

DSHS - Residential Care Services**Frequency of Citations Requiring Plan of Correction in ALF Full Visits and Complaint Investigations****Time Period: CY2013-Q3**

Chapter Section	Chapter Description	Number of Citations with POC	Percent
WAC 388-78A-2700	Administration-Safety and Disaster Preparedness	118	10.26%
WAC 388-78A-2120	Assessment and Monitoring	101	8.78%
WAC 388-78A-2450	Administration-Staff	45	3.91%
WAC 388-78A-3090	Administration-Building	43	3.74%
WAC 388-78A-2130	Negotiated Service Agreement	42	3.65%
WAC 388-78A-2140	Negotiated Service Agreement	42	3.65%
WAC 388-78A-2210	Medications	38	3.30%
WAC 388-78A-2630	Administration-Reporting Requirements	38	3.30%
WAC 388-78A-2100	Assessment and Monitoring	35	3.04%
WAC 388-78A-2305	Food	33	2.87%
WAC 388-78A-2290	Medications	31	2.70%
WAC 388-78A-2660	Administration-Resident Rights	31	2.70%
WAC 388-78A-2300	Food	29	2.52%
WAC 388-78A-2320	Intermittent Nursing Services	29	2.52%
WAC 388-78A-2090	Assessment and Monitoring	28	2.43%
WAC 388-78A-2474	Administration-Staff	25	2.17%
RCW 70.129-110	Disclosure, transfer, and discharge requirements	24	2.09%
WAC 388-78A-2640	Administration-Reporting Requirements	23	2.00%
WAC 388-78A-2160	Negotiated Service Agreement	20	1.74%
WAC 388-112-0205	Continuing Education	19	1.65%
WAC 388-78A-2410	Resident Records	17	1.48%
WAC 388-78A-3040	Administration-Building	16	1.39%
WAC 388-78A-2560	Administration-Administrator	15	1.30%
WAC 388-112-0165	Specialty Training	12	1.04%
WAC 388-78A-2484	Administration-Staff	12	1.04%
WAC 388-78A-2600	Administration-Policies and Procedures	12	1.04%
WAC 388-78A-2350	Intermittent Nursing Services	11	0.96%
WAC 388-78A-2466	Administration-Staff	11	0.96%
WAC 388-78A-2950	Administration-Building	10	0.87%
RCW 70.129-140	Quality of life	9	0.78%
WAC 388-112-0240	Continuing Education	9	0.78%
WAC 388-112-0075	Basic Training	8	0.70%
WAC 388-78A-2060	Assessment and Monitoring	8	0.70%
WAC 388-78A-2620	Administration-Infection Control	8	0.70%
WAC 388-78A-2730	Administration-Licensing	8	0.70%
RCW 70.129-060	Grievances	7	0.61%
WAC 388-112-0015	Orientation	7	0.61%
WAC 388-78A-2240	Medications	7	0.61%
WAC 388-78A-2260	Medications	7	0.61%
WAC 388-78A-2480	Administration-Staff	7	0.61%
WAC 388-78A-2880	Administration-Licensing	7	0.61%

WAC 388-78A-3100	Administration-Building	7	0.61%
WAC 388-78A-2150	Negotiated Service Agreement	6	0.52%
WAC 388-78A-2220	Medications	6	0.52%
WAC 388-78A-2690	Administration-Resident Rights	6	0.52%
WAC 388-78A-2850	Administration-Licensing	6	0.52%
WAC 388-78A-2610	Administration-Infection Control	5	0.43%
WAC 388-78A-2820	Administration-Licensing	5	0.43%
WAC 388-78A-2890	Administration-Licensing	5	0.43%
RCW 18.20-440	Withdrawal from medicaid program	4	0.35%
RCW 70.129-030	Notice of rights and services	4	0.35%
WAC 388-112-0260	CPR and First Aid Training	4	0.35%
WAC 388-78A-2440	Resident Records	4	0.35%
WAC 388-78A-2920	Administration-Building	4	0.35%
WAC 388-78A-3010	Administration-Building	4	0.35%
WAC 388-78A-3140	Administration-Inspections, Enforcement Remedies, and Appeals	4	0.35%
WAC 388-78A-3200	Administration-Inspections, Enforcement Remedies, and Appeals	4	0.35%
RCW 70.129-150	Disclosure of fees and notice requirements	3	0.26%
WAC 246-217-015	Applicability	3	0.26%
WAC 388-78A-2050	General	3	0.26%
WAC 388-78A-2250	Medications	3	0.26%
WAC 388-78A-2270	Medications	3	0.26%
WAC 388-78A-2390	Resident Records	3	0.26%
WAC 388-78A-2462	Administration-Staff	3	0.26%
RCW 70.129-020	Exercise of rights	2	0.17%
RCW 70.129-180	Facility's policy on accepting medicaid as a payment source	2	0.17%
WAC 388-112-0160	Specialty Training	2	0.17%
WAC 388-112-0200	Continuing Education	2	0.17%
WAC 388-78A-2070	Assessment and Monitoring	2	0.17%
WAC 388-78A-2420	Resident Records	2	0.17%
WAC 388-78A-2468	Administration-Staff	2	0.17%
WAC 388-78A-2469	Administration-Staff	2	0.17%
WAC 388-78A-2483	Administration-Staff	2	0.17%
WAC 388-78A-2650	Administration-Reporting Requirements	2	0.17%
WAC 388-78A-2710	Administration-Disclosure	2	0.17%
WAC 388-78A-2970	Administration-Building	2	0.17%
WAC 388-78A-3170	Administration-Inspections, Enforcement Remedies, and Appeals	2	0.17%
RCW 18.20-190	Department response to noncompliance or violations	1	0.09%
RCW 70.129-050	Privacy and confidentiality of personal and medical records	1	0.09%
RCW 70.129-130	Abuse, punishment, seclusion	1	0.09%
WAC 246-217-025	Issuance of food worker cards -- Fees	1	0.09%
WAC 388-110-150	Assisted Living Services	1	0.09%
WAC 388-110-220	Enhanced Adult Residential Care	1	0.09%
WAC 388-112-0110	Specialty Training	1	0.09%
WAC 388-112-0115	Specialty Training	1	0.09%
WAC 388-112-0250	CPR and First Aid Training	1	0.09%

WAC 388-112-0255	CPR and First Aid Training	1	0.09%
WAC 388-78A-2040	General	1	0.09%
WAC 388-78A-2180	Boarding Home Services	1	0.09%
WAC 388-78A-2230	Medications	1	0.09%
WAC 388-78A-2280	Medications	1	0.09%
WAC 388-78A-2310	Intermittent Nursing Services	1	0.09%
WAC 388-78A-2380	Restricted Egress	1	0.09%
WAC 388-78A-2464	Administration-Staff	1	0.09%
WAC 388-78A-2470	Administration-Staff	1	0.09%
WAC 388-78A-2485	Administration-Staff	1	0.09%
WAC 388-78A-2490	Administration-Specialized Training	1	0.09%
WAC 388-78A-2510	Administration-Specialized Training	1	0.09%
WAC 388-78A-2540	Administration-Administrator	1	0.09%
WAC 388-78A-2680	Administration-Resident Rights	1	0.09%