



STATE OF WASHINGTON  
DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, Washington 98504-5600*

August 2, 2019

**AL TSA: CCRSS #2019-005**  
**CCRSS LOCATOR EXPANSION**

Dear Certified Community Residential Services and Supports Provider:

In 2006, the Division of Residential Care Services (RCS) developed a website for consumers and customers seeking information about long term care facilities. For consistency and transparency amongst all programs regulated by RCS, a CCRSS locator link was added to this website in 2018. Information can be found on the AL TSA Information for CCRSS Providers website.

The CCRSS locator link will now include Informal Dispute Resolution (IDR) letters, in addition to certification evaluation reports, investigation reports, and any enforcement letters. IDR letters reference the results of a provider requested opportunity to present information to dispute deficiency citations and/or related enforcement. Information posted is retained online for three years from the date of the document. When a user clicks on "view reports," the additional category of IDR letters will display when a provider has documents posted.

Thank you for your continued commitment to client health and safety.

If you have any questions, please contact Antonietta Lettieri-Parkin, Policy Program Manager, at (509) 227-2474 or [antonietta.lettieri-parkin@dshs.wa.gov](mailto:antonietta.lettieri-parkin@dshs.wa.gov).

Sincerely,

Candace Goehring, Director  
Residential Care Services

DSHS: "Transforming Lives"