



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

February 21, 2025

AL TSA: CCRSS #2025-005
RESIDENTIAL CARE SERVICES & COMMUNITY RESIDENTIAL SERVICES ASSOCIATION
(CRSA) PROVIDER FORUM

Dear Certified Community Residential Services and Supports Provider:

Residential Care Services (RCS) is pleased to announce the third RCS and CRSA Provider Forum. The purpose of these forums is to offer providers the opportunity to network, facilitate the exchange of information, identify issues, and to build and strengthen relationships. RCS will present information on various issues and wants to hear from the providers which topics are important to you.

The forum is offered virtually, once per quarter. The next forum will be held on **March 20th, 2025, from 1:00 p.m. to 3:00 p.m.** The following topics are included in the agenda:

- Introduction to RCS CCRSS Regional Teams
- CCRSS Top 2 most common citations
- Infection Control Practices
- Emergency Management Program
- Plan of Corrections refresher
- Provider Letters
- Management Bulletins
- Client Characteristic Roster/ CCRSS Information Change Form/RCS CCRSS Inbox
- Q&A

If you are interested in attending the forum with RCS in collaboration with CRSA, **click [here](#) to join** on March 20th, 2025 at 1:00 p.m.

Thank you for your continued commitment to client health and safety. If you have any questions, please contact either Jody Just, Region 3 Field Services Administrator at (360) 450-1376 or jody.just@dshs.wa.gov; **or** Ross Devito, Region 2 Field Services Administrator at (253) 281-1245 anthony.devito1@dshs.wa.gov.

Sincerely,

Amy Abbott, Director
Residential Care Services