



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

August 29, 2024

ALTSA: ALF #2024-028
NH #2024-042

EMERGENCY MEDICAL SERVICES AND LONG-TERM CARE WEBINAR

Dear Assisted Living and Nursing Home Facility Administrators,

The Department of Social and Health Services (DSHS) Residential Care Services (RCS), Washington Health Care Association (WHCA), and Leading Age of Washington are pleased to announce a webinar to discuss the use of emergency medical services (EMS) for emergent, non-emergent, or non-transport calls in Assisted Living and Nursing Home facilities.

The purpose of this forum is to review and discuss EMS usage in the long-term care setting.

The following topics will be discussed:

- Outline the guidance and responsibilities for providers;
- Expectations and responsibilities of EMS staff;
- Today's realities of sending a resident to the emergency department;
- Explore best practices leading up to a 911 call;
- Examine possible solutions to decrease non-emergent calls to 911;
- Discuss how to best serve and support residents, staff, EMS and the hospital;
- And more.

The webinar is scheduled **September 12, 2024, from 1:00pm – 3:00pm.**

Providers may use the following link to register: [Emergency Medical Services and Long-Term Care.](#)

We hope you will take advantage of this opportunity and look forward to increasing our communication efforts and strengthening our relationships as we continue to support our vulnerable population.

If you have any questions, please contact RCSPolicy@dshs.wa.gov.

Sincerely,

Amy Abbott, Director
Residential Care Services

DSHS: "Transforming Lives"