

Transforming
Lives

CDE October Public Webinar

October 22, 2019

What is the CDE?

The Consumer Directed Employer (CDE) project will transfer the employer support responsibilities of Individual Providers (IPs) from DSHS and AAA case management staff to a contracted vendor.

Vision

Simplify processes and increase efficiency

- Case management staff will have more time to work with clients to support activities that maintain their health and well-being
- Clients will receive more focus from case managers
- IPs will work with a single entity for payroll, tax reporting, credentialing and other concerns

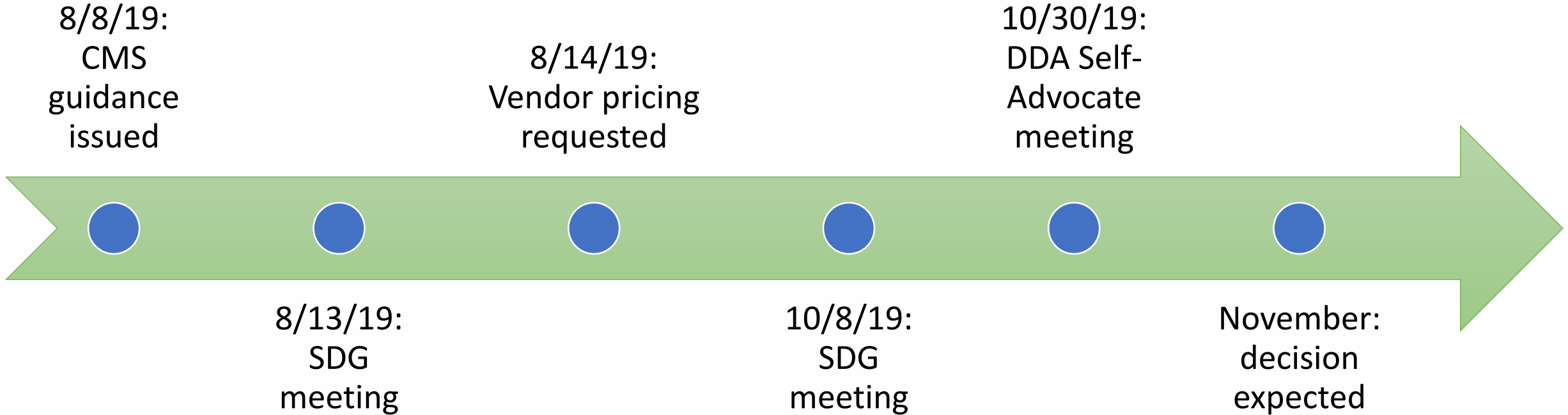
CDE Project Update

Solutions Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Began hiring process for new business analyst to join solutions team• Continued contract negotiations	<ul style="list-style-type: none">• Complete contract negotiations with CDWA• Complete contract negotiations with PPL• Onboard new business analyst

Electronic Visit Verification Updates

Currently gathering input for decision on live-in providers using in EVV:



Readiness Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Posted Talking Points 16 - Preparing for the CDEs• Hiring Readiness Analyst in process• Informational table at SEIU conference• Continued refining business process transition plans• Finalized Wellness Education article	<ul style="list-style-type: none">• Present at Fall Tribal summit• Conduct IP baseline readiness survey• Plan next Staff readiness assessment• Finalize IP/client readiness plan• Finalize informational brochure• Onboard Readiness Analyst

IP Baseline Readiness Survey

- Measure awareness about the CDE change
- Planned launch in mid-November
- Distribution approach
 - Email
 - Website
 - www.IPOne.org and IPOne portal
 - Other points of contact



Wellness Education

- November newsletter to clients who have IPs
- General information about the CDE
 - ✓ Two CDE vendors
 - ✓ CDE responsibilities
 - ✓ Clients remain as managing employers
 - ✓ Change will not affect services or care hours



Questions from the September Webinars

Q: Are Consumer Direct Care Network (CDCN) and Consumer Direct of Washington the same entity?

A: Yes, Consumer Direct Care Network doing business as the CDE will be identified as Consumer Direct of Washington (CDWA).

Q: Will the CDEs and IPs be provided with a copy of the client's Assessment Details (AD), the Service Summary (SS)/Person Centered Support Plan (PCSP) or will the CDEs be given a shortened assignment sheet much like agencies get now?

A: The case manager will send the AD and SS/PCSP to the CDE via CARE electronic interface. The details of this electronic solution are still being worked out. The CDE will sign the Service Summary/Person Centered Support Plan as the Medicaid provider. The CDE will provide the needed information to the IP.

Q: Will Providers be able to work for both CDEs?

A: Yes, the CDEs are two separate businesses and IPs can work for both CDEs.

Q: Will IPs have to reapply: a) at the time of CDE implementation and b) if they move between or are employed by both CDE vendors?

A: IPs will have to fill out new hire paperwork at the time of implementation, however, it will not be considered “re-applying”. If a client moves from one CDE area to another and wishes to receive services from the same IP, the IP will need to fill out new hire paperwork with the CDE that covers that area.

Q: How will overtime hours and work week limits (WWL) be counted if the IP works for both CDEs? Are they allowed to work more than 40 hours per week?

A: The CDEs are two separate businesses and will manage overtime independently of one another. WWLs will not be cumulative across the two employers.

Q: Will there be a way of informing the CDEs about former IPs who have had Contract Terminations for Default for CC&S unsuitable determinations in the past? How do we insure that former IPs who are not appropriate to work with clients are not hired by the CDEs?

A: If a DSHS or AAA staff member sees or hears of a client/IP pairing they believe is unsafe, they should report it to the CDE along with information on why they believe it is unsafe. The CDE will then make the determination if the IP will work or not for that particular client.

Q: Will the CDEs be completing the “Acknowledgement of My Responsibilities as the Employer of My Individual Provider” (DSHS 11-055) form with the client or will case managers still do this?

A: The CDEs will have a similar form they complete with clients for a similar purpose. DSHS will no longer have a role in completion of this form.

Q: Will the CDEs have strict OT guidelines, like other agencies?

A: The CDEs will establish OT rules/guidelines that are consistent with the limits in place today, defined in RCW 74.39A.525.

Q: What will happen to the HCRR coordinators after the CDE is implemented?

A: This will be up to the discretion of the entity that employs the HCRR coordinators.

Q: If the CDE is the only Medicaid provider available and the CDE terminates a client, how does the client have access to an alternative provider?

A: The CDE is not the only Medicaid provider available. Clients will still have access to home care agencies providing services in their area as well as other caregiving options they are eligible to receive.

Next webinars:

11/19/19 @ 2:30pm

12/17/19 @ 10:30am

1/21/20 @ 10:30am

Please send any suggestions you have to improve the
webinars to:

CDE@dshs.wa.gov

Stay Connected

Sign up for GovDelivery: Select *Consumer Directed Employer*

AL TSA -

<https://public.govdelivery.com/accounts/WADSHSAL TSA/subscriber/new>

DDA -

<https://public.govdelivery.com/accounts/WADSHSDDA/subscribers/new>

Visit the CDE website: <https://www.dshs.wa.gov/altsa/cde>

Transforming
Lives

Email the Project:

CDE@dshs.wa.gov

