

# **Enhanced ADRC Options Counseling Grant**

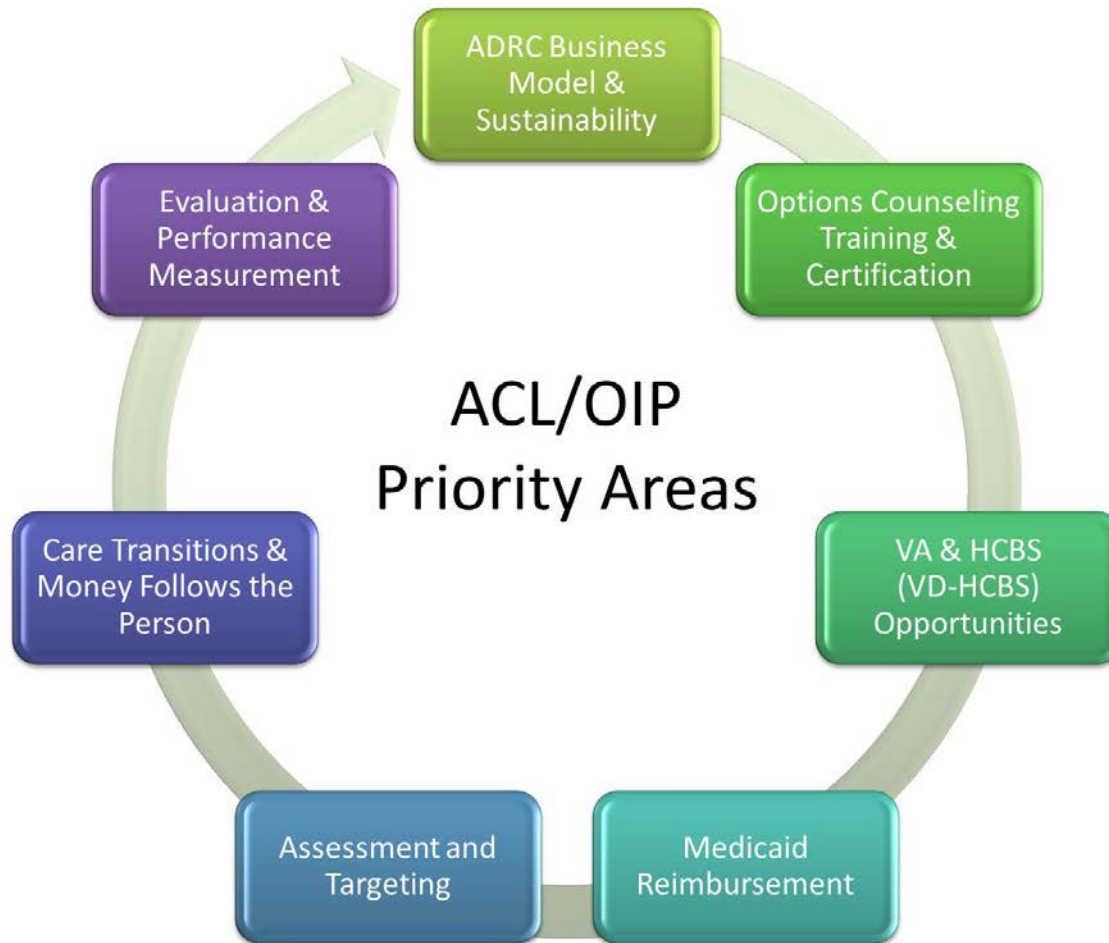
***SUSAN SHEPHERD***

- **Administration on Community Living (ACL) is engaged in a collaborative process with 8 states (CT, MD, MA, NH, OR, VT, WA, WI)**
  - **Serve as high performing national models for providing LTSS Options Counseling to all State residents with LTSS needs**
  - **September 30, 2012 – September 29, 2015**
  - **Year 1 Award: \$700,000**
-

# ACL AIM Statement

- In collaboration with states, develop a National No Wrong Door Options Counseling Program for all populations and all payers which is person centered, sustainable and high quality that supports individuals to achieve their goals for community living.

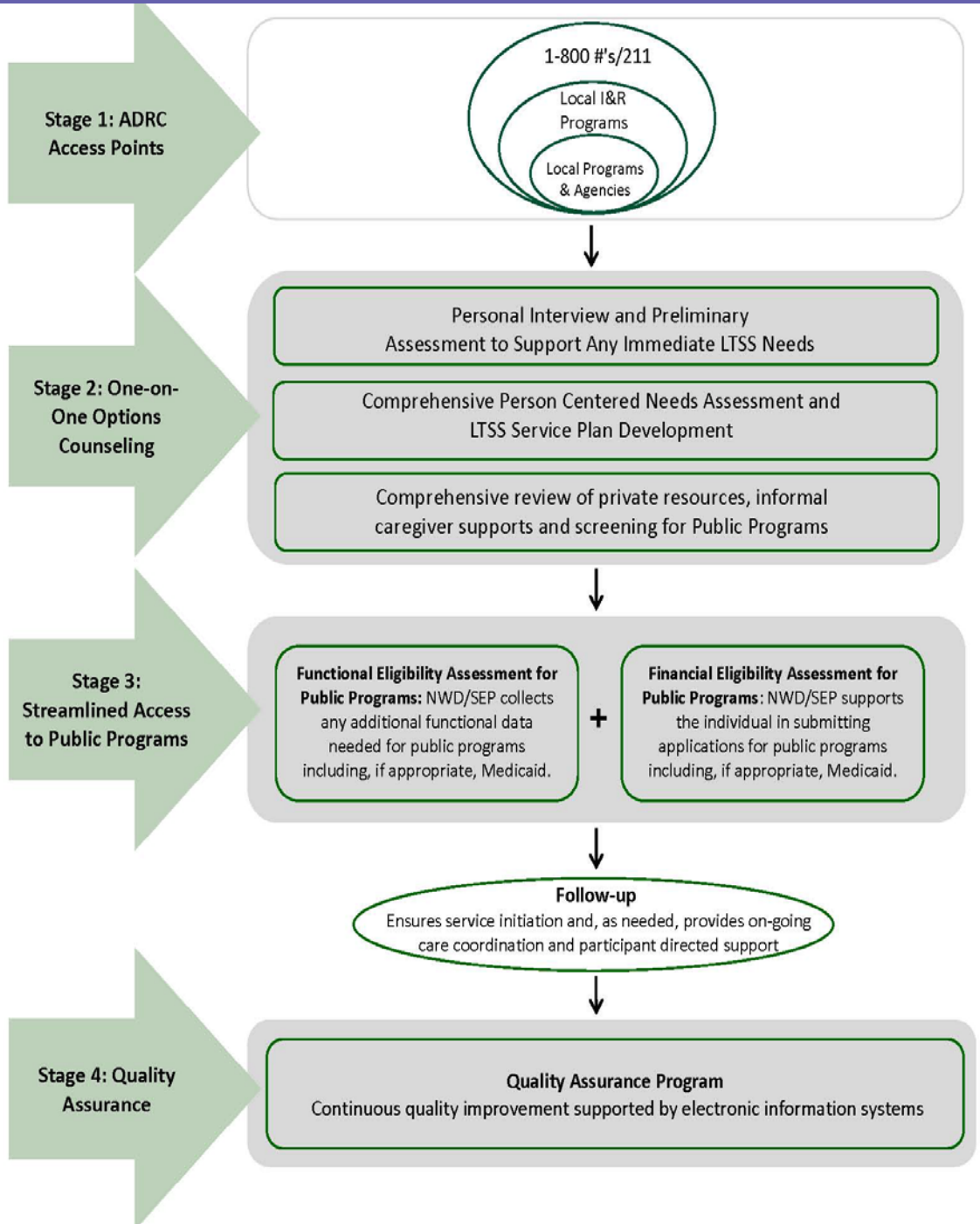
# ACL-CMS-VA Joint Initiative



# Definition of Options Counseling

ADRC Options Counseling is an interactive process where individuals receive guidance in their deliberations to make informed choices about long-term supports. The process is directed by the individual and may include others that the person chooses or those that are legally authorized to represent the individual.

# ADRC Options Counseling Program Functions



# ACL: ADRC OC Change Framework Drivers

1. Build an infrastructure for developing a statewide skilled Options Counseling workforce.
2. Tap diverse funding sources to expand and sustain ADRC model statewide.
3. Build No Wrong Door partnerships to best serve all populations statewide.
4. Improve ADRC model effectiveness and efficiency between and among major critical pathways.
5. Measure performance and evaluate impact.

# Washington State Grant



- **Achieve statewide implementation of a Options Counseling Training and Certification program to facilitate statewide ADRC expansion.**

# Key Outcomes

- **Individuals who contact the ADRC are able to make informed decisions about their LTSS options.**
- **Individuals and family caregivers are able to effectively navigate the LTSS system and access the options they have identified as meeting their needs.**
- **Individuals who contact ADRCs have increased community tenure in their homes and communities.**
- **Public resources are used effectively to help individuals learn about and access LTSS**
- **Trends in costs of LTSS and health care are slower compared to current projected growth.**

- **Develop and implement a standards-based curriculum and training process to increase capacity of ADRCs and partners to deliver a quality Options Counseling program statewide.**

## **SELECTED TASKS**

- **Hire a curriculum developer/trainer**
  - **Procure statewide and community-based Options Counseling Organizations in addition to AAAs' ADRCs**
  - **Develop and implement a Train-the-Trainer program to increase dissemination of Options Counseling.**
-

- **Develop and implement a standards-based Options Counseling Certification program.**

## **SELECTED TASKS**

- **Participate in finalizing the national Options Counseling Certification program.**
- **Promote national Options Counseling Certification to ADRCs and their partners and encourage their participation in staff becoming certified.**
- **Develop Certification preparatory training for staff of ADRCs and their partners.**

- **Expand the Washington State Veterans Directed Home Services Program.**

## **SELECTED TASKS**

- **Work with Puget Sound and Spokane VAs for VDHS-ADRC opportunities.**
- **Work with the Veterans' Administration to examine opportunities for simplification of billing processes in order to support cost efficiency.**

- **Continue to support the delivery of the Care Transition Program developed by Dr. Eric Coleman throughout the state.**
- **Develop and apply Continuous Quality Improvement principles and Evaluation Plan.**

- **Develop a financially sustainable ADRC model that includes revenue from multiple public programs.**

## **SELECTED TASKS**

- **Continue and expand current funding topical work team efforts**

- **Achieve Statewide Coverage of an ADRC System**

## **SELECTED TASKS**

- **Schedule and conduct ADRC Readiness Assessments and Consultations with AAAs and their ADRC partners non currently part of the ADRC network**
- **Submit AAA ADRC Plan Narrative with Timelines for ADRC Development and Implementation within each PSA**
- **AAA ADRC Plan Review, Consultations and Technical Assistance**



***THANK YOU!***

***SUSAN SHEPHERD***