

CDE September Public Webinar

September 17, 2019

What is the CDE?

The Consumer Directed Employer (CDE) project will transfer the employer support responsibilities of Individual Providers (IPs) from DSHS and AAA case management staff to a contracted vendor.

Vision

Simplify processes and increase efficiency

- Case management staff will have more time to work with clients to support activities that maintain their health and well-being
- Clients will receive more focus from case managers
- IPs will work with a single entity for payroll, tax reporting, credentialing and other concerns

CDE Project Update

Solutions Update

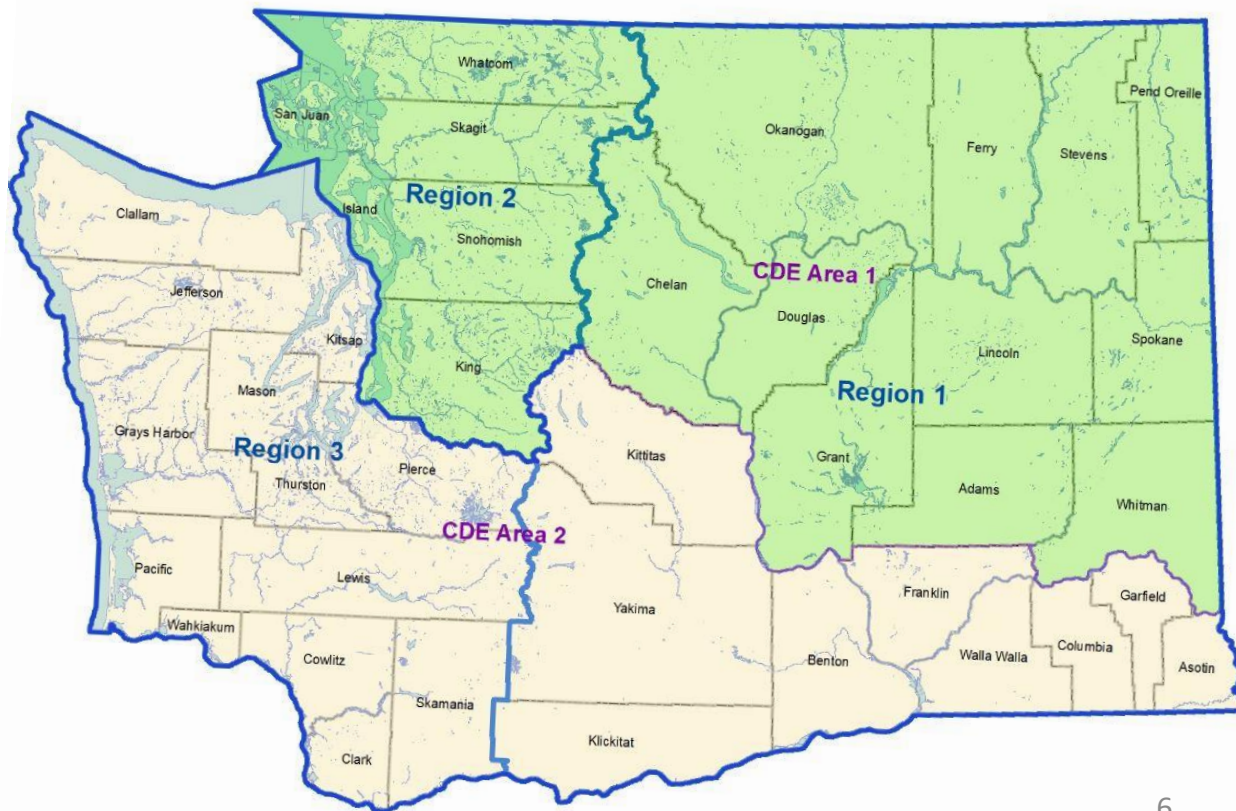
Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Announced selection of two vendors• Began contract negotiations• Revised contract to acknowledge presence of two CDEs• Posted position opening for 2nd Business Analyst	<ul style="list-style-type: none">• Complete contract negotiations with PPL• Complete contract negotiations with CDCN• Procurement phase complete – begin solution design• Finalize EVV decision for live-in providers

Two CDEs, two areas

The specific CDE vendor that the clients and IPs interact with depends on the permanent residence of the client

Green = Area 1

White = Area 2



Area 1: Public Partnerships Limited

Counties

Adams	Pend Oreille
Chelan	San Juan
Douglas	Skagit
Ferry	Snohomish
Grant	Spokane
Island	Stevens
King	Whatcom
Lincoln	Whitman
Okanogan	



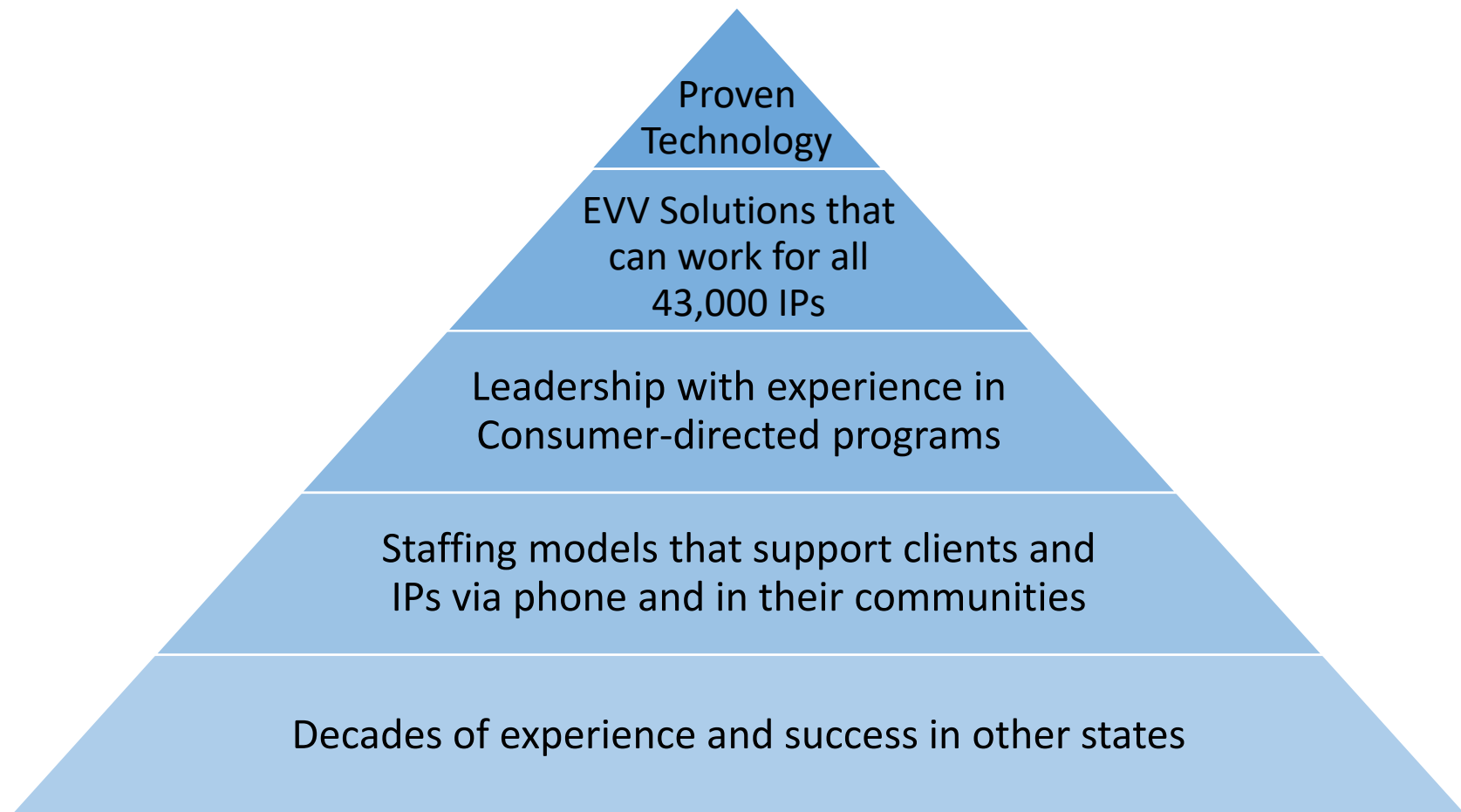
Area 2: Consumer Direct of Washington

Counties

Asotin	Clark	Garfield	Mason
Benton	Columbia	Grays Harbor	Pacific
Clallam	Cowlitz	Jefferson	Pierce
	Franklin	Kitsap	Skamania
		Kittitas	Thurston
		Klickitat	Wahkiakum
		Lewis	Walla Walla
			Yakima



Review of Vendor Strengths



CDE Readiness Team

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Posted Talking Points #14 – Two CDE Vendors• Posted Talking Points #15 – Counties Served by Each CDE• Recruitment for Readiness Analyst closed 9/8	<ul style="list-style-type: none">• SEIU conference in September• Finalize an informational brochure• Ongoing communication and outreach activities

Next Steps

- Work with vendor on IP and client communication, policy/procedures, and other readiness activities
- Finalize staff training plan
- Finalize IP and client readiness plan

Questions from the August Webinars

Q: What will the rate be for CDE?

A: The rate has not yet been set for the CDEs. The rate for each CDE will be comprised of two components defined in the RCW 74.39A.530: an *administrative rate* and *labor rate*. The initial administrative rate will be determined through contract negotiations with the vendors. DSHS will set the initial labor rate based on projections for the costs associated with paying IPs.

Q: When will the informational handout be available for distribution to clients and IPs?

A: The handout is still being developed and will be available early 2020.

Once complete, it will be posted to the CDE website.

Q: How will the CDE handle client responsibility that is more than the cost of care? Will the CDE know not to collect more than the cost of care from the client?

A: CMS rules state a provider can only collect client responsibility once the services have been delivered. In the event client responsibility exceeds the actual cost of care, the CDEs will need to bill the client at the end of the month for the amount of care delivered. There will be a process in place to handle situations where secondary services need participation to be applied.

Q: Will the CDE stop serving clients if client is late paying participation or ends up owing too much participation?

A: DSHS requires the CDEs to work with clients who are having challenges paying client responsibility in an effort to prevent discontinuation of services. In the event a client and the CDE cannot work out an agreement for payment of client responsibility, the CDE can terminate services to that client with 30 days' notice. This will not impact the client's Medicaid eligibility. Under these circumstances, the client would need to choose another qualified provider.

Q: Will the CDE be responsible for providing back-up caregivers if an IP is sick or stuck dealing with an emergency? Or will clients still be responsible for having a plan for situations like this?

A: As the managing employer, clients will remain responsible for identifying back-up caregivers to cover for sick or vacationing caregivers.

Q: Will the CDE be signing the Person Centered Support Plan (PCSP) as the personal care entity?

A: Yes, the CDE will be signing the PCSP(DDA) or Service Summary (HCS/AAA) as the authorized provider of personal care.

Q: Are we still on track for a July 2020 implementation?

A: No, the implementation timeline is now early 2021.

Next webinars:

10/22/19 @ 10:30am

11/19/19 @ 2:30pm

12/17/19 @ 10:30am

Please send any suggestions you have
for the webinars to:

CDE@dshs.wa.gov

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