



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

August 2, 2019

AL TSA: ICF/IID #2019-006
ICF/IID LOCATOR EXPANSION

Dear ICF/IID Superintendent/Administrator:

In 2006, the Division of Residential Care Services (RCS) developed a website for consumers and customers seeking information about long term care facilities. For consistency and transparency amongst all programs regulated by RCS, a locator link was added to the AL TSA ICF/IID website in 2018.

The ICF/IID locator link will now include Informal Dispute Resolution (IDR) letters, in addition to inspection, investigation, fire inspection reports and enforcement letters. IDR letters reference the results of a provider requested opportunity to present information to dispute deficiency citations and/or related enforcement. Information posted is retained online for three years from the date of the document. When a user clicks on "view reports," the additional category of IDR letters will display when a provider has documents posted.

Thank you for your continued commitment to resident health and safety.

If you have any questions, please contact Shana Privett, Policy Program Manager, at (360) 725-2382 or shana.privett@dshs.wa.gov.

Sincerely,

Candace Goehring, Director
Residential Care Services

DSHS: "Transforming Lives"