ADRC

PLANNING & POLICY COMMITTEE CONFERENCE

ADRC EXPANSION PLAN IMPLEMENTATION

December 14, 2012 | 10:00 am to 3:00 pm

Today's Objectives & Agenda

OBJECTIVES

- Reconvene & expand the statewide community of stakeholders interested in ADRC implementation.

- Provide useful background information on current supports & services for the aging & disabled.

- Update and get feedback on implementation efforts.

AGENDA	
10:00	Greetings, Introductions, & Agenda Review
10:20	State of ADRCs in Washington
11:00	ADRC Expansion Implementation Overview
12:00	Lunch: Current Topics at ADSA/HCS
1:00	ADRC Expansion Plan Implementation
3:00	Thank You & Adjourn

STATE OF ADRCS IN WASHINGTON

SUSAN SHEPHERD

National Vision for ADRCs

Aging and Disability Resource Centers...

Every community in the nation

Highly visible and **trusted**

People of **all incomes and ages**

Information on the **full range** of long term support options

Point of entry for **streamlined access** to services

Defining Characteristics of ADRCs

National Vision

- **Seamless system from consumer perspective**
- **High level of visibility and trust**
- **Proactive intervention into pathways for services and supports**
- **Integration of aging and disability service systems**
- **Formal partnerships across aging, disability and Medicaid**
- **All income levels served**

More a process than an entity

Operating Components of ADRCs

National Vision

- **The five core functions of ADRCs:**
  - Information & Awareness
  - Options Counseling
  - Streamlined Access
  - Person-centered Care Transitions
  - Quality Assurance & Evaluation

What do ADRCs do?

ADRCs provide consumers with the tools and knowledge they need to choose the best path for themselves...

In collaboration with partners...

Person-centered...

Consumer–directed...

Washington Statewide Expansion Plan

How Will We Get There?

- Vision
- Mission
- Philosophy
- Objectives
- Partnerships
- Workplan

Operating Components of ADRCs

Where are we today?

- **Past grant work**
- **Update on pilot sites**
- **ADSA Strategy moving forward**

Operating Components of ADRCs

Where are we today: Past Grant Work

- **2005:**
  - Washington State was s awarded its initial AoA and CMS funded ADRC Grant
  - Pierce County ADRC selected as first pilot site and began infrastructure, partnership and process development

- **2006-8:**
  - Pierce County ADRC officially opened 7/1/2006
  - Pierce County continues development: target population expansion, partnership expansion, community resource listings, staff training, social marketing, and service data management/reporting.

Operating Components of ADRCs

Where are we today: Past Grant Work

- **2009:**
  - Washington State is awarded AoA-funded 3-year ADRC Expansion Grant
  - Requirement to develop 5-year ADRC statewide expansion plan.
  - Three new pilot areas participate and began planning/development.
    - Northwest Regional Council (Whatcom & Skagit Counties)
    - SE Washington Aging & Long Term Care (starting with Walla Walla and Yakima Counties; then expanding to Asotin, Benton, Columbia, Franklin, Garfield, and Kittitas Counties)
    - Aging & Long Term Care of Eastern WA (Ferry, Pend Oreille, Spokane, Stevens and Whitman Counties)
- **2010:**
  - SE WA ALTC's ADRC officially opens 8/1/2010
  - NWRC's ADRC officially opens 10/01/2010
  - The ADRC Planning and Policy Committee is established to help ADSA create a 5- year business plan for statewide expansion of ADRCs. Its first meeting is May 24, 2010.
  - Washington State is awarded a 2-year AoA-funded Evidence-based Care Transitions grant. Two ADRCs are participating: NWRC and SE WA ALTC.
  - NWRC ADRC establishes its Care Transitions Program in Whatcom County
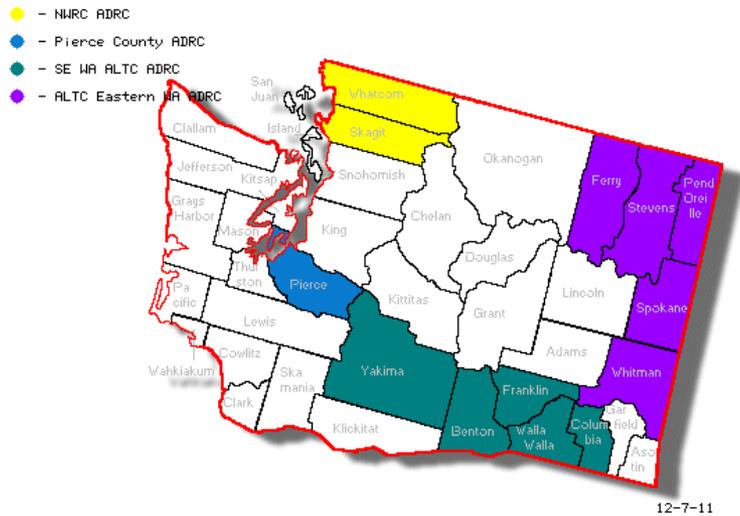
Operating Components of ADRCs

Where are we today: Past Grant Work

- **2011:**
  - NWRC Expands its Care Transitions Program to Skagit County
  - ADSA submits its 5 year plan for statewide ADRC expansion to AoA. It is officially approved later in the year.
  - The ADRC Planning and Policy Committee kicks off the ADRC Statewide Expansion Plan Implementation process, establishing five topical workgroups to help meet the plan's objectives.
  - SE WA ALTC initiates its Care Transitions Program in Yakima and Benton/Franklin Counties
  - Several Area Agencies on Aging submit applications for ACA Section 3026 funding .
- **2012:**
  - ALTCEW's three subcontractors officially open their ADRCs on 1/1/2012.
  - Qualis Health finalized a Care Transitions Toolkit for Washington State
  - Four ADRC PPC Topical Work Groups (Partnerships, Standards, Marketing, and Sustainability) drafted products for statewide ADRC Development

Current Pilot Site Contacts

Washington State ADRC Pilot Sites

- = NWRC ADRC
- = Pierce County ADRC
- = SE WA ALTC ADRC
- = ALTC Eastern WA ADRC

12-7-11

- **Northwest Regional Council ADRC: Skagit & Whatcom Counties**
  Kristine Glasgow, **Planner II/ADRC Program Supervisor**
  Kristine.Glasgow@dshs.wa.gov

- **Pierce County ADRC:**
  253.798.4600
  Bob Riler, ADRC Program Specialist
  Briler@co.pierce.wa.us
  Paul Calta, ADRC Supervisor
  Pcalta@co.pierce.wa.us

- **SE WA ALTC ADRC**
  509.965.0105
  Corrie Blythe, Program Coordinator
  Corrie.Blythe@dshs.wa.gov

- **Aging & LTC of Eastern WA ADRN**
  509.458.2509
  Patt Earley, Contracts Manager
  Patt.Earley@dshs.wa.gov

Operating Components of ADRCs

- **Build the Infrastructure:**
  - **Statewide Information System**
  - **Financial Sustainability Business Plan & Implementation**
  - **ADRC Standards**
  - **Professional Development (e.g. Options Counseling)**
  - **Support Local Communities by providing the Topical Workgroup Products and Care Transitions Toolkit**
  - **Work one-on-one with each AAA on ADRC Planning, Partnership Development, and Implementation**
  - **Evaluation and Implementation of QA/CQI Processes**

THANK YOU!

SUSAN SHEPHERD