

DSHS - Residential Care Services**Frequency of Citations Requiring Plan of Correction in ALF Full Visits and Complaint Investigations****Time Period: CY2013-Q2**

Chapter Section	Chapter Description	Number of Citations with POC	Percent
WAC 388-78A-2700	Administration-Safety and Disaster Preparedness	128	9.89%
WAC 388-78A-2120	Assessment and Monitoring	85	6.57%
WAC 388-78A-2210	Medications	74	5.72%
WAC 388-78A-2140	Negotiated Service Agreement	66	5.10%
WAC 388-78A-2320	Intermittent Nursing Services	65	5.02%
WAC 388-78A-2450	Administration-Staff	48	3.71%
WAC 388-78A-3090	Administration-Building	48	3.71%
WAC 388-78A-2660	Administration-Resident Rights	47	3.63%
WAC 388-78A-2130	Negotiated Service Agreement	42	3.25%
WAC 388-78A-2100	Assessment and Monitoring	40	3.09%
WAC 388-78A-2630	Administration-Reporting Requirements	35	2.70%
RCW 70.129-140	Quality of life	30	2.32%
WAC 388-78A-2300	Food	28	2.16%
WAC 388-78A-2610	Administration-Infection Control	28	2.16%
WAC 388-78A-2305	Food	27	2.09%
WAC 388-78A-2474	Administration-Staff	25	1.93%
WAC 388-78A-2600	Administration-Policies and Procedures	25	1.93%
WAC 388-78A-2090	Assessment and Monitoring	24	1.85%
WAC 388-78A-2160	Negotiated Service Agreement	24	1.85%
WAC 388-78A-2410	Resident Records	24	1.85%
WAC 388-78A-2665	Administration-Resident Rights	24	1.85%
WAC 388-78A-2310	Intermittent Nursing Services	20	1.55%
RCW 70.129-110	Disclosure, transfer, and discharge requirements	18	1.39%
WAC 388-78A-2290	Medications	15	1.16%
WAC 388-78A-2462	Administration-Staff	14	1.08%
WAC 388-78A-2880	Administration-Licensing	13	1.00%
WAC 388-78A-2484	Administration-Staff	12	0.93%
WAC 388-78A-3040	Administration-Building	12	0.93%
WAC 388-112-0165	Specialty Training	11	0.85%
WAC 388-78A-2350	Intermittent Nursing Services	11	0.85%
WAC 388-78A-2620	Administration-Infection Control	11	0.85%
WAC 388-78A-2640	Administration-Reporting Requirements	11	0.85%
WAC 388-78A-2060	Assessment and Monitoring	9	0.70%
WAC 388-78A-2440	Resident Records	9	0.70%
WAC 388-78A-2480	Administration-Staff	9	0.70%
WAC 388-78A-2466	Administration-Staff	8	0.62%
WAC 388-78A-2850	Administration-Licensing	8	0.62%
RCW 70.129-030	Notice of rights and services	7	0.54%
WAC 246-217-035	Validity and form of food worker cards	7	0.54%
WAC 388-78A-2240	Medications	7	0.54%
WAC 388-78A-2270	Medications	7	0.54%

WAC 388-112-0205	Continuing Education	6	0.46%
WAC 388-112-0260	CPR and First Aid Training	6	0.46%
WAC 388-78A-2950	Administration-Building	6	0.46%
WAC 388-78A-3100	Administration-Building	6	0.46%
RCW 70.129-060	Grievances	5	0.39%
RCW 18.20-440	Withdrawal from medicaid program	4	0.31%
WAC 388-112-0110	Specialty Training	4	0.31%
WAC 388-78A-2510	Administration-Specialized Training	4	0.31%
WAC 388-78A-2560	Administration-Administrator	4	0.31%
WAC 388-78A-3010	Administration-Building	4	0.31%
RCW 70.129-050	Privacy and confidentiality of personal and medical records	3	0.23%
RCW 70.129-130	Abuse, punishment, seclusion	3	0.23%
RCW 70.129-150	Disclosure of fees and notice requirements	3	0.23%
RCW 70.129-180	Facility's policy on accepting medicaid as a payment source	3	0.23%
WAC 388-112-0160	Specialty Training	3	0.23%
WAC 388-78A-2220	Medications	3	0.23%
WAC 388-78A-2250	Medications	3	0.23%
WAC 388-78A-2260	Medications	3	0.23%
WAC 388-78A-2380	Restricted Egress	3	0.23%
WAC 388-78A-2468	Administration-Staff	3	0.23%
WAC 388-78A-2470	Administration-Staff	3	0.23%
WAC 388-78A-2483	Administration-Staff	3	0.23%
WAC 388-78A-2500	Administration-Specialized Training	3	0.23%
WAC 388-78A-2550	Administration-Administrator	3	0.23%
WAC 388-78A-2680	Administration-Resident Rights	3	0.23%
WAC 388-78A-2730	Administration-Licensing	3	0.23%
RCW 70.129-020	Exercise of rights	2	0.15%
WAC 388-112-0075	Basic Training	2	0.15%
WAC 388-78A-2280	Medications	2	0.15%
WAC 388-78A-2650	Administration-Reporting Requirements	2	0.15%
WAC 388-78A-2690	Administration-Resident Rights	2	0.15%
WAC 388-78A-2710	Administration-Disclosure	2	0.15%
WAC 388-78A-2930	Administration-Building	2	0.15%
RCW 18.20-090	Rules, regulations, and standards	1	0.08%
RCW 70.129-005	Intent--Basic rights	1	0.08%
RCW 70.129-080	Mail and telephone	1	0.08%
RCW 70.129-105	Waiver of liability and resident rights limited	1	0.08%
WAC 246-215-051	Public health labeling	1	0.08%
WAC 246-215-061	Food handling	1	0.08%
WAC 388-110-100	All Contracted Residential Care Services	1	0.08%
WAC 388-110-140	Assisted Living Services	1	0.08%
WAC 388-110-150	Assisted Living Services	1	0.08%
WAC 388-112-0015	Orientation	1	0.08%
WAC 388-112-0040	Orientation	1	0.08%
WAC 388-112-0045	Basic Training	1	0.08%
WAC 388-78A-2040	General	1	0.08%
WAC 388-78A-2170	Boarding Home Services	1	0.08%
WAC 388-78A-2180	Boarding Home Services	1	0.08%

WAC 388-78A-2420	Resident Records	1	0.08%
WAC 388-78A-2461	Administration-Staff	1	0.08%
WAC 388-78A-2464	Administration-Staff	1	0.08%
WAC 388-78A-2465	Administration-Staff	1	0.08%
WAC 388-78A-2485	Administration-Staff	1	0.08%
WAC 388-78A-2490	Administration-Specialized Training	1	0.08%
WAC 388-78A-2520	Administration-Administrator	1	0.08%
WAC 388-78A-2540	Administration-Administrator	1	0.08%
WAC 388-78A-2733	Administration-Licensing	1	0.08%
WAC 388-78A-2990	Administration-Building	1	0.08%
WAC 388-78A-3000	Administration-Building	1	0.08%
WAC 388-78A-3030	Administration-Building	1	0.08%