Dear Provider/Administrator/Superintendent:

On August 13, 2020, Residential Care Services (RCS) issued a provider letter indicating Governor Proclamation 20-19.3 applied to long-term care (LTC) facilities and agencies. This proclamation pertained to the eviction moratorium during the COVID-19 outbreak and the RCS provider letter outlined activities prohibited by the moratorium including increasing rent/fees or issuing a notice to vacate for non-payment of fees. The moratorium applied to all certified and licensed long-term care settings including: Nursing Homes, Adult Family Homes, Enhanced Services Facilities, Intermediate Care Facilities for Individuals with Intellectual Disabilities, Certified Community Residential Services and Support, and Assisted Living Facilities. The moratorium also applied to the independent living residents residing within assisted living facilities.

On June 30, 2021 both the federal and state eviction moratoriums are set to expire. At that time, LTC providers will be able to resume issuing a notice of discharge if a resident has not paid fees. Providers will also be able to resume any standard activities related to fee increases.

If a resident or client has not been able to pay their fees during the COVID-19 pandemic, providers are encouraged to assist them with accessing available resources for possible assistance. It is not guaranteed that a resident will qualify for available programs, but providers can assist a resident in reviewing eligibility criteria. Federal and state programs can be found at the following links:

- Emergency Rental Assistance Program (ERAP) - Federal
- CARES Act and State Rent Assistance - WA State

Providers are also encouraged to help residents/clients contact the LTC Ombuds or the Developmental Disability (DD) Ombuds (for individuals with intellectual disabilities) if they have been unable to pay fees during the pandemic. The Ombuds may be able to help the resident/client advocate for available resources.

- Long-Term Care Ombuds
- DD Ombuds
Please keep in mind, once the moratorium is lifted, providers will still need to follow all applicable rules and laws related to notification of discharge or termination of services, as well as notification for changes in fees or charges.

Thank you for your continued commitment to resident health and safety. If you have any questions, please contact RCSPolicy@dshs.wa.gov.

Sincerely,

Mike Anbesse, Director
Residential Care Services

DSHS: “Transforming Lives”