



STATE OF WASHINGTON
DEPARTMENT OF SOCIAL AND HEALTH SERVICES
Aging and Long-Term Support Administration
PO Box 45600, Olympia, Washington 98504-5600

January 4, 2022

AL TSA: NH #2022-001
HEALTHCARE MANAGEMENT SOLUTIONS, LLC AWARDED
CONTRACT TO CONDUCT NURSING HOME FULL
RECERTIFICATION SURVEYS

Dear Nursing Facility/Home Administrator:

The Department of Social and Health Services, Aging and Long-Term Support Administration has awarded Healthcare Management Solutions, LLC (HMS) a contract to conduct Centers for Medicare and Medicaid Services (CMS) surveys in nursing homes. The contract began December 1, 2021 and continues through June 30, 2022.

Healthcare Management Solutions, LLC will conduct full recertification surveys in coordination with the state long-term care agency, Residential Care Services (RCS) division in Aging and Long-Term Support Administration, including help train surveyors. State agency surveyors will join HMS in surveying.

The contractors will follow CMS' Long-Term Care Survey Process in completion of surveys and meeting any survey timelines. All contracted surveyors are CMS certified as Surveyor Minimum Qualification Testing (SMQT).

Legislative appropriated funds for RCS help to fund HMS service so RCS can investigate backlogged complaints and train a newly hired workforce pending SMQT certification.

Healthcare Management Solutions, LLC shares RCS' commitment to protection of vulnerable adults.

For questions about this letter, contact Bett Schlemmer at bett.schlemmer@dshs.wa.gov or 360.725.2404.

Sincerely,

A handwritten signature in black ink that reads "Mike Anbesse".

Mike Anbesse, Director
Residential Care Services

DSHS: "Transforming Lives"