



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES

Home and Community Living Administration
P.O. Box 45600 • Olympia, Washington 98504

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UPDATES TO THE LONG-TERM CARE QUALITY IMPROVEMENT PROGRAM

Dear Provider/Administrator:

This is to inform you of changes in how the Long-Term Care (LTC) Quality Improvement Program (QIP) conducts facility visits.

LTC QIP Staff will continue to conduct provider visits but will shift from reviewing facility practice and resident care, to a teaching model for providers to learn how to audit their own facility practice/systems and identify gaps in care or in regulatory compliance. The goal of the teaching model is to allow providers the knowledge to continue this practice beyond the LTC QIP visit. LTC QIP will not review resident specific information or review facility specific practices. LTC QIP will provide teaching and educational resources for general facility systems.

Thank you for your continued commitment to resident health and safety. If you have any questions, please contact the Long-Term Care Quality Improvement Program at RCSQIP@dshs.wa.gov.

Sincerely,

 for

Amy Abbott, Director
Residential Care Services

DSHS: *"Partnering with People"*