



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

June 11, 2018

AL TSA: CCRSS #2018-007
BEHAVIORAL HEALTH TRAINING SURVEY

Dear Certified Community Residential Services and Support Provider:

As a part of Washington State's continuing effort to transform lives and increase the community-based services available to behavioral health clients, Residential Care Services (RCS) has created a new unit, the *Behavioral Health Support Team*. The role of this unit is to offer behavioral health support to providers and Residential Care Services staff. The Behavioral Health Support Team's goals include the following:

- Supports for providers in giving high-quality care to individuals with complex needs who are relocating out of institutional settings;
- Immediate success for those in transition to a new living arrangement;
- Long-term success for people with behavioral challenges in home and community-based settings;
- Success for providers within the regulatory structure, by promoting expertise within community settings and assisting them in meeting unique and complex needs in an individualized and person-centered approach;
- Robust coordination across agencies for system success in transitioning individuals from state and community psychiatric hospitals into community settings; and
- Proactively providing the necessary training and consulting education that assists providers in being successful in serving this population.

At this time, we are interested in learning about your training needs and interests regarding behavioral health issues. We would like you to take a brief survey (5 minutes or less) to identify the behavioral health training topics you believe would benefit your agency and staff. This survey will be posted on each professional web page and we ask that you share the link with any staff you feel could contribute to this survey.

[Take the survey now](#)

We are very excited for the opportunity to offer additional services designed to support providers in giving high-quality care to individuals with complex needs and look forward to gathering additional information to help us design our training program to meet your needs. For additional information regarding the Behavioral Health Support Team, please contact [Penny Rarick](#), Behavioral Health Policy Program Manager, 360-725-3210.

Thank you in advance for your participation in this survey and for your continued commitment to resident health and safety.

Sincerely,

Candace Goehring, Director
Residential Care Services

DSHS: "Transforming Lives"