Disaster Preparedness Rule Making Communication Systems

July 20, 2022

Brian Laughlin

ALTSA RCS Policy Unit



Transforming

Welcome

Recap of Previous Meeting

Recap of Previous Meeting

- Discussed the hazards identified in SHB 1218 disaster plan requirements
- Reviewed higher level summary of rule gaps
- Discussed some of the terms and issues identified in SHB 1218

Review Updated Agenda

Meeting Objectives

- 1. Common understanding of gaps between statutes and rules
- 2. Review research and discuss rule recommendations
- 3. Identify areas of consensus

Updated Agenda

- Project 1 Update
- Communication Plan Research
- Communications Gap Analysis from SHB 1218 to Existing Rules
- Break when appropriate
- Next Steps

Project 1 Update

Project 1 Draft Rules for Review

- https://www.dshs.wa.gov/altsa/residential-care-services/disaster-preparedness-rulemaking-project-1
- Addresses SHB 1218 Sections 2, 3, 7, 8, 13, 14, 17, 18
 - Stop placement orders
 - Resident rosters and aggregate contact information
 - Resident representative definition
 - Gender neutral terms

Project 1: Resident Rosters and Aggregate Contact Information

- Adult Family Home, Assisted Living Facilities, Nursing Homes, and Enhanced Services Facilities required to create and maintain a resident roster and aggregate contact information
 - Updated contact information for resident and their representative
- Aggregate contact information is a building block to effective communication system

Communications Plan Research

Communications Plan Elements

- Procedures for alerting residents and providing situation update
- Procedures for notifying families of residents regarding evacuation
- Contact List for External Stakeholders and Responsible Personnel
- Resident Responsible Party Contacts
- Communication Hardware and Systems available, including alternate methods

Source: NCAL Emergency Preparedness Guide for Assisted Living Communities 2015

CFR 42 483.73 - Nursing Homes

Communication plan. The LTC facility must develop and maintain an emergency preparedness communication plan that complies with Federal, State, and local laws and must be reviewed and updated at least annually. The communication plan must include all of the following:

- (1)Names and contact information for the following:
- (i)Staff.
- (ii)Entities providing services under arrangement.
- (iii)Residents' physicians.
- (iv)Other LTC facilities.
- (v)Volunteers.
- (2)Contact information for the following:
- (i)Federal, State, tribal, regional, or local emergency preparedness staff.
- (ii) The State Licensing and Certification Agency.
- (iii) The Office of the State Long-Term Care Ombudsman.
- (iv)Other sources of assistance.

CFR 42 483.73 (cont'd)

- (3) Primary and alternate means for communicating with the following:
- (i)LTC facility's staff.
- (ii)Federal, State, tribal, regional, or local emergency management agencies.
- (4)A method for sharing information and medical documentation for residents under the LTC facility's care, as necessary, with other health care providers to maintain the continuity of care.
- (5)A means, in the event of an evacuation, to release resident information as permitted under 45 CFR 164.510(b)(1)(ii).
- (6)A means of providing information about the general condition and location of residents under the facility's care as permitted under 45 CFR 164.510(b)(4).
- (7)A means of providing information about the LTC facility's occupancy, needs, and its ability to provide assistance, to the authority having jurisdiction or the Incident Command Center, or designee.
- (8)A method for sharing information from the emergency plan that the facility has determined is appropriate with residents and their families or representatives.

Communications Gap Analysis from SHB 1218 to Existing Rules

Switch to spreadsheet

- 1. Common understanding of gaps between statutes and rules
- 2. Review research and rule suggestions
- 3. Identify areas of consensus
- 4. What is missing? Identify further research

Break

Next Steps

Next Steps

- Consensus on recommended rule language for communications
- Draft rule recommendations for communications
- Visitation