



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

August 5, 2022

AL TSA: CCRSS #2022-017
AL TSA: ICF/IID #2022-017
**CERTIFIED COMMUNITY RESIDENTIAL SERVICES AND SUPPORT
AND ICF/IID PROGRAM REGIONALIZATION**

Dear Provider/Superintendent:

Effective August 12, 2022, Residential Care Services (RCS) programs for Certified Community Residential Supports and Services (CCRSS) and Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID) will become integrated into the RCS regional field operations structure to align with other RCS-regulated programs for long-term care settings.

What does this mean for you?

The processes for RCS conducting certification evaluations, follow-up visits, recertification surveys, revisit surveys, monitoring visits, and complaint investigations remain the same. The process for requesting Informal Dispute Resolution is also unchanged. Field Managers listed below will provide regulatory oversight for the CCRSS and ICF/IID providers in the regions.

This is **information only** to share the following names and contact information for the new CCRSS/ICF-IID Field Manager in your respective region.

Region 1

Lori Redford, Field Manager, Lori.Redford1@dshs.wa.gov

Region 2

Adelle Walker, Field Manager, Adelle.Walker@dshs.wa.gov

Region 3

Justin Smith, Field Manager Justin.Smith@dshs.wa.gov

Thank you for your continued commitment to client health and safety. If you have any questions regarding this, please contact [Loida Baniqued](mailto:Loida.Baniqued@dshs.wa.gov) at loida.baniqued@dshs.wa.gov or Nicole Vreeland at nicole.vreeland@dshs.wa.gov.

Sincerely,

Mike Anbesse, Director
Residential Care Services

DSHS: "Transforming Lives"