

# CDE Project Monthly Public Webinar

July 19, 2018

# What is the CDE?

The Consumer Directed Employment project will transfer the administrative functions and responsibilities of IP management from DSHS and AAA case management staff to the Consumer Directed Employer.

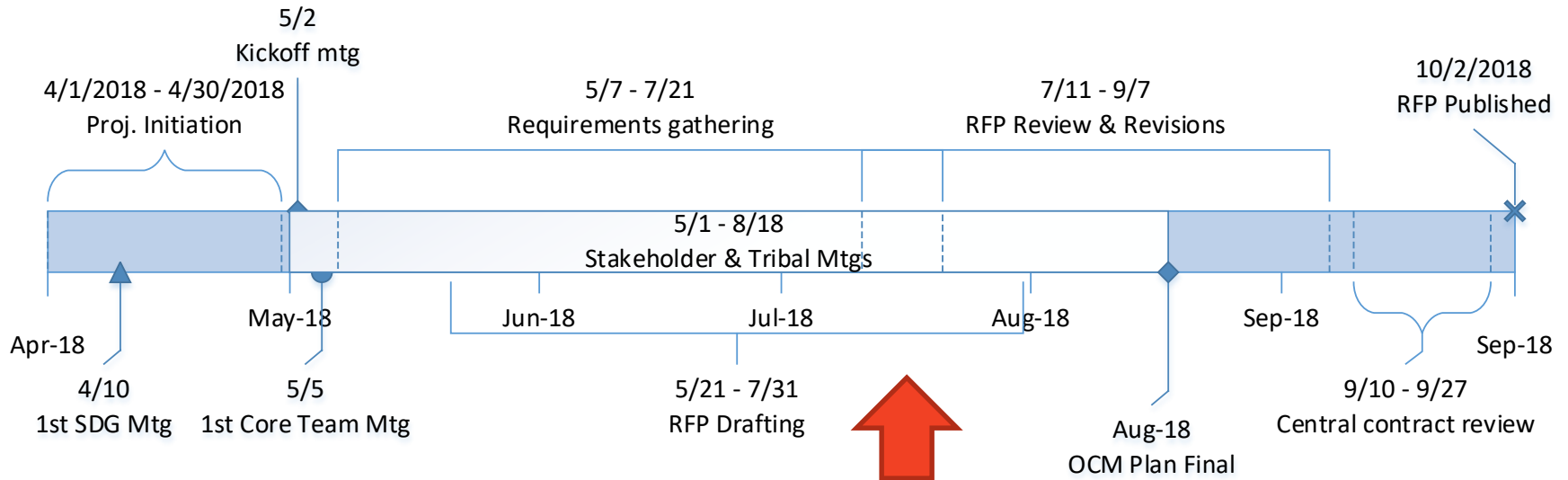
# Vision

## **More Time and Efficiency**

- Participants will have more time from case managers
- Case management staff will have more time to work with participants to support activities to maintain their health and wellbeing.
- IPs will work with a single entity for payroll, tax reporting, credentialing, and other concerns

# CDE Project Update

# Project Startup and Procurement Prep Schedule



# Recent PM Tasks

- 19 of 19 Requirements sessions complete
- Internal requirements review complete
- 7 of 11 RFP sections in first draft
- 1 RFP Section in review
- Sample contract approximately 70% complete
- Performance Standards in draft
- Business analyst accepted offer
- Readiness analyst accepted offer

# Upcoming Tasks

- More RFP drafting and review
- More Sample Contract drafting and review
- Onboarding new team members
- Last 3 listening sessions
- Recruiting additional business analyst (fall 2018)
- Recruiting additional readiness analyst (fall 2018)

# Tribal Engagement

- July 10, 2018  
CDE Presentation to Indian Policy and Advisory Council sub-committee
- July 11, 2018  
CDE discussion at full Indian Policy and Advisory Council meeting
- Upcoming: November Summit, Roundtables, Consultation



# Listening Sessions

- ✓ *June 15, 2018: Vancouver from 9:30 a.m. to 12:30 p.m.*
- ✓ *June 20, 2018: Lynnwood from 9:30 a.m. to 12:30 p.m.*
- ✓ *June 21, 2018: Renton from 1:00 p.m. to 4:00 p.m.*
- **July 25, 2018: Spokane from 9:00 a.m. to 12:00 p.m.**
- **July 26, 2018: Kennewick from 9:00 a.m. to 12:00 p.m.**
- **July 30, 2018: Lacey from 9:00 a.m. to 12:00 p.m.**

The sessions are intended for Individual Providers of personal care, consumers who receive personal care from an Individual Provider, and their families.

Email [CDE@dshs.wa.gov](mailto:CDE@dshs.wa.gov) to register

# Early Listening Session Themes

- Clear and effective communication processes and protocols
- Clearly defined roles and responsibilities
- Importance of initial and on-going training
- Ease of use and simplicity of systems

# Early Listening Session Themes

- Retain worker autonomy and client flexibility
- Retain relationships with case managers
- Payments must be on time and accurate
- Clear accountability and transparency of the CDE
- Questions about SEIU possibly becoming the CDE

# Strategic Development Group Up-Date

- Next meeting is July 27
- Agenda highlights:
  - Minimum qualifications for bidders discussion
  - Avatars
  - Develop last foundational principle on user engagement

# Questions from the June Webinars

# Q: What should I select on GovDelivery to receive info on the CDE project?

A:

## Subscription Topics

- Aging & Long-Term Support Administration
  - News & Resources
    - AL TSA News
    - Dementia / Alzheimer's
    - Kinship Care
    - Medicaid Transformation Demonstration
    - Mental Health Transformation
    - Traumatic Brain Injury Council
    - Consumer Directed Employer
    - Electronic Visit Verification for Home Care Agencies

**Q: How long will the CDE be in place before Electronic Visit Verification is expected to be live?**

A: The CDE will implement Electronic Visit Verification at the same time the CDE goes live. The date the CDE goes live will be no earlier than July 1, 2020.

**Q: When Electronic Visit Verification is implemented who will manage that and who will grant exceptions?**

A: The CDE will manage Electronic Visit Verification. There will be no exceptions to the requirement to use Electronic Visit Verification. This is a federal requirement that Washington must implement for all in-home personal care providers. The CDE can make adjustments to an IP's EVV record if the IP's record contains an error or omission.



**Q: Is this CDE is only for IP contracts? Will professional contracts still be handled internally?**

A: IPs will no longer have contracts. They will become employees of the CDE. IP contracts will end at the time that the IP is hired by the CDE.

Other contract types, such contracts with DDA behavior consultants or AAA home delivered meal vendors, will continue to be handled in the local offices.

**Q: Will the disqualifying crimes on a background check be the same with the new CDE?**

A: Yes. Disqualifying crimes are defined in state statute. They were not changed when the bill authorizing the CDE was enacted. The CDE will be required to follow the state statute.

**Q: How will Character, Competency, and Suitability reviews be handled for those with findings on their background?**

A: Character , Competency and suitability reviews will be conducted by the CDE. DSHS and AAA staff are required to let the CDE know of any concerns they may have about the IP's ability to meet the client's care needs or any health and safety concerns.

**Q: Will authorizations in CARE be assigned to "CDE" as if it were an agency?**

A: Yes. After the assessment is complete, the case manager will authorize the hours to the CDE rather than to the individual provider. The CDE will then work with the client to allocate hours between multiple providers if there is more than one and to manage work week limits and overtime utilization.

# Questions?

# Stay Connected

- Sign up for GovDelivery:

<https://public.govdelivery.com/accounts/WADSHSALTSA/subscribe/new>

Select *Consumer Directed Employer* under “News and Resources”

- Visit the Website:

<https://www.dshs.wa.gov/altsa/cde>



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