



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Home and Community Living Administration
P.O. Box 45600 • Olympia, Washington 98504

March 12, 2026

HCLA: CCRSS #2026-006
Residential Care Services Spring 2026 Certified Community
Residential Support Services Forum

Dear Administrator,

We invite you to attend the Home and Community Living Administration, Division of **Residential Care Services (RCS) Spring 2026 Certified Community Residential Support Services (CCRSS) Forum**. The purpose of this forum is to offer providers the opportunity to network, facilitate the exchange of information, identify issues, and build and strengthen relationships. The Department will present information on various issues and wants to hear from the providers which topics are important to you.

Residential Care Services is pleased to partner with **Certified Residential Service Association (CRSA)** to bring you this forum. The forum will be offered virtually once per quarter. The next forum will be held on **April 29th, 2026, 1:30 p.m. to 3:30 p.m.** The following topics will be on the agenda:

- Introduction to RCS CCRSS Regional Teams
- Backlog and RCS updates
- CCRSS Top 2 most common citations
- Plan of Corrections refresher
- Provider Letters
- Management Bulletins
- Client Characteristic Roster/ CCRSS Information Change Form/RCS CCRSS Inbox
- Q&A

If you are interested in attending the Forum with RCS in collaboration with CRSA, click here [Forum for RCS in collaboration with CRSA Association | Meeting-Join | Microsoft Teams](#) to join on April 29th, 2026, at 1:30 p.m.

Thank you for your continued commitment to client health and safety. If you have any questions, please contact Ross Devito, Field Services Administrator Region 2 at (253) 281-1245 anthony.devito1@dshs.wa.gov.

RCS Provider/Administrator Letter: **Residential Care Services Spring 2026 Certified Community
Residential Support Services Forum**

March 12, 2025

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Sincerely,

A handwritten signature in black ink that reads "Amy Abbott". The signature is written in a cursive style with a large initial "A".

Amy Abbott, Director
Residential Care Services

DSHS: *"Partnering with People"*