



Washington State
Department of Social
& Health Services

AL TSA Aging and Long-Term
Support Administration

Enhanced Services Facility

Stakeholder Webinar
September 2013

Enhanced Services Facilities Workgroup, AL TSA



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Webinar Housekeeping

Audience participation:

- If registered, we have your e-mail and you are on our list serv
- If not registered, type your name into the question box at the end of this Webinar

We will let you know when we get to the places to accept questions:

- Raise your 'hand' so we can unmute you ***or***
- Type your question in the question box



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Purpose of Webinar

- Your feedback and expertise are essential
- Share with others who may have interest
- We welcome discussions with providers who may be interested
- Feel free to contact us by phone or email

<http://www.altsa.dshs.wa.gov/professional/esf.htm>



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Enhanced Services Facility Webinar Agenda

- Overview of Enhanced Services Facility work
- Outline of Draft Licensing WACs by Residential Care Services
- Overview of Draft Contract by Home and Community Services



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Enhanced Services Facility (ESF) Overview

- Purpose of ESFs
- Authority through RCW 70.97
- Funded for 2013-15
- Development of License
- Development of Contract
- Funding for 42 individuals



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ESF Overview (continued)

- Two aspects funded this biennium are distinct
 - License
 - Develops facility structure
 - Provides authority for RCS to regulate
 - Contract
 - Allows HCS to develop special terms and conditions of contract and procure providers
 - Home and Community Based Service



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ESF Overview (continued)

What's different about an ESF?

- High staffing ratios
- Enhanced Training Requirements
- Personal Care and Mental Health/Behavioral Health Support



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ESF Overview (continued)

Those served by ESF Contract are people moving from state hospitals who:

- Are eligible for ALTSA services
- Have no alternate placement
- Need high staffing levels
- Have complex personal and behavioral care needs that exceed capacity of current array of providers/supports



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ESF Overview (continued)

Timeline

July 2013-June 2014

- PHASE 1: Creating Infrastructure
- PHASE 2: Procurement of Providers
 - Request for Proposal (RFP) process will begin no later than January 2014 and will be completed within the fiscal year.

July 2014-June 2015

- PHASE 3: Utilization
 - The first ESF bed will open in July 2014
 - 42 beds filled by June 2015



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ESF Stakeholder Opportunities

- Early October: DRAFT Licensing WACs will be posted to website for review and feedback
- RCS: Public Hearing
 - notification will be sent to stakeholder with dates and details
- HCS:
 - Working to identify potential providers
 - Accepting feedback on DRAFT contract

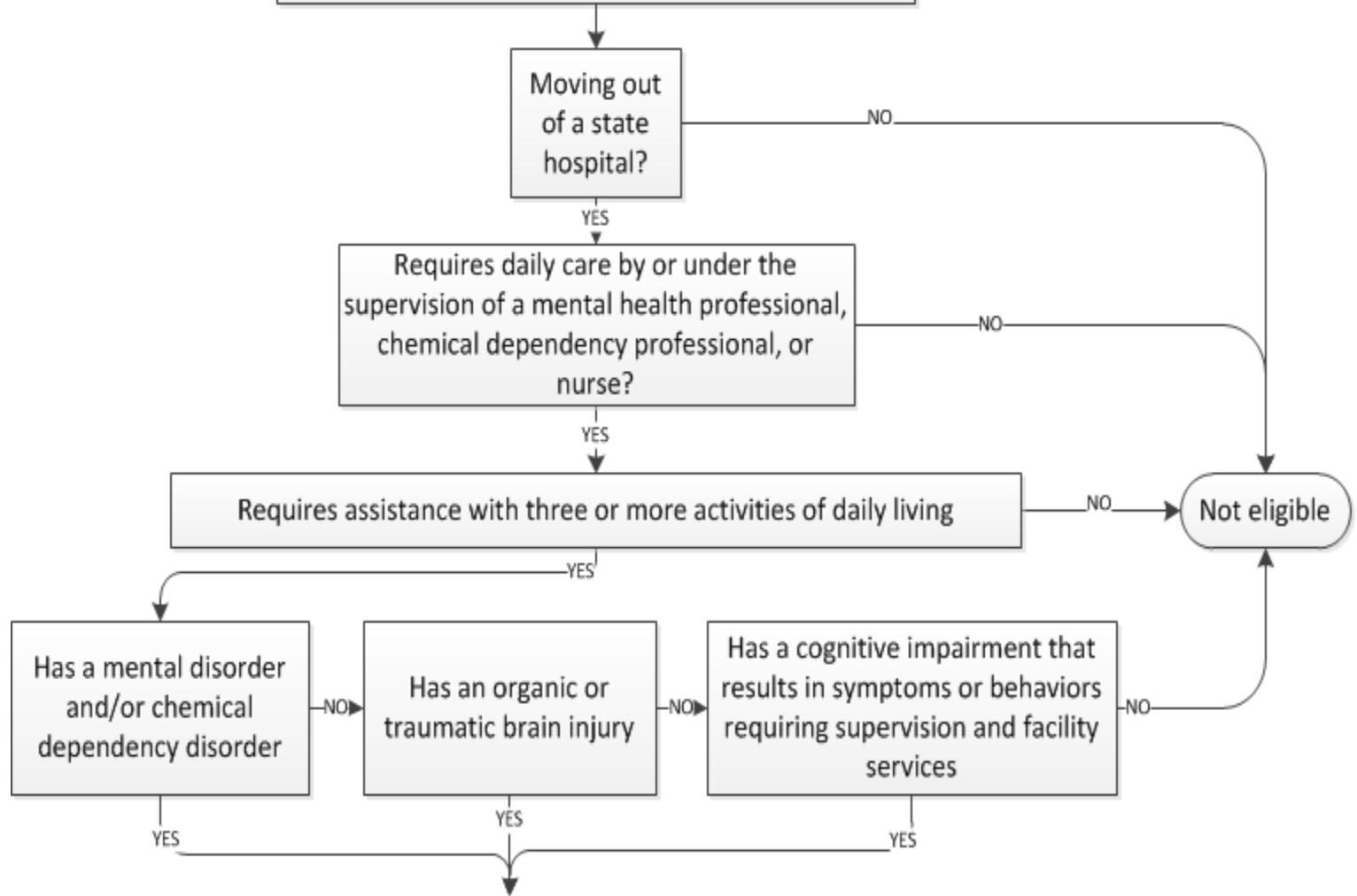


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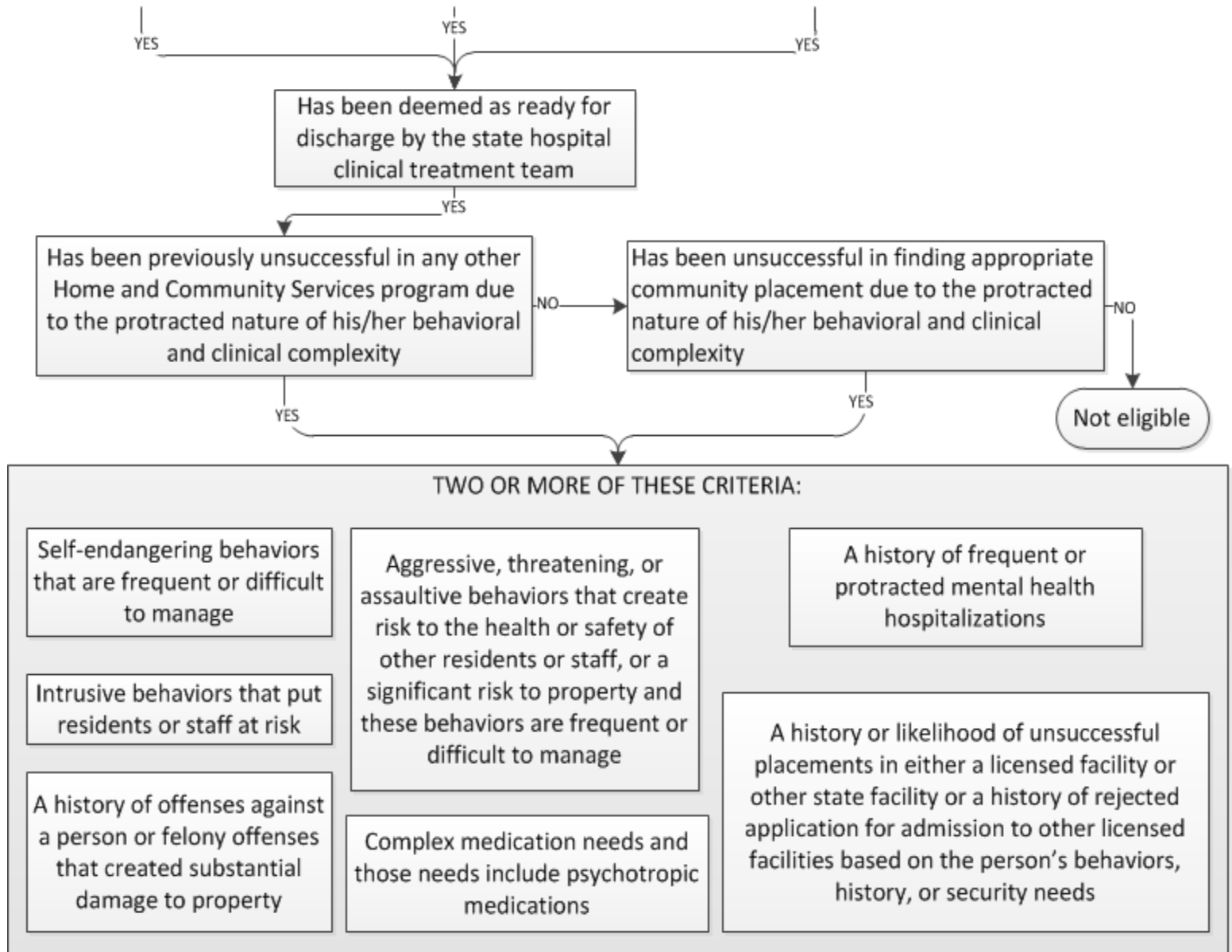
Enhanced Services Facility Eligibility Flow Chart

18 Years or older and meet these criteria



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QUESTIONS

Webinar is open for questions
about what was just shared.



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ESF Stakeholder Review

RCS Overview of Licensing Process

- Development of WACs
- Examples of WAC section titles and general proposed concepts under each title

Can be found at:

<http://www.altsa.dshs.wa.gov/professional/esf.htm>



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ESF WAC Concepts

- Informational concepts not draft language
- Physical plant requirements: construction review
- Resident safety, clean, homelike, free of hazards
- Security: policy and procedure compliance with resident rights; may include delayed egress



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ESF WAC Concepts

- Maximum of 16 residents
- Qualified administrator and sufficient staffing levels
- Formal discharge planning system



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ESF WAC Concepts

- Resident rights
- Seclusion and restraint
- Assessment and individual treatment plan
- Services provided



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ESF WAC Concepts

- Establish policies and procedures
- Reporting abuse and neglect
- Infection control
- Resident Protection Program



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QUESTIONS

Webinar is open for questions
about Licensing Process and
DRAFT Licensing WACs.



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ESF Stakeholder Review

HCS Overview of Contract Process

- Develop Funding Mechanism with CMS
- Aspects of the DRAFT Contract



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Contractor Responsibilities & Program Elements

- Homelike, promotes choice and stability
- Policies for security, safety, transitioning, crisis prevention & discharge planning
- Daily individual and group activities
- Behavior support and treatment
- Quality Improvement measures



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ESF Team and Roles

Required team members:

- The Resident & their supports
- Nursing Assistant Certified or Home Care Aide Certified
- Mental Health Professional
- Activities or Recreational Staff
- Nursing Staff



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Staffing Levels

Staffing Ratio:

- One (1) staff to three (3) residents; higher if residents' needs require

Positions counted in the staffing ratios:

- RN or LPN on site day and evenings
- Nursing Assistant Certified NAC or Home Care Aide Certified
- Mental Health Professional eight hrs./day



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Staffing

- During the day: At least two (2), regardless of minimum residents
- One awake staff for four residents at night
- For medically fragile residents – RN on site 7 am – 11 pm/on call 11 pm – 7 am



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Training

- ALTSA approved plan
- Mental health & dementia specialty training for all and developmental disability specialty training as needed
- 10 of 12 CEs for Home-care Aid Certified and in-service for NACs must be relevant to population
- 3 additional hours of training quarterly relevant to population
- Trainer meets training requirements/qualifications



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Comprehensive Assessments & Individual Treatment Plan (ITP)

- Complete a Comprehensive Assessment
- Develop one ITP for each ESF resident
- Review & update monthly
- Must include:
 - ✓ An activity section specific to behavioral challenges
 - ✓ Behavior supports designed to prevent crises and maintain placement



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QUESTIONS

Webinar is open for questions
about DRAFT Contract.



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Contact information

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<http://www.altsa.dshs.wa.gov/professional/esf.htm>



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