



# CDE Project Monthly Public Webinar

June 22, 2018



# What is the CDE?

The Consumer Directed Employment project will transfer the administrative functions and responsibilities of IP management from DSHS and AAA case management staff to the Consumer Directed Employer.

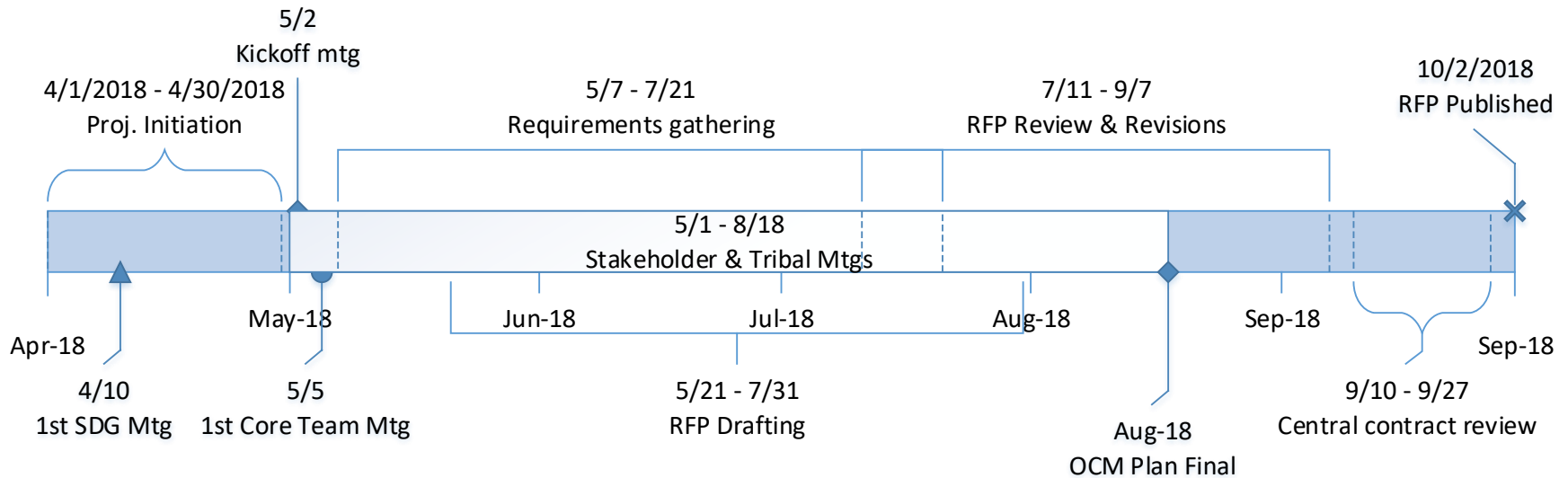
# Vision

## **More Time and Efficiency**

- Participants will have more time from case managers
- Case management staff will have more time to work with participants to support activities to maintain their health and wellbeing.
- IPs will work with a single entity for payroll, tax reporting, credentialing, and other concerns

# CDE Project Update

# Project Startup and Procurement Prep Schedule



# Recent PM Tasks

- 17 of 19 Requirements gathering sessions held
- 3 listening session held
- Sample contract development started with attorney
- RFP contextual sections in development
- Business Analyst and Readiness Analyst positions posted
- Initiated discussion of Performance Standards

# Upcoming Tasks

- Continue statewide listening sessions
- Requirements gathering meetings complete by 7/16
- Requirements review and revisions through August
- Drafting of scored response sections of RFP

# Review of New Project Talking Points

Available at [www.dshs.wa.gov/altsa/cde](http://www.dshs.wa.gov/altsa/cde)



## Consumer Directed Employer Project Talking Points #1 – Stay Informed

Transforming  
Lives

### What is happening?

DSHS is working with consumers and stakeholders to develop and implement the Consumer Directed Employer (CDE) to manage the Individual Providers (IP) who care for clients receiving services from Aging and Long-Term Support Administration and Developmental Disabilities Administration. Rather than be contracted with DSHS, IPs will be employed by the CDE.

### Why is this happening?

Managing nearly 40,000 IPs has become increasingly complex and takes time away from case management. The 2018 State Legislature required DSHS to centralize the IP workforce under the CDE. This

## Consumer Directed Employer Project Talking Points #2 – EVV and the CDE

Transforming  
Lives

### What is Electronic Visit Verification?

Electronic Visit Verification (EVV) is a federal requirement from the 21<sup>st</sup> Century Cures Act passed by Congress in 2016. For any Medicaid-funded personal care services, it requires electronic capture of the following information:

1. Type of service performed
2. Who received the service
3. Date of service
4. Location of service delivery
5. Who provided the service
6. When the service begins and ends

Providers who serve clients receiving in-home personal care services from Aging and Long-Term

# Listening Sessions

- ✓ *June 15, 2018: Vancouver from 9:30 a.m. to 12:30 p.m.*
- ✓ *June 20, 2018: Lynnwood from 9:30 a.m. to 12:30 p.m.*
- ✓ *June 21, 2018: Renton from 1:00 p.m. to 4:00 p.m.*
- **July 16, 2018: Kennewick from 9:00 a.m. to 12:00 p.m.**
- **July 25, 2018: Spokane from 9:00 a.m. to 12:00 p.m.**
- **July 30, 2018: Lacey from 9:00 a.m. to 12:00 p.m.**

The sessions are intended for Individual Providers of personal care, consumers who receive personal care from an Individual Provider, and their families.

Send pre-registration to: [CDE@dshs.wa.gov](mailto:CDE@dshs.wa.gov)

# Early Listening Session Themes

- Clear and effective communication processes and protocols
- Clearly defined roles and responsibilities
- Importance of initial and on-going training
- Ease of use and simplicity of systems

# Early Listening Session Themes

- Retain worker autonomy and client flexibility
- Retain relationships with case managers
- Payments must be on time and accurate
- Clear accountability and transparency of the CDE
- Questions about SEIU possibly becoming the CDE

# Strategic Development Group Up-Date

# Assignment

The department shall convene a stakeholder group to make recommendations to the legislature on the establishment of a separate licensure or certification category for a consumer directed employer. The stakeholder group shall make their recommendations by October 1, 2018.

*During the 2018 legislative session, DOH determined that the CDE does not need to be licensed as an in-home services agency.*

# SDG Recommendation

The SDG does not recommend establishing a separate licensure or certification category for a consumer directed employer.

- Decrease flexibility/increase complexity
- Slow the process and access to services
- Be unnecessary given clear statute/WAC and contract monitoring by DSHS
- Be unnecessary with just one or two CDE Vendors

Transparency, consistency and accountability are very important and can be accomplished through robust oversight of the CDE contract.



# Next Steps on Recommendation

Step	Due Date
Develop recommendation paper to the legislature	7/27/18
Review and finalize draft recommendation language	8/15/18
DSHS Internal review prior to submission	8/16/18 – 9/15/18
Submission to Legislature	NLT 9/28/18

Updated Foundational Principles will  
be posted at:

[https://www.dshs.wa.gov/altsa/consumer-  
directed-employer-strategic-development-  
group](https://www.dshs.wa.gov/altsa/consumer-directed-employer-strategic-development-group)

# Questions from the May Webinar

**Q: What will be the process for the background checks?**

**A: The CDE will use the Background Check Central Unit just as today. There will be no change to the Secretaries list of disqualifying crimes. The CDE will complete character, competency and suitability reviews.**

## **Q: Is IPOne going away?**

**A: Yes. The successful bidder will supply a payroll system as part of their solution. IPOne will no longer exist as it does today.**

## **Q: What happens to the Referral Registry?**

**A:** The referral registry functions will be absorbed by the CDE. Focus will be on recruiting. Carina will continue to be the database for providers and clients looking for additional work or available providers.

**Q: How many sites will the CDE have around the state?**

**A: The CDE must have a state wide presence that is sufficient to ensure timely hiring and deployment of providers.**

## **Q: Will SEIU 775 be the CDE?**

**A:** No. The department will procure a vendor who has experience providing services similar to what will be required of the CDE. DSHS will manage the contract and monitor contract compliance. Under the NRLA, it would be illegal for a union to act as the legal employer of the employees they also represent.



# Questions?

# Stay Connected

- Sign up for GovDelivery:

<https://public.govdelivery.com/accounts/WADSHSAL TSA/subscriber/new>

Select *Consumer Directed Employer* under “News and Resources”

- Visit the Website:

<https://www.dshs.wa.gov/altsa/cde>

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