

CDE April Public Webinar

April 23, 2019

What is the CDE?

The Consumer Directed Employer (CDE) project will transfer the employer support responsibilities of Individual Providers (IPs) from DSHS and AAA case management staff to a contracted vendor.

Vision

Simplify processes and increase efficiency

- Case management staff will have more time to work with clients to support activities that maintain their health and well-being
- Clients will receive more focus from case managers
- IPs will work with a single entity for payroll, tax reporting, credentialing and other concerns

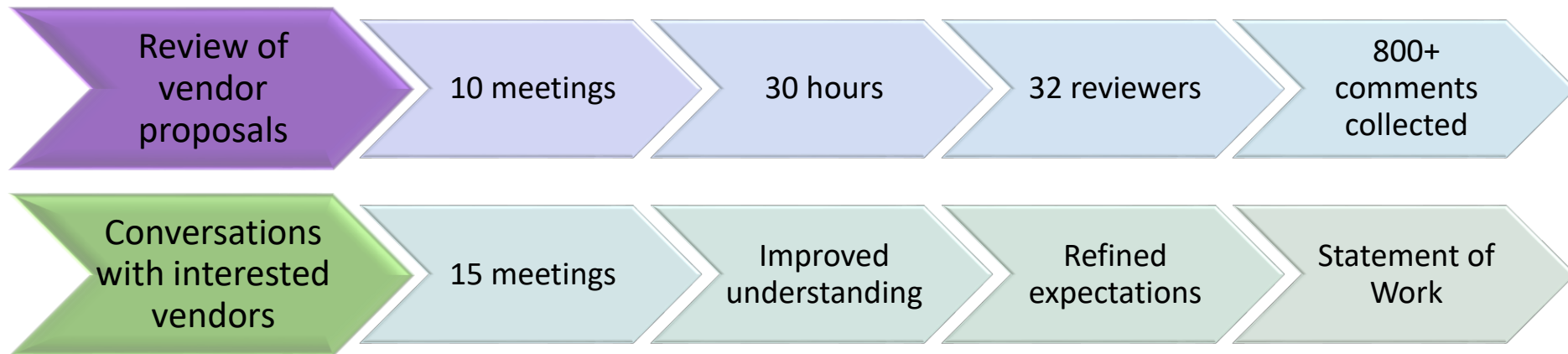
CDE Project Update

Solutions Update

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Completed discussions with the two bidders and LOI submitters• Created a Statement of Work• Completed Statement of Work internal review• Published Statement of Work	<ul style="list-style-type: none">• Revise tools for managing requirements traceability• Begin planning for startup with new vendor(s)• Prepare for contract negotiations

Vendor Procurement

*Despite RFP cancellation,
DSHS proceeded with a review process*



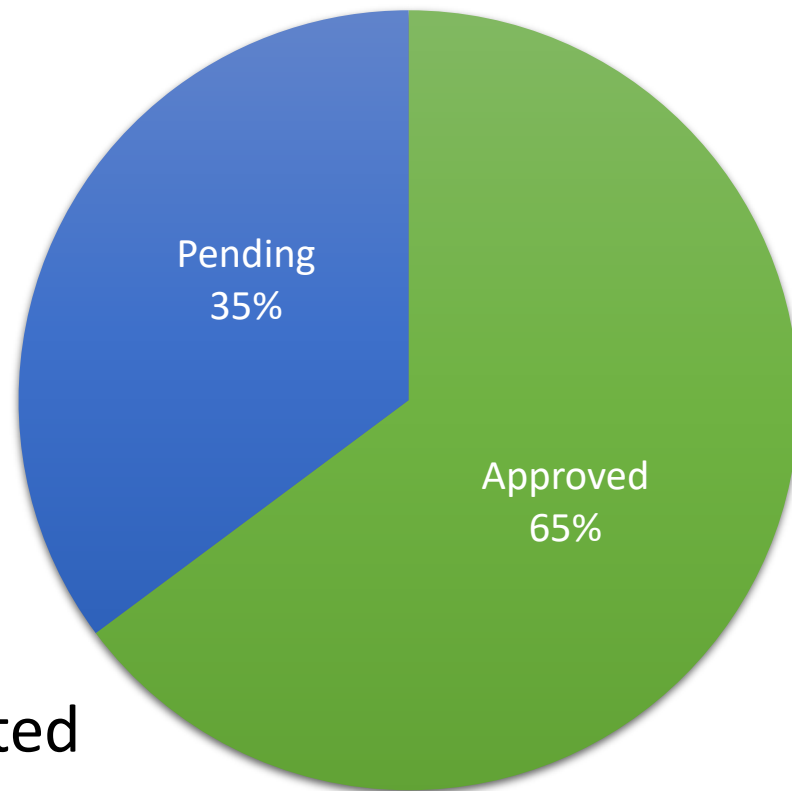
CDE Readiness Team

Recent Accomplishments	Upcoming Tasks
<ul style="list-style-type: none">• Posted Talking Points #9 – Home Care Referral Registry (HCRR) & Carina• Held discussions with AAA representatives on IP supports• Began discussions on case management after CDE implementation	<ul style="list-style-type: none">• Continue developing transition plans• On-going communication and outreach activities• Finalize the client and IP readiness strategy

Readiness activities

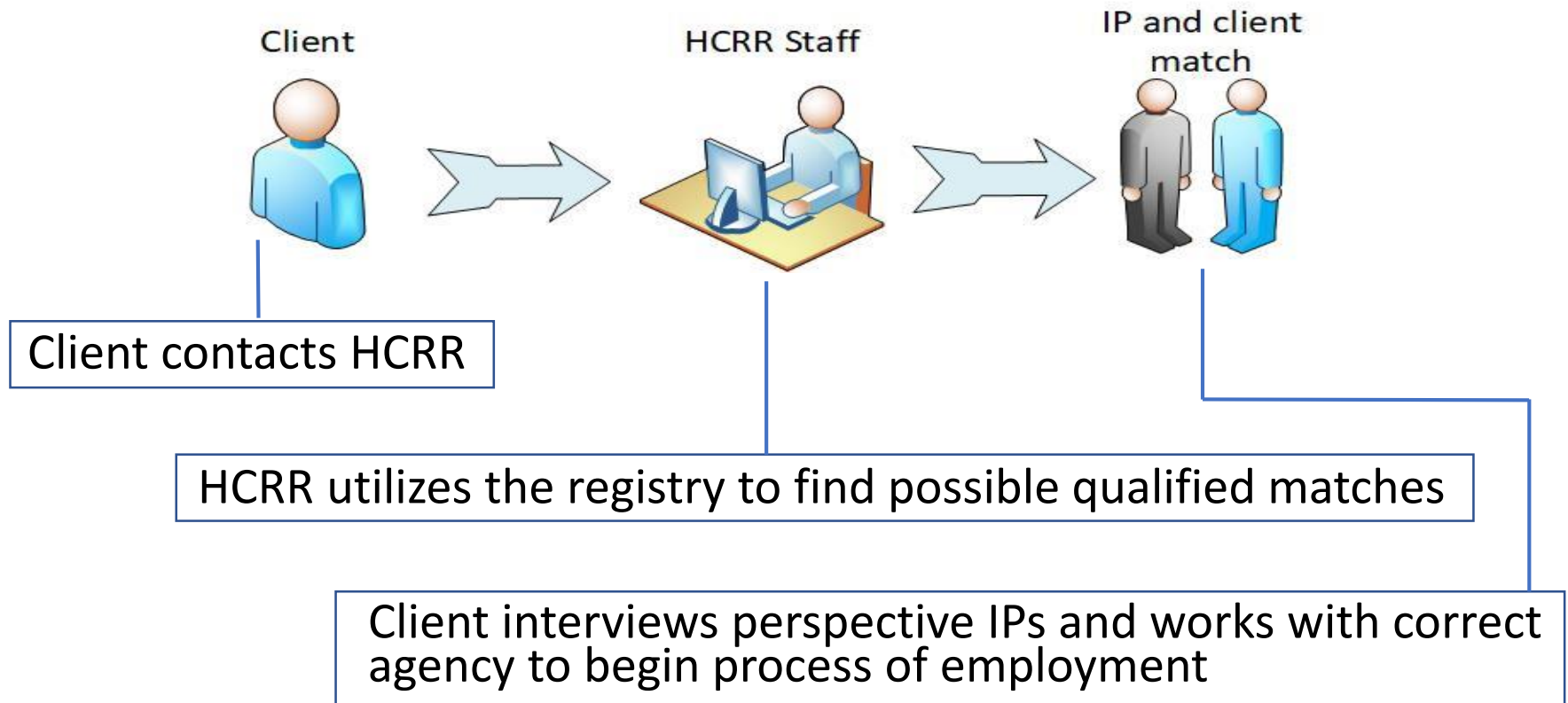
- 50 plans total
- 35 approved
- 15 pending
- All plans will be updated once the vendor is selected

Transition Plans

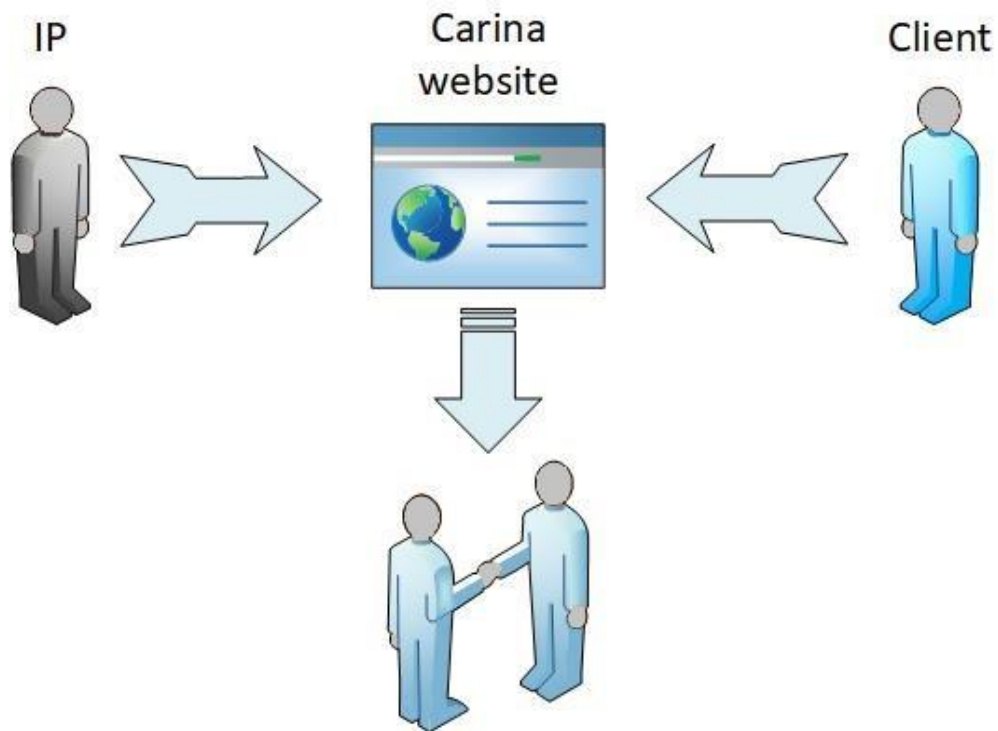


Home Care Referral Registry and Carina

Home Care Referral Registry



Carina



- Easy to navigate
- IPs and clients can register free-of-charge
- IPs and clients are instantly verified using a live data feed
- Clients can connect with IPs through a secure messaging system
- Client works with correct agency to begin process of employment

HCRR & Carina after CDE Implements

- The CDE will absorb the HCRR work and DSHS will no longer maintain the HCRR database
- The CDE will assist clients and IPs across the state to register in Carina and to use it to find a potential client/caregiver match

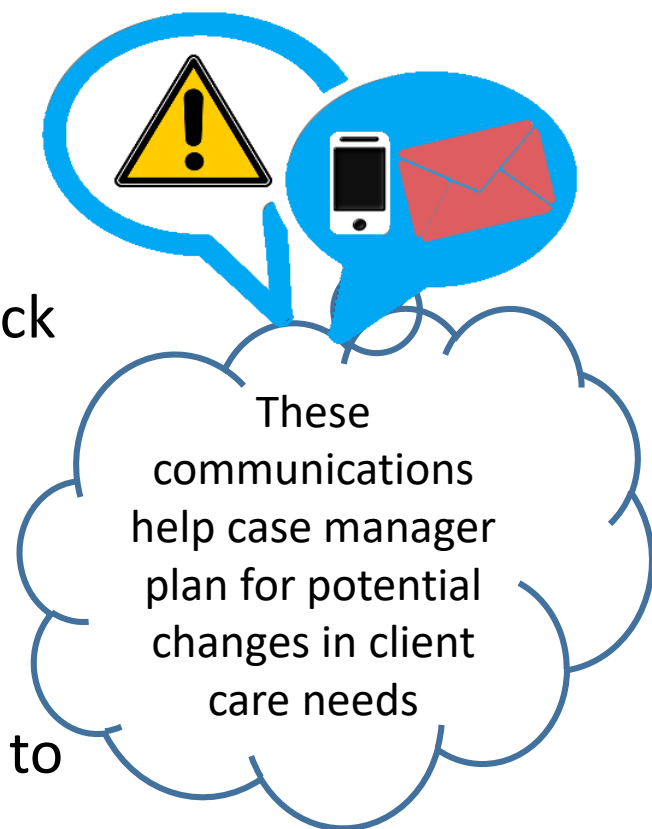
Please see Talking Points #9

CDE Communication Responsibilities

CDE Communication Responsibilities

Communications with Case Management staff when:

- Warnings sent to Client:
 - IP has not completed hiring activities
 - IP's FBI fingerprint based background check has not been completed
 - IP's training requirements not met
 - IP's certification has not been met
 - IP has had disciplinary action that may result in eventual termination
 - Client is late or has not paid participation to the CDE



CDE Communication Responsibilities

Communications with Case Management staff when:

- Notices sent to Client:
 - IP has dropped out of hiring process
 - IP failed a background check
 - IP failed a Character, Competence and Suitability review
 - IP will lose employment due to disciplinary action such as Work Week Limitation violations
 - Work Week Limitation violations



Webinars

Staff	Public
12 webinars to date	12 webinars to date
Staff Registration Link	Public Registration Link

Attending the appropriate webinar helps with
data gathering and outreach

Questions from the March Webinars

Q: Will EVV implementation still occur when the CDE goes live?

A: Yes, EVV will start for IPs when the CDE goes live. The home care agencies are currently expected to start by January 2020.

Q: Will the IP's paid time off transfer to the CDE?

A: IPs will receive the full value of their accumulated PTO when transferring to the CDE. How this will be accomplished has yet to be determined.

Q: Is there a reason that you can't just require IPs to join an agency already in place?

A: Washington is committed to preserving a consumer directed service option for people receiving in-home personal care. In the enabling legislation, the legislature required home care workers who wish to provide personal care as an Individual Provider to be employed by the CDE and clarified that consumers will continue to select their individual provider, oversee the day to day management and scheduling of the provider's tasks, and dismiss the provider when desired.

Q: Will there be a way to opt out of the CDE?

A: The legislation requires that home care workers who wish to provide personal care as an Individual Provider must be employed by the CDE.

Next webinars:

5/21/19 @ 10:00am

6/18/19 @ 10:00am

7/23/19 @ 10:00am

Please send any suggestions you have to
improve the Webinars to:

CDE@dshs.wa.gov

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