



**STATE OF WASHINGTON**  
**DEPARTMENT OF SOCIAL AND HEALTH SERVICES**  
*Aging and Long-Term Support Administration*  
*PO Box 45600, Olympia, WA 98504-5600*

June 16, 2015

**AL TSA: NH #2015-022**  
**ASSIGNED RCS FIELD MANAGERS**

Dear Nursing Facility/Home Administrator:

Recently, Residential Care Services (RCS) realigned the Field Managers (FM) in each office to allow for "program specific" focus and expertise related to an assigned program (i.e. one FM for nursing homes and one or more FM for community settings to include adult family homes and assisted living facilities).

The enclosed document outlines the program-specific FM's for your area. Please review this document to determine the FM specific to your program and county. A list of contact numbers is included in the document. If you have any questions, please contact your assigned FM at the number listed.

As always, thank you for your continued commitment to nursing home residents. If you have any questions, please contact your RCS Field Manager.

Sincerely,

Kathy Morgan, Interim Director  
Residential Care Services

*"Transforming Lives"*

Enclosure: Region 1 Contacts  
Region 2 Contacts  
Region 3 Contacts



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**RESIDENTIAL CARE SERVICES**  
**REGION 1 OFFICES AND CONTACTS**

Regional Administrator: Shirlee Steiner (509) 323-7315 (Spokane)  
(509) 225-2804 (Yakima)

Administrative Assistant: Shelley Engle (509) 323-7304

Spokane Office  
316 West Boone Ave., Suite 170  
Spokane, WA 99201

Yakima Office  
3611 River Road, Suite 200  
Yakima, WA 98902

Main Line: (509) 323-7300  
Fax Line: (509) 329-3993

Main Line: (509) 225-2800  
Fax Line: (509) 574-5597

<b>Field Manager</b>	<b>Administrative Assistant</b>	<b>Program</b>	<b>Counties</b>
Cindy CoVille, Spokane (509) 323-7316	Michelle Hare (509) 323-7302	NH	Adams, Asotin, Columbia, Ferry, Garfield, Lincoln, Okanogan, Pend Oreille, Spokane, Stevens, Whitman
Lori Heiner, Spokane (509) 323-7324	Michelle Grimmett (509) 323-7303	AFH & ALF	
Robert Gutierrez, Yakima (509) 225-2813	Kari Potter (509) 225-2825	NH	Benton, Chelan, Douglas, Franklin, Grant, Kittitas, Walla Walla, Yakima
Vacant, Yakima (509) 225-2823	Paula Testerman (509) 225-2833	AFH & ALF	



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**RESIDENTIAL CARE SERVICES**  
**REGION 2 OFFICES AND CONTACTS**

Regional Administrator: Vacant (253) 234-6006 (Kent)  
(360) 651-6855 (Smokey Point)  
Administrative Assistants: Danielle Elkins (253) 234-6001 (Kent)  
Kate Held (360) 651-6851 (Smokey Point)

Kent Office  
20425 72<sup>nd</sup> Avenue South #400  
Kent, WA 98032

Smokey Point Office  
3906 172<sup>nd</sup> Street NE, #100  
Arlington, WA 98223

Main Line: (253) 234-6000  
Fax Line: (253) 395-5071/5072

Main Line: (360) 651-6850  
Fax Line: (360) 651-6940

<b>Field Manager</b>	<b>Administrative Assistant 3</b>	<b>Program</b>	<b>Counties</b>
Jayne Hill Smokey Point 360-651-6863	Debbie Neal 360-651-6853	ALF	Island, King, San Juan Skagit, Snohomish, Whatcom
Kay Randall Smokey Point 360-651-6872	Debbie Neal 360-651-6853	AFH	
Kathy Gold Smokey Point 360-651-6864	Debra Cross 360-651-6852	NH	Island, King, San Juan Skagit, Snohomish, Whatcom
Jim Sherman Kent 253-234-6020	Jennifer Dunbar 253-234-6003	ALF	King
Bennetta Shoop Kent 253-234-6033	Kent Carter 253-234-6004	AFH	
Mike Anbesse Kent 253-234-6044	Jerrie Kurney 253-234-6005	NH	King
Dave Simm Kent 253-234-6007	Michele Atkins 253-234-6002	AFH & ALF	



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**RESIDENTIAL CARE SERVICES**  
**REGION 3 OFFICES AND CONTACTS**

Regional Administrator: David Moon (360) 664-8423  
 Administrative Assistant: Jackie Myers (360) 664-8439

Tumwater Office  
 6639 Capital Blvd SW  
 Tumwater, WA 98501-5592

Lakewood Office  
 9501 Lakewood Dr SW #E  
 Lakewood, WA 98499

Vancouver Office  
 800 NE 136<sup>th</sup> Ave Suite 220  
 Vancouver, WA 98684

Main Line: (360) 664-8420  
 Fax Line: (360) 664-8451

Main Line: (253) 983-3800  
 Fax Line: (253) 589-7240

Main Line: (360) 397-9549  
 Fax Line: (360) 992-7969

<b>Field Manager</b>	<b>Administrative Assistant 3</b>	<b>Program</b>	<b>Counties</b>
Janice Jiles Tumwater (360) 664-8421	Beverly Fesenbek (360) 664-8429	AFH & ALF	Clallam, Jefferson, Mason, Grays Harbor, Thurston, Pacific, Lewis
Linda Ronco Tumwater (360) 664-8428	Darcey Okell (360) 664-8454	NH	Clallam, Jefferson, Mason, Grays Harbor, Thurston, Pacific and Lewis, Cowlitz, Clark, Skamania, Wahkiakum
Lisa Cramer Lakewood (253) 983-3826	Doug Sample (253) 983-3819	AFH & ALF	Pierce and Kitsap
Loretta Maestas Lakewood (253) 983-3837	Rebecca Fueston (253) 983-3836	NH	
Karyl Ramsey Vancouver (360) 397-9556	Cindy Burinsky (360) 397-9549	AFH & ALF	Lewis, Cowlitz, Clark, Skamania, Pacific, Wahkiakum Klickitat