

**DSHS - Residential Care Services****Frequency of Citations Requiring Plan of Correction in ALF Full Visits and Complaint Investigations****CY2014 Q1**

<b>Chapter Section</b>	<b>Chapter Description</b>	<b>Number of Citations with POC</b>	<b>Percent</b>
WAC 388-78A-2120	Assessment and Monitoring	110	8.70%
WAC 388-78A-2700	Administration-Safety and Disaster Preparedness	99	7.83%
WAC 388-78A-3090	Administration-Building	60	4.74%
WAC 388-78A-2210	Medications	54	4.27%
WAC 388-78A-2450	Administration-Staff	54	4.27%
WAC 388-78A-2140	Negotiated Service Agreement	48	3.79%
WAC 388-78A-2100	Assessment and Monitoring	47	3.72%
WAC 388-78A-2130	Negotiated Service Agreement	46	3.64%
WAC 388-78A-2474	Administration-Staff	38	3.00%
WAC 388-78A-2660	Administration-Resident Rights	38	3.00%
WAC 388-78A-2090	Assessment and Monitoring	37	2.92%
RCW 70.129-110	Disclosure, transfer, and discharge requirements	35	2.77%
WAC 388-78A-2300	Food	35	2.77%
WAC 388-78A-2305	Food	33	2.61%
WAC 388-78A-2320	Intermittent Nursing Services	32	2.53%
WAC 388-78A-2600	Administration-Policies and Procedures	22	1.74%
WAC 388-78A-2290	Medications	21	1.66%
WAC 388-78A-2630	Administration-Reporting Requirements	21	1.66%
WAC 388-78A-2410	Resident Records	20	1.58%
WAC 388-78A-2484	Administration-Staff	20	1.58%
WAC 388-112-0205	Continuing Education	19	1.50%
WAC 388-78A-2640	Administration-Reporting Requirements	19	1.50%
WAC 388-78A-2160	Negotiated Service Agreement	18	1.42%
WAC 388-78A-2350	Intermittent Nursing Services	18	1.42%
WAC 388-78A-2620	Administration-Infection Control	16	1.26%
WAC 388-78A-2610	Administration-Infection Control	15	1.19%
WAC 388-78A-2665	Administration-Resident Rights	15	1.19%
RCW 70.129-140	Quality of life	14	1.11%
WAC 388-112-0260	CPR and First Aid Training	13	1.03%
WAC 388-78A-2220	Medications	13	1.03%
WAC 388-78A-2380	Restricted Egress	13	1.03%
WAC 388-112-0110	Specialty Training	12	0.95%
WAC 388-78A-2468	Administration-Staff	10	0.79%
WAC 388-78A-2466	Administration-Staff	9	0.71%
WAC 388-112-0165	Specialty Training	8	0.63%
WAC 388-78A-2680	Administration-Resident Rights	8	0.63%
WAC 388-78A-3040	Administration-Building	8	0.63%
WAC 388-112-0240	Continuing Education	7	0.55%
WAC 388-78A-2240	Medications	7	0.55%
WAC 388-78A-2150	Negotiated Service Agreement	6	0.47%
WAC 388-78A-2482	Administration-Staff	6	0.47%

WAC 388-78A-2730	Administration-Licensing	6	0.47%
RCW 70.129-030	Notice of rights and services	5	0.40%
WAC 388-78A-2230	Medications	5	0.40%
WAC 388-78A-2480	Administration-Staff	5	0.40%
WAC 388-78A-2540	Administration-Administrator	5	0.40%
WAC 388-78A-2950	Administration-Building	5	0.40%
WAC 388-110-220	Enhanced Adult Residential Care	4	0.32%
WAC 388-78A-2050	General	4	0.32%
WAC 388-78A-2180	Boarding Home Services	4	0.32%
WAC 388-78A-2260	Medications	4	0.32%
WAC 388-78A-2430	Resident Records	4	0.32%
WAC 388-78A-2650	Administration-Reporting Requirements	4	0.32%
WAC 388-78A-2850	Administration-Licensing	4	0.32%
WAC 388-78A-2990	Administration-Building	4	0.32%
WAC 388-78A-3100	Administration-Building	4	0.32%
RCW 70.129-060	Grievances	3	0.24%
RCW 70.129-105	Waiver of liability and resident rights limited	3	0.24%
RCW 70.129-150	Disclosure of fees and notice requirements	3	0.24%
WAC 388-112-0015	Orientation	3	0.24%
WAC 388-112-0335	Home-based Training	3	0.24%
WAC 388-78A-2060	Assessment and Monitoring	3	0.24%
WAC 388-78A-2250	Medications	3	0.24%
WAC 388-78A-2270	Medications	3	0.24%
WAC 388-78A-2310	Intermittent Nursing Services	3	0.24%
WAC 388-78A-2462	Administration-Staff	3	0.24%
WAC 388-78A-2464	Administration-Staff	3	0.24%
WAC 388-78A-2470	Administration-Staff	3	0.24%
WAC 388-78A-2483	Administration-Staff	3	0.24%
WAC 388-78A-2690	Administration-Resident Rights	3	0.24%
WAC 388-78A-2930	Administration-Building	3	0.24%
WAC 388-112-0195	Nurse Delegation Core Training	2	0.16%
WAC 388-112-0200	Continuing Education	2	0.16%
WAC 388-78A-2490	Administration-Specialized Training	2	0.16%
WAC 388-78A-2550	Administration-Administrator	2	0.16%
WAC 388-78A-2800	Administration-Licensing	2	0.16%
WAC 388-78A-3010	Administration-Building	2	0.16%
WAC 388-78A-3170	Administration-Inspections, Enforcement Remedies, and Appeals	2	0.16%
RCW 18.20-280	General responsibility for each resident	1	0.08%
RCW 18.20-310	Assistance with activities of daily living	1	0.08%
RCW 70.129-020	Exercise of rights	1	0.08%
RCW 70.129-050	Privacy and confidentiality of personal and medical records	1	0.08%
RCW 70.129-090	Advocacy, access, and visitation rights	1	0.08%
WAC 388-112-0075	Basic Training	1	0.08%
WAC 388-112-0160	Specialty Training	1	0.08%
WAC 388-112-0250	CPR and First Aid Training	1	0.08%
WAC 388-112-0360	Instructor Approval	1	0.08%
WAC 388-78A-2080	Assessment and Monitoring	1	0.08%

WAC 388-78A-2390	Resident Records	1	0.08%
WAC 388-78A-2521	Administration-Administrator	1	0.08%
WAC 388-78A-2570	Administration-Administrator	1	0.08%
WAC 388-78A-2770	Administration-Licensing	1	0.08%
WAC 388-78A-2880	Administration-Licensing	1	0.08%