



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
Home and Community Living Administration  
Residential Care Services • P.O. Box 45600 • Olympia, Washington 98504

04/22/2026

**AL TSA: ESF #2026-012**  
**Behavioral Health Support Team Enhanced Service Facility (ESF) Pilot**

Dear Enhanced Services Facility Provider:

Since 2018, the Residential Care Services Behavioral Health Support Team (BHST) has provided individualized facility support and training to Adult Family Homes, Assisted Living Facilities Nursing Homes, and Certified Community Residential Services and Supports. This work has centered on behavioral health, mental health, complex care and/or regulatory requirements through a variety of services.

In late 2023, the BHST began offering trainings to Enhanced Service Facilities (ESF), with a unique blend of behavioral health and regulatory expertise, while providing techniques and strategies to remain in compliance with minimum licensing requirements as facilities provide care and services to residents with behavioral health needs. Our training calendar is updated monthly and can be found [here](#).

In May 2026, the BHST plans to launch a pilot project which will offer **Provider Support Meetings**:

- A brief meeting via video or phone call with facility management regarding a specific behavioral concern, question, or challenge they are experiencing. The Behavioral Health Quality Improvement Consultant (BQIC) will offer creative ideas and suggestions, regulatory guidance, as well as address any barriers that may be hindering successful implementation of behavioral interventions already in place.

Pilot Information and Process:

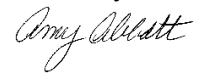
- The pilot will begin on May 1<sup>st</sup>, 2026, and conclude on April 30<sup>th</sup>, 2027.
- The ESF will be asked to ensure the Administrator and the Mental Health Professional are present at the meeting.
- All requests for assistance can be submitted via Microsoft Forms [here](#).

Thank you for your commitment to resident/client health and safety. If you have any questions, please contact the BHST at [RCSBHST@dshs.wa.gov](mailto:RCSBHST@dshs.wa.gov)

April 22, 2026

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Sincerely,

A handwritten signature in black ink that reads "Amy Abbott". The signature is written in a cursive, flowing style.

Amy Abbott, Director  
Residential Care Services

DSHS: *"Partnering with People"*

**Attachments:** [BHST Brochure](#)