

DSHS - Residential Care Services**Frequency of Citations Requiring Plan of Correction in ALF Full Visits and Complaint Investigations****Time Period: CY2013-Q4**

Chapter Section	Chapter Description	Number of Citations with POC	Percent
WAC 388-78A-2120	Assessment and Monitoring	98	8.65%
WAC 388-78A-2700	Administration-Safety and Disaster Preparedness	84	7.41%
WAC 388-78A-2140	Negotiated Service Agreement	66	5.83%
WAC 388-78A-2660	Administration-Resident Rights	48	4.24%
WAC 388-78A-2450	Administration-Staff	47	4.15%
WAC 388-78A-3090	Administration-Building	47	4.15%
WAC 388-78A-2290	Medications	37	3.27%
RCW 70.129-110	Disclosure, transfer, and discharge requirements	36	3.18%
WAC 388-78A-2474	Administration-Staff	34	3.00%
WAC 388-78A-2600	Administration-Policies and Procedures	33	2.91%
WAC 388-78A-2130	Negotiated Service Agreement	31	2.74%
WAC 388-78A-2210	Medications	31	2.74%
WAC 388-78A-2100	Assessment and Monitoring	28	2.47%
WAC 388-78A-2630	Administration-Reporting Requirements	28	2.47%
WAC 388-78A-2305	Food	25	2.21%
WAC 388-78A-2300	Food	24	2.12%
WAC 388-78A-2320	Intermittent Nursing Services	22	1.94%
RCW 70.129-140	Quality of life	21	1.85%
WAC 388-78A-3040	Administration-Building	19	1.68%
WAC 388-78A-2160	Negotiated Service Agreement	17	1.50%
WAC 388-78A-2350	Intermittent Nursing Services	17	1.50%
WAC 388-78A-2640	Administration-Reporting Requirements	15	1.32%
WAC 388-78A-2466	Administration-Staff	14	1.24%
WAC 388-78A-2484	Administration-Staff	13	1.15%
WAC 388-78A-2610	Administration-Infection Control	13	1.15%
WAC 388-78A-2850	Administration-Licensing	13	1.15%
WAC 388-112-0205	Continuing Education	12	1.06%
WAC 388-112-0260	CPR and First Aid Training	12	1.06%
WAC 388-112-0165	Specialty Training	11	0.97%
WAC 388-78A-2090	Assessment and Monitoring	11	0.97%
WAC 388-78A-2462	Administration-Staff	11	0.97%
WAC 388-78A-3100	Administration-Building	11	0.97%
WAC 388-78A-2480	Administration-Staff	10	0.88%
WAC 388-112-0240	Continuing Education	9	0.79%
WAC 388-78A-2620	Administration-Infection Control	9	0.79%
WAC 388-78A-2420	Resident Records	8	0.71%
WAC 388-78A-2730	Administration-Licensing	7	0.62%
WAC 388-78A-2880	Administration-Licensing	7	0.62%
RCW 70.129-060	Grievances	6	0.53%
RCW 70.129-150	Disclosure of fees and notice requirements	6	0.53%
WAC 388-112-0110	Specialty Training	6	0.53%

WAC 388-78A-2240	Medications	6	0.53%
WAC 388-78A-2482	Administration-Staff	6	0.53%
RCW 70.129-030	Notice of rights and services	5	0.44%
WAC 388-78A-2230	Medications	5	0.44%
WAC 388-78A-2470	Administration-Staff	5	0.44%
WAC 388-78A-2483	Administration-Staff	5	0.44%
WAC 388-78A-2560	Administration-Administrator	5	0.44%
WAC 388-78A-3200	Administration-Inspections, Enforcement Remedies, and Appeals	5	0.44%
WAC 388-112-0015	Orientation	4	0.35%
WAC 388-78A-2260	Medications	4	0.35%
WAC 388-78A-2950	Administration-Building	4	0.35%
WAC 246-217-035	Validity and form of food worker cards	3	0.26%
WAC 388-112-0075	Basic Training	3	0.26%
WAC 388-78A-2270	Medications	3	0.26%
WAC 388-78A-2380	Restricted Egress	3	0.26%
WAC 388-78A-2468	Administration-Staff	3	0.26%
WAC 388-78A-2481	Administration-Staff	3	0.26%
WAC 388-78A-2485	Administration-Staff	3	0.26%
WAC 388-78A-2500	Administration-Specialized Training	3	0.26%
WAC 388-78A-2510	Administration-Specialized Training	3	0.26%
WAC 388-78A-2570	Administration-Administrator	3	0.26%
WAC 388-78A-2680	Administration-Resident Rights	3	0.26%
WAC 388-78A-2930	Administration-Building	3	0.26%
WAC 388-78A-2990	Administration-Building	3	0.26%
RCW 70.129-020	Exercise of rights	2	0.18%
RCW 70.129-105	Waiver of liability and resident rights limited	2	0.18%
WAC 388-112-0255	CPR and First Aid Training	2	0.18%
WAC 388-78A-2050	General	2	0.18%
WAC 388-78A-2202	Respite	2	0.18%
WAC 388-78A-2390	Resident Records	2	0.18%
WAC 388-78A-2465	Administration-Staff	2	0.18%
WAC 388-78A-2489	Administration-Staff	2	0.18%
WAC 388-78A-2527	Administration-Administrator	2	0.18%
WAC 388-78A-2690	Administration-Resident Rights	2	0.18%
RCW 70.129-010	Definitions	1	0.09%
RCW 70.129-050	Privacy and confidentiality of personal and medical records	1	0.09%
RCW 70.129-070	Examination of survey or inspection results	1	0.09%
RCW 70.129-090	Advocacy, access, and visitation rights	1	0.09%
RCW 70.129-130	Abuse, punishment, seclusion	1	0.09%
WAC 246-217-015	Applicability	1	0.09%
WAC 388-110-100	All Contracted Residential Care Services	1	0.09%
WAC 388-110-140	Assisted Living Services	1	0.09%
WAC 388-112-0195	Nurse Delegation Core Training	1	0.09%
WAC 388-112-0320	Curriculum Approval	1	0.09%
WAC 388-78A-2150	Negotiated Service Agreement	1	0.09%
WAC 388-78A-2220	Medications	1	0.09%
WAC 388-78A-2310	Intermittent Nursing Services	1	0.09%

WAC 388-78A-2370	Dementia Care	1	0.09%
WAC 388-78A-2400	Resident Records	1	0.09%
WAC 388-78A-2430	Resident Records	1	0.09%
WAC 388-78A-2471	Administration-Staff	1	0.09%
WAC 388-78A-2540	Administration-Administrator	1	0.09%
WAC 388-78A-2550	Administration-Administrator	1	0.09%
WAC 388-78A-2800	Administration-Licensing	1	0.09%
WAC 388-78A-3010	Administration-Building	1	0.09%
WAC 388-78A-3030	Administration-Building	1	0.09%
WAC 388-78A-3140	Administration-Inspections, Enforcement Remedies, and Appeals	1	0.09%