	Administration-Safety and Disaster Preparedness	109	8.78%
WAC 388-78A-2450	Administration-Staff	71	5.72%
WAC 388-78A-2140	Negotiated Service Agreement	68	5.48%
WAC 388-78A-2210	Medications	58	4.67%
WAC 388-78A-2290	Medications	41	3.30%
WAC 388-78A-2300	Food	39	3.14%
WAC 388-78A-3090	Administration-Building	38	3.06%
WAC 388-78A-2100	Assessment and Monitoring	36	2.90%
WAC 388-78A-2610	Administration-Infection Control	35	2.82%
WAC 388-78A-2305	Food	30	2.42%
WAC 388-78A-2474	Administration-Staff	29	2.34%
WAC 388-78A-2130	Negotiated Service Agreement	28	2.26%
WAC 388-78A-2320	Intermittent Nursing Services	28	2.26%
WAC 388-78A-2630	Administration-Reporting Requirements	28	2.26%
WAC 388-78A-2660	Administration-Resident Rights	27	2.18%
WAC 388-78A-2600	Administration-Policies and Procedures	26	2.10%
WAC 388-112-0255	CPR and First Aid Training	23	1.85%
WAC 388-78A-2090	Assessment and Monitoring	21	1.69%
WAC 388-78A-2410	Resident Records	21	1.69%
WAC 388-78A-2690	Administration-Resident Rights	21	1.69%
WAC 388-112-0165	Specialty Training	19	1.53%
WAC 388-78A-2484	Administration-Staff	16	1.29%
RCW 70.129-140	Quality of life	15	1.21%
WAC 388-78A-2160	Negotiated Service Agreement	14	1.13%
WAC 388-78A-2462	Administration-Staff	14	1.13%
WAC 388-78A-2640	Administration-Reporting Requirements	13	1.05%
WAC 388-78A-3040	Administration-Building	13	1.05%
WAC 388-78A-2480	Administration-Staff	11	0.89%
WAC 388-112-0260	CPR and First Aid Training	9	0.73%
WAC 388-78A-2440	Resident Records	9	0.73%
WAC 388-78A-2730	Administration-Licensing	9	0.73%
WAC 388-78A-2060	Assessment and Monitoring	8	0.64%
WAC 388-78A-2665	Administration-Resident Rights	8	0.64%
RCW 70.129-110	Disclosure, transfer, and discharge requirements	7	0.56%
WAC 246-217-035	Validity and form of food worker cards	7	0.56%
WAC 388-78A-2350	Intermittent Nursing Services	7	0.56%
WAC 388-78A-2466	Administration-Staff	7	0.56%
WAC 388-78A-2930	Administration-Building	7	0.56%
WAC 388-78A-2950	Administration-Building	7	0.56%
WAC 388-78A-3030	Administration-Building	7	0.56%
WAC 388-78A-2500	Administration-Specialized Training	6	0.48%
WAC 388-78A-2240	Medications	5	0.40%

WAC 388-78A-2260	Medications	5	0.40%
RCW 70.129-030	Notice of rights and services	4	0.32%
WAC 388-110-100	All Contracted Residential Care Services	4	0.32%
WAC 388-78A-2040	General	4	0.32%
WAC 388-78A-2180	Boarding Home Services	4	0.32%
WAC 388-78A-2280	Medications	4	0.32%
WAC 388-78A-2420	Resident Records	4	0.32%
WAC 388-78A-2560	Administration-Administrator	4	0.32%
WAC 388-78A-2620	Administration-Infection Control	4	0.32%
RCW 70.129-020	Exercise of rights	3	0.24%
WAC 388-110-220	Enhanced Adult Residential Care	3	0.24%
WAC 388-112-0075	Basic Training	3	0.24%
WAC 388-78A-2150	Negotiated Service Agreement	3	0.24%
WAC 388-78A-2465	Administration-Staff	3	0.24%
WAC 388-78A-2483	Administration-Staff	3	0.24%
WAC 388-78A-2850	Administration-Licensing	3	0.24%
WAC 388-78A-3170	Administration-Inspections, Enforcement Remedies, and Appeals	3	0.24%
RCW 70.129-130	Abuse, punishment, seclusion	2	0.16%
RCW 70.129-150	Disclosure of fees and notice requirements	2	0.16%
WAC 388-112-0250	CPR and First Aid Training	2	0.16%
WAC 388-78A-2270	Medications	2	0.16%
WAC 388-78A-2380	Restricted Egress	2	0.16%
WAC 388-78A-2464	Administration-Staff	2	0.16%
WAC 388-78A-2481	Administration-Staff	2	0.16%
WAC 388-78A-3100	Administration-Building	2	0.16%
RCW 18.20-400	Correction of violation/deficiency	1	0.08%
RCW 18.20-440	Withdrawal from medicaid program	1	0.08%
RCW 70.129-005	Intent--Basic rights	1	0.08%
RCW 70.129-050	Privacy and confidentiality of personal and medical records	1	0.08%
RCW 70.129-060	Grievances	1	0.08%
RCW 70.129-105	Waiver of liability and resident rights limited	1	0.08%
WAC 246-215-001	Purpose and authority	1	0.08%
WAC 246-217-015	Applicability	1	0.08%
WAC 388-112-0110	Specialty Training	1	0.08%
WAC 388-78A-2170	Boarding Home Services	1	0.08%
WAC 388-78A-2230	Medications	1	0.08%
WAC 388-78A-2310	Intermittent Nursing Services	1	0.08%
WAC 388-78A-2430	Resident Records	1	0.08%
WAC 388-78A-2463	Administration-Staff	1	0.08%
WAC 388-78A-2468	Administration-Staff	1	0.08%
WAC 388-78A-2470	Administration-Staff	1	0.08%
WAC 388-78A-2510	Administration-Specialized Training	1	0.08%
WAC 388-78A-2550	Administration-Administrator	1	0.08%
WAC 388-78A-2650	Administration-Reporting Requirements	1	0.08%
WAC 388-78A-2990	Administration-Building	1	0.08%
WAC 388-78A-3000	Administration-Building	1	0.08%