

Transforming
Lives

CDE March Public Webinar

March 17, 2020

What is the CDE?

The Consumer Directed Employer (CDE) project will transfer the employer support responsibilities of Individual Providers (IPs) from DSHS and AAA case management staff to the contracted vendor, Consumer Direct Washington (CDWA).

Vision

Simplify processes and increase efficiency

- Maintain Consumer self direction
- Case management staff will have more time to work and support clients
- IPs will work with a single entity for payroll, tax reporting, credentialing and other concerns

CDE Resources

Visit the CDE website: <https://www.dshs.wa.gov/altsa/cde>

Email the Project: CDE@dshs.wa.gov

CDE Project Update

COVID 19 and CDE

- At this time, DSHS has not identified any impacts to the overall CDE project
- The team is following the Governor's directive to suspend in-person meetings of more than 10 people. As a result, we will be delaying some planned stakeholder meetings and looking at more virtual communication opportunities
- The CDE project team is following the situation closely and working with DSHS to support the health and wellbeing of clients, employees, vendor staff, and the public

Solutions Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Completed 14 of 16 planned design sessions with CDWA• Finished procurement close-out activities• Identified 90+ follow up action items to refine expectations and plans for CDE integration into the HCS and DDA delivery system• Revised schedule to align testing timeframes• Reviewed CDWA fit gap analysis summary, staffing plan, and other work products	<ul style="list-style-type: none">• Finalize CDWA project schedule for statewide implementation• Integrate CDWA project schedule with DSHS tasks, interface partner tasks, and roll out plans• Hold follow up meetings and complete action items identified in design• Begin review of user stories related to design sessions• Begin planning for DSHS CDWA interface testing with DSHS validation of test results

Readiness Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Posted Talking Points #19 – “Living situation and Electronic Visit Verification (EVV) exemptions”• Posted Talking Points #20 – “CDWA, the CDE vendor”• Printed informational brochure• Updated website (internet and intranet)	<ul style="list-style-type: none">• Second meeting with Staff Training Subject Matter Experts (SME) team• Distribute informational brochure• Awareness training with the SEIU Member Resource Center (MRC)• Statewide Informational sessions with CDWA• DDA leveraging workgroup meeting for IP contract staff

Informational brochure



How will this benefit IPs?

- More options for recording hours worked (mobile device, computer connected to the internet, telephone call or in-home device)
- Assistance with payment, training and credentialing
- Face-to-face assistance
- Assigned Service Coordinators
- Growth and retention of workforce

New Employer for Individual Providers

Where can I get more information?

Stay Informed about the CDE Project
www.dshs.wa.gov/altsa/cde

- Sign up to receive Consumer Directed Employer updates by email.
- Sign up to attend a monthly informational webinar or stakeholder meeting.
- Review the latest Materials & Resources.

Contact Us

Email:
CDE@dshs.wa.gov

Web:
www.dshs.wa.gov/altsa/cde



Consumer Directed Employer

 Washington State
Department of Social
& Health Services
Transforming lives
DHS 22-1833 (11/19)

Aging and Long-Term Support Administration
Developmental Disabilities Administration

The brochure will be distributed to the field and made available on the CDE webpage in the near future.

Poll question

When was the last time you visited the CDE website?

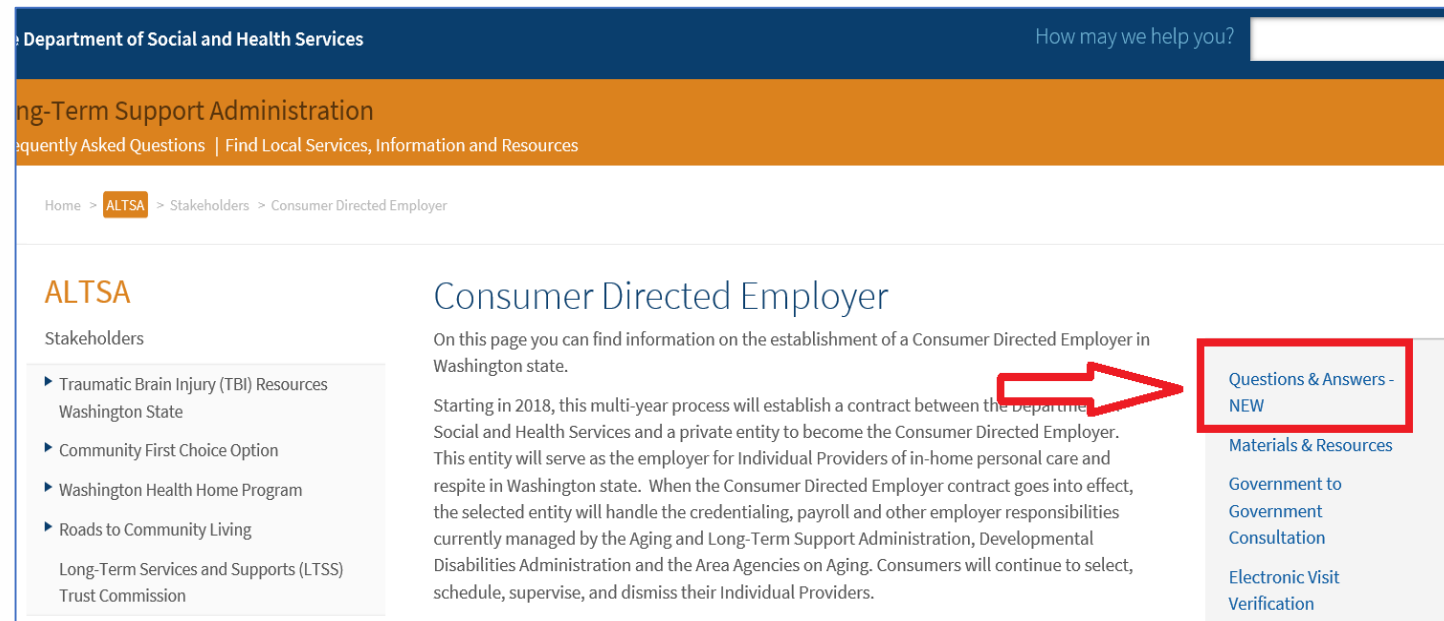
- A. Within last 30 days
- B. Within last 60 days
- C. Any other time
- D. Never

Questions from the February Webinars

CDE Q&A Document

- Updated after each webinar
- CDE Website → Right Sidebar → “Questions & Answers” (.pdf)

- General Questions
- Effects on Clients
- Effects on Individual Providers
- Effects on Case Management
- Electronic Visit Verification



Q: Will notifications to the IPs be sent in their preferred language?

A: There is no contractual requirement for CDWA to produce written communications in languages other than English for providers. DSHS knows this may be valuable for supporting the IP population and has required CDWA to submit a plan for how they will provide overall support of the most commonly spoken languages for IPs.

Q: Will the pilot include IPs with limited English proficiency?

A: The details for the pilot have not been settled on at this time. DSHS and CDWA will take this in to consideration.

Next webinars:

4/21/20 @ 10:30am

5/19/20 @ 10:30am

6/16/20 @ 10:30am

Please send any suggestions you have to improve the webinars to:

CDE@dshs.wa.gov

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