



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

May 17, 2024

AL TSA: CCRSS #2024-017
RESIDENTIAL CARE SERVICES & COMMUNITY RESIDENTIAL SERVICES ASSOCIATION
(CRSA) PROVIDER FORUM

Dear Certified Community Residential Services and Supports Provider:

Residential Care Services is pleased to announce we are resuming the RCS and CRSA Provider Forum.

The purpose of the forum is to offer providers the opportunity to network, facilitate the exchange of information, identify issues, and build and strengthen relationships. The Department will present information on various issues and wants to hear from the providers which topics are important to you.

The forum will be offered virtually, once per quarter. The first forum will be held on June 11, 2024, 10:00 a.m. to noon. The following topics will be on the agenda:

- RCS Staff Updates
- Deficiency Trends with in-depth discussion
- Internal Dispute Resolution Presentation
- RCS Policy Presentation
- Full Evaluation and Follow-Ups Updates
- Client Characteristics and RCS Information Change Form Discussion
- RCS CCRSS Email Inbox
- Q&A Session

If you are interested in attending the Forum with RCS in collaboration with CRSA, click [here](#) to join on June 11, 2024 at 10:00 a.m.

Thank you for your continued commitment to resident health and safety. If you have any questions, please contact Jody Just, Field Services Administrator, at (360) 450-1376 or jody.just@dshs.wa.gov.

Sincerely,

Amy Abbott, Director
Residential Care Services

DSHS: "Transforming Lives"